ADDENDUM #1

REQUEST FOR PROPOSAL

(RFP) TELECOMMUNICATIONS SYSTEM UPDATE

PLEASE NOTE RECEIPT OF ADDENDUM #1 BY SIGNING BELOW AND INCLUDING WITH YOUR FIRM'S SUBMISSION.

Question 1:
After reading through it, it looks as though you just want the Mitel 5000 series stuff which is the old InterTel stuff that Mitel has branded. You aren't installing the new Mitel 3300 series. Did I read that correct? And I don't think any system can provide 100% seamless integration that isn't Mitel. So that would rule out ShoreTel and any other manufacturers.

Answer:
Correct we are keeping the Mitel 5000 series controllers at several locations. The main integration piece needs to be that the user can dial the 4 digit extension of a phone on the Mitel system and from the new system to the Mitel system. It would also need to be able to look up the 4 digit extension from each system. We would not rule out any system that can accomplish this.

Question 1:
What is the makeup of equipment at the locations that are not being replaced, if we want to bid replacing all of the City's phones?

Answer:
Below you will find the 6 locations not in the RFP and the breakout of equipment at each location that would need to be replaced.

PUBLIC SAFETY BUILDING (PSB)
- o Phone Controller
- o SIP
- o Loop Start Ports
- o 2 – PRI Interfaces
- o Handsets (VoIP)
  - ▪ 86 – Large Display Desk Phones (48 Programmable Self Labeling Keys) with Integrated Ethernet Switch
  - ▪ 61 – Small Display Desk Phone (24 Programmable Self Labeling Keys) with Integrated Ethernet Switch
- o Licenses
  - ▪ 162 – VoIP Desk Phone (Includes 5 Future)
  - ▪ 2 – VoIP Conference Phone
  - ▪ 2 – Music on Hold
- o Analog Ports

- 27 – Single-lines (Fax/Phones)
  - o Conference
    - 2 – IP Conference Phone
  - o Ability to receive incoming Faxes on Direct Inward Dial (DID) numbers and route to email address

CITY HALL ANNEX (CHA)
- o Phone Controller
- o SIP
- o Loop Start Ports
- o 2 – PRI Interfaces
- o Handsets (VoIP)
  - 108 – Large Display Desk Phones (48 Programmable Self Labeling Keys) with Integrated Ethernet Switch
  - 61 – Small Display Desk Phone (24 Programmable Self Labeling Keys) with Integrated Ethernet Switch
- o Licenses
  - 174 – VoIP Desk Phone (Includes 5 Future)
  - 2 – VoIP Conference Phone
  - 2 – Music on Hold
- o Analog Ports
  - 5 – Single-lines (Fax/Phones)
- o Conference
  - 2 – IP Conference Phone
- o Ability to receive incoming Faxes on Direct Inward Dial (DID) numbers and route to email address

Library
- o Phone Controller
- o SIP
- o Loop Start Ports
- o Handsets (VoIP)
  - 7 – Large Display Desk Phones (48 Programmable Self Labeling Keys) with Integrated Ethernet Switch
  - 21 – Small Display Desk Phone (24 Programmable Self Labeling Keys) with Integrated Ethernet Switch
  - 3 – Cordless Desk Phone
- o Licenses
  - 36 – VoIP Desk Phone (Includes 5 Future)
  - 1 – VoIP Conference Phone
  - 1 – Music on Hold
- o Analog Ports
  - 5 – Single-lines (Fax/Phones)
- o Conference
  - 1 – IP Conference Phone

Fire Station 2 (ALL Phones will connect to City Hall)
- Handsets (VoIP)
    - 3 – Small Display Desk Phone (24 Programmable Self Labeling Keys) with Integrated Ethernet Switch
- Intercom (VoIP)
    - 1 – Intercom Box (Add License to City Hall Controller)

Fire Station 3 (ALL Phones will connect to City Hall)
- Handsets (VoIP)
    - 3 – Small Display Desk Phone (24 Programmable Self Labeling Keys) with Integrated Ethernet Switch
- Intercom (VoIP)
    - 1 – Intercom Box (Add License to City Hall Controller)

Fire Station 5 (ALL Phones will connect to City Hall)
- Handsets (VoIP)
    - 7 – Small Display Desk Phone (24 Programmable Self Labeling Keys) with Integrated Ethernet Switch
- Intercom (VoIP)
    - 1 – Intercom Box (Add License to City Hall Controller)

SUMMARY FOR ABOVE LOCATIONS

- 3 - Phone Controllers
- 4 – PRI Interfaces
- Loop Start Ports
- SIP
- Handsets (VoIP)
    - 201 – Large Display Desk Phones (48 Programmable Self Labeling Keys) with Integrated Ethernet Switch
    - 166 – Small Display Desk Phone (24 Programmable Self Labeling Keys) with Integrated Ethernet Switch
    - 3 – Cordless Desk Phone
- Licenses
    - 385 – VoIP Desk Phone (Includes 15 Future)
    - 5 – VoIP Conference Phone
    - 3 – VoIP Intercom Box
    - 5 – Music on Hold
- Analog Ports
    - 37 – Single-lines (Fax/Phones)
- Conference (VoIP)
    - 3 – Conference Phone
- Intercom (VoIP)
    - 5 – Intercom Boxes
- Power Blocks
    - 20 – Power Blocks for phones

- These systems should have a 10% growth capability
- Trade-In of Mitel/InterTel Controllers and Digital/IP Handsets

PLEASE NOTE RECEIPT OF ADDENDUM # 1 BY SIGNING BELOW AND INCLUDING WITH YOUR FIRM'S SUBMISSION.

I ACKNOWLEDGE RECEIPT OF ADDENDUM #1:

Company	
Name	
Title	
Signature	
Date	