

**EDDY COUNTY
STATE OF NEW MEXICO**

REQUEST FOR PROPOSALS

Computer-Aided Dispatch System

for

Regional Emergency Dispatch Authority (REDA)



RFP 2015-001

**EDDY COUNTY REGIONAL EMERGENCY DISPATCH
AUTHORITY**

through

**EDDY COUNTY PURCHASING
101 W. GREENE
CARLSBAD, NM**

Issued: May 1, 2015

Proposals Due: June 2, 2015 by 2:00 p.m. Mountain Time.

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I. INTRODUCTION

A. PURPOSE OF THIS REQUEST FOR PROPOSALS

The Eddy County Regional Emergency Dispatch Authority (REDA) seeks sealed proposals from qualified companies that can do business in the State of New Mexico to customize, install and support the base system at the REDA.

B. SUMMARY SCOPE OF WORK

This installation shall consist of planning, organizing and implementing the base system on the REDA supplied equipment, training all necessary REDA and service agency personnel, including technical support staff, in the use and operation of the system as well as providing technical support and maintenance upgrades. Data or file conversions will be required.

C. SCOPE OF PROCUREMENT

The scope of this procurement includes software and support services required for the installation and operation of the system, to include, but is not limited to software or additional software programs, data files, enhancements, modification(s), systems or control software, and utilities as well as software training, maintenance, support, documentation and any other professional services.

The term of this contract shall be for one (1) year. The REDA reserves the right to extend this contract, on an annual basis (or any portion thereof) and by mutual agreement, for up to three (3) additional years. Under no circumstances will the term of this contract, including any extensions thereto, exceed four (4) years. This procurement will result in a single source award.

D. PROCUREMENT MANAGER

REDA has requested the County of Eddy's Certified Procurement Officer assist in REDA procurements, which the County of Eddy has authorized. The County of Eddy's Certified Procurement Officer whose name, address, and telephone number are listed below is acting on behalf of REDA as its Procurement Officer on this Request for Proposal. **Any** inquiries or requests regarding this procurement should be submitted to the Procurement Manager in writing. Offerors may contact **ONLY** the Procurement Manager regarding the procurement. Other REDA or COUNTY employees do not have the authority to respond on behalf of REDA with reference to this RFP.

Contacting any other REDA or Eddy County employee, department head or manager in regard to this RFP WILL result in disqualification of the potential offeror's proposal, except as described below:

BOB FABIAN
REDA Procurement Manager

<u>Delivery Address (Including proposal delivery):</u> 101 W. GREENE // CARLSBAD, NM 88220	<u>Mailing Address:</u> 101 W. GREENE // CARLSBAD, NM 88220
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Phone: 575-887-9511

Fax: 575-234-1835

E-mail: rfabian@co.eddy.nm.us

Offerors must carbon copy (“cc”) Robbie McCormick: robbie.mccormick@eddy911.com, in all correspondence sent to the Procurement Manager regarding this competitive purchase. Be advised, again, the Procurement Manager is the only person with the authority to speak on behalf of REDA or the County or respond to offeror questions.

NOTE: All deliveries via express carrier (INCLUDING PROPOSAL DELIVERY) should be addressed to Bob Fabian’s Delivery Address, above.

DEFINITION OF TERMINOLOGY

This section contains definitions that are used throughout this procurement document, including appropriate abbreviations.

“Base System” means the assembly of an operational group of computer programs that will perform, without modification, a significant portion of the functional requirements contained in this Request for Proposals. The base system may include interfaces as well as contractor supplied third party software required for the maintenance or operation of the system.

"Close of Business" means 5:00 P.M. Mountain Standard Time (MST) or Mountain Daylight Time (MDT), whichever is in effect on the date specified.

"Contract" or “Agreement” means a written agreement for the procurement of items of tangible personal property, and services.

"Contractor" means a successful offeror who enters into a binding contract.

"County" means the County of Eddy, State of New Mexico, who is one of two Appropriating entities for REDA, and whose Procurement Officer is assisting REDA in the Request for Proposals process.

"Determination" means the written documentation of a decision of the procurement manager including findings of fact required to support a decision. A determination becomes part of the procurement file to which it pertains.

“Desirable" refers to the terms "may", "can", "should", "preferably" or "prefers," which identify a discretionary item or factor (as opposed to a “mandatory” item or factor.)

"Evaluation Committee" means a body appointed by REDA management to perform the evaluation of offeror proposals; to be comprised of members of REDA’s Operations Committee.

"Evaluation Committee Report" means a report prepared by the Procurement Manager and the Evaluation Committee for submission to appropriate approval authorities for contract award that contains all written determinations resulting from the conduct of a procurement requiring the evaluation of competitive sealed proposals.

"Finalist" is defined as an offeror who meets all the mandatory specifications of this Request for Proposal and whose score on evaluation factors is sufficiently high to merit further consideration by the Evaluation Committee.

“Interface” means the transmission of data that will allow for efficient and logical interaction with other applicable systems.

“Joint Powers Agreement,” or “JPA” Pursuant to the Joint Powers Agreements Act, NMSA 1978, Sections 11-1-1 through 11-1-7, Artesia, New Mexico and Eddy County are explicitly authorized to enter into a Joint Powers Agreement (hereinafter, “JPA”) to establish and govern a

separate agency to possess and exercise common power of the parties, which agency shall be a joint communications venter known as the Regional Emergency Dispatch Authority (REDA).

"Mandatory" refers to the terms "must", "shall", "will", "is required" or "are required," which identify a required item or factor (as opposed to a "desirable" item or factor.) **Failure to meet a mandatory item or factor WILL result in the rejection of the Offeror's proposal.**

"Offeror" is any person, or entity who chooses to submit a proposal.

"Procurement Manager" means the person or designee authorized by REDA to manage or administer a procurement requiring the evaluation of competitive sealed proposals; also known as "Purchasing Agent," Chief Procurement Officer," or "Certified Procurement Officer." This document uses all of these titles interchangeably.

"Page" means one (1) side of an 8 ½ X 11 inch sheet of paper. One (1) 8 ½ X 11 inch sheet of paper printed on both sides constitutes two (2) pages.

"Procuring agency of REDA" means the Procuring Department or other subdivision of the County of Eddy that is assisting REDA in the procurement of services or items of tangible personal property.

"Purchase Order" or "PO" means the document that directs a contractor to deliver items of tangible personal property or services pursuant to an existing, valid contract.

"Purchasing" means the County of Eddy Purchasing Office or the Eddy County Purchasing Agent which is acting as the Procuring Manager for REDA.

"Purchasing Agent" or "PA" means the Purchasing Agent for the County of Eddy acting in such capacity on behalf of REDA.

"Regional Emergency Dispatch Authority (REDA)" and "REDA Executive Board" consists of the City of Artesia and the County of Eddy, who fund REDA 60/40, respectively. The REDA Executive Board will ultimately determine approval for purchase; AND The REDA Executive Board shall have the authority to enter into contracts with public or private entities consistent with the actions and policies of the Board, the approved budget of REDA and applicable State of New Mexico Procurement Code Requirements; AND This board shall have seven (7) voting members. All members of the board shall be residents of Eddy County except for the local state legislator and shall consist of the Artesia Mayor or City Employee designated by the mayor, The County Manager and one County Commissioner appointed by the County Commission and three (3) at large members selected by the other member, one of which will be a local New Mexico Legislator.

"Request for Proposals" or "RFP" means all documents, including those attached or incorporated by reference, used for soliciting proposals.

"Responsible Offeror" means an offeror who submits a responsive proposal and who has furnished required information and data to prove that their financial resources, production or service facilities, personnel, service reputation and experience are adequate to make satisfactory delivery of the services or items of tangible personal property called for in this proposal.

"Responsive Offer" or "Responsive Proposal" means an offer or proposal that conforms in all material respects to the requirements set forth in the request for proposals. Material respects of a request for proposals include, but are not limited to, price, quality, quantity and delivery requirements.

"RMS/CAD/JMS/EMS/PMS" means a computer-aided dispatch/law enforcement records management/fire records management/ jail records management, evidence records management and property records management systems.

"Statement of Compliance" and "Statement of Concurrence" mean an express, affirmative statement by the offeror in their proposal, which they agree with or agree to the stated requirement(s). Possible examples of acceptable responses include "The [NAME HERE] Company agrees to comply with this requirement." "The [NAME HERE] Company concurs with this requirement." And The [NAME HERE] Company agrees to participate as required."

PROCUREMENT LIBRARY

The Procurement Library consists of the following documents that may be accessed by their associated Internet links:

- New Mexico Procurement Code

<http://www.conwaygreene.com/nmsu/lpext.dll?f=templates&fn=main-h.htm&2.0>

- Eddy County Purchasing Policy; Approved by the Board of County Commissioners, February 17, 2015.

<http://eddycounty.org/purchasing.html>

II. CONDITIONS GOVERNING THE PROCUREMENT

This section of the RFP contains the general requirements governing the procurement.

A. SEQUENCE OF EVENTS

The Procurement Manager will make every effort to adhere to the following schedule:

ACTION	RESPONSIBILITY	DATE
1. Issue RFP	Procurement Manager	5/1/2015
2. Return of "Acknowledgment of Receipt" Form for Distribution List	Potential Offerors	5/15/2015
3. Deadline to Submit Questions	Potential Offerors	05/18/2015
4. Response to Written Questions/ RFP Amendments	Procurement Manager	05/20/2015
5. Submission of Proposal	Offerors	6/2/2015, 2:00 p.m.
6. Proposal Evaluation	Evaluation Committee	6/2/2015
7. Notification of Finalists	Procurement Manager	As needed
8. Contract Negotiations	Tentative winner/REDA	As needed
9. REDA Executive Board Approval	REDA	6/11/2015
10. Projected Contract Award	Purchasing Agent/REDA	6/11/2015
11. Protest Deadline	Offerors	15 Days after contract award
Start of Performance	Awardee	As negotiated

B. EXPLANATION OF EVENTS

The following paragraphs further detail the activities listed in the sequence of events shown in Section II, Paragraph A.

1. Issue RFP

This RFP is being issued by the Eddy County Procurement Manager on behalf of the Regional Emergency Dispatch Authority.

2. Return of "Acknowledgment of Receipt" Form for Distribution List

Potential Offerors should hand deliver or return by facsimile or e-mail or registered or certified mail the "Acknowledgement of Receipt" form that accompanies this document (See Appendix A) to have their organization placed on the procurement distribution list. The form should be signed by an authorized representative of the organization, dated and returned by the close of business on the date indicated in Section II.A (Sequence of Events), above.

The procurement distribution list will be used to notify those that submitted the form of any written responses to questions and any RFP amendments.

3. Deadline to submit written questions

Potential Offerors may submit written questions as to the intent or clarity of this RFP until 5:00 PM MDT on the date indicated in Section II.A (Sequence of Events), above.

All written questions must be sent by e-mail to the Procurement Manager (See Section I, Paragraph D.). **Phone calls will not be accepted.**

4. Response to written questions/RFP Amendments

Written responses to written questions and any RFP amendments will be posted to the EDDY COUNTY web site www.eddycounty.org via the "Bid Openings" link.

Notification of such posting shall be provided to all potential Offerors that have returned the "Acknowledgement of Receipt" Form found at Appendix A. A new

"Acknowledgement of Receipt" Form will accompany the posted distribution package.

The form should be signed by the Offeror's representative, dated, and hand-delivered or returned by facsimile or e-mail or by registered or certified mail by the date indicated thereon.

5. Submission of Proposal

OFFEROR PROPOSALS MUST BE RECEIVED FOR REVIEW AND EVALUATION BY THE PROCUREMENT MANAGER OR DESIGNEE NO LATER THAN CLOSE OF BUSINESS ON THE DATE INDICATED IN SECTION II.A (SEQUENCE OF EVENTS), ABOVE. PROPOSALS RECEIVED AFTER THIS DEADLINE FOR ANY REASON WILL NOT BE ACCEPTED OR CONSIDERED.

The date and time of receipt will be recorded on each proposal. Proposals must be addressed and delivered to the Procurement Manager at the delivery address listed in Section I, Paragraph D. Proposals must be sealed and labeled on the outside of the package to clearly indicate that they are in response to the "Computer-Aided Dispatch System" Request For Proposals and should reference B-15-07. Proposals submitted by facsimile or other electronic means **WILL NOT BE ACCEPTED.**

- **If not labeled correctly, the Procurement Manager reserves the right to open any package to confirm its contents or to clarify if it is a response to this RFP.**
- **Proposals submitted by facsimile or other electronic means WILL NOT BE ACCEPTED.**
- **Proposals not following Section III, "Response Format and Organization" will be deemed non-responsive by the evaluation team and rejected on that basis.**

A public log will be kept of the names of all offerors submitting proposals. Pursuant to Section 13-1-116 NMSA 1978, the contents of any proposal shall not be disclosed to competing offerors prior to contract award.

6. Proposal Evaluation

The evaluation of proposals will be performed by the REDA Operations Evaluation Committee. This process will take place during the time period indicated in Section II.A (Sequence of Events), above. During this time, the Procurement Manager may at his

option initiate discussions with offerors who submit responsive or potentially responsive proposals for the purpose of clarifying aspects of the proposals, but proposals may be accepted and evaluated without such discussion. Discussions **SHALL NOT** be initiated by the Offerors.

7. Notification of Finalists

The Evaluation Committee may select, and the Procurement Manager may notify, finalist offerors on the date indicated in Section II.A (Sequence of Events), above. Only finalists will be invited to participate in the subsequent steps of the procurement. The Evaluation Committee reserves the right not to utilize the finalist process if they deem it in the best interest of the REDA

8. Contract Negotiations

If necessary, contract negotiations shall commence with the most advantageous offeror no later than the date indicated in Section II.A (Sequence of Events), above. In the event that mutually agreeable terms cannot be reached within the time specified, the County and the REDA reserves the right to finalize a contract with the next most advantageous offeror without undertaking a new procurement process.

9. REDA Executive Board Approval

All contracts will be approved by the REDA Executive Board before award.

10. Projected Contract Award

After review of the Evaluation Committee Report and the tentative contract, the Purchasing Agent anticipates the REDA Executive Board will award the contract on the date indicated in Section II.A (Sequence of Events), above. This date is subject to change at the discretion of the Purchasing Agent or the REDA Executive Board.

Any contract awarded shall be awarded to the offeror whose proposal is most advantageous to the REDA and Eddy County's stake in this purchase taking into consideration the evaluation factors set forth in this RFP.

11. Protest Deadline

Any protest by an offeror must be timely, in conformance with, and will be governed by Sections 13-1-172 through 13-1-176 NMSA 1978 and Eddy County Procurement Policy. The fifteen (15) day protest period for timely offerors shall begin on the day following the contract award and will end at close of business on the date indicated in Section II.A (Sequence of Events), above. Protests must be written and must include the name and address of the protestor and the Request for Proposals number. It must also contain a statement of grounds for protest including appropriate supporting exhibits, and it must specify the ruling requested from the Procurement Manager. The protest must be delivered to the Procurement Manager at:

REDA c/o
Eddy County
Attn. Bob Fabian, Procurement Manager
101 W. Greene
Carlsbad, New Mexico 88220

NOTE: Protests received after the deadline will not be accepted.

The REDA Executive Board shall have the authority to enter into contracts with public or private entities consistent with actions and policies of the Board, the approved budget of REDA and applicable State of New Mexico Procurement Code Requirements.

GENERAL REQUIREMENTS

This procurement will be conducted in accordance with the New Mexico Procurement Code (13-1-28 NMSA 1978) and the Eddy County Procurement Policy. The REDA Executive Board shall have the authority to enter into contracts with public or private entities consistent with the actions and policies of the REDA Board, the approved budget of REDA and applicable State of New Mexico Procurement Code Requirements.

1. Acceptance of Conditions Governing the Procurement

Offerors must indicate their acceptance of the Conditions Governing the Procurement in the letter of transmittal form (see Appendix D). Submission of a proposal constitutes acceptance of the Evaluation Factors contained in Section V of this RFP.

2. Incurring Cost

Any cost incurred by the offeror in preparation, transmittal, presentation of any proposal or material, or negotiation associated with its response to this RFP shall be borne solely by the offeror.

3. Prime Contractor Responsibility

Any contract that may result from this RFP shall specify that the prime contractor is solely responsible for fulfillment of the contract with the REDA. The REDA will only make contract payments to the prime contractor.

4. Subcontractors

Use of subcontractors must be clearly explained in the proposal and each must be identified by name. The prime contractor shall be wholly responsible for contract performance whether or not subcontractors are used. Substitution of subcontractors, after contract award, must receive prior written approval of the REDA.

5. Amended Proposals

An offeror may submit an amended proposal before the deadline for receipt of proposals. Such amended proposals must be complete replacements for a previously submitted proposal and must be clearly identified as such in the transmittal letter. County personnel will not merge, collate, or assemble proposal materials.

6. Offerors' Rights to Withdraw Proposal

Offerors will be allowed to withdraw their proposals at any time prior to the deadline for receipt of proposals. The offeror must submit a written withdrawal request signed by the offeror's duly authorized representative addressed to the Procurement Manager. The approval or denial of withdrawal requests received after the deadline for receipt of the proposals is governed by the applicable procurement regulations.

7. Proposal Offer Firm

Responses to this RFP, including proposal prices, will be considered firm for ninety (90) days after the due date for receipt of proposals or sixty (60) days after the due date for the receipt of a best and final offer, if one is solicited.

8. Disclosure of Proposal Contents

The proposals will be kept confidential until a contract is awarded by the awarding authority. At that time, all proposals and documents pertaining to the proposals will be open to the public, except for material which is proprietary or confidential. The Procurement Manager will not disclose or make public any pages of a proposal on which the offeror has stamped or imprinted "proprietary" or "confidential" subject to the following requirements.

Proprietary or confidential data shall be readily separable from the proposal in order to facilitate eventual public inspection of the remaining portions of the proposal. Confidential data is normally restricted to confidential financial information concerning the Offeror's organization and data that qualifies as a trade secret in accordance with the Uniform Trade Secrets Act, 57-3A-I to 57-3A-7 NMSA 1978. The price of products offered or the cost of services proposed shall not be designated as proprietary or confidential information.

If a request is received for disclosure of data for which an offeror has made a written request for confidentiality, the Purchasing Agent shall examine the Offeror's request and make a written determination that specifies which portions of the proposal should be disclosed. Unless the offeror takes legal action to prevent the disclosure, the proposal will be so disclosed. The proposal shall be open to public inspection subject to any continued prohibition on the disclosure of confidential data.

9. No Obligation

This procurement in no manner obligates REDA or its Executive Board to the eventual lease, purchase, etc., of any tangible personal property offered or services proposed until a valid written contract is approved by the Procurement Manager and other required approval authorities.

10. Termination

This RFP may be canceled at any time and any and all proposals may be rejected in whole or in part when REDA determines such action to be in the best interest of the County.

11. Sufficient Appropriation

Any contract awarded as a result of this RFP process may be terminated if sufficient appropriations or authorizations do not exist. Such termination will be effected by sending written notice to the contractor. REDA's decision as to whether sufficient appropriations and authorizations are available will be accepted by the contractor as final.

12. Legal Review

REDA requires that all offerors agree to be bound by the General Requirements contained in this RFP. Any offeror concerns must be promptly brought to the attention of the Procurement Manager.

13. Governing Law

This procurement and any agreement with offerors that may result shall be governed by the laws of the State of New Mexico.

14. Basis for Proposal

Only information supplied by REDA in writing through the Procurement Manager or in this RFP should be used as the basis for the preparation of offeror proposals.

15. Contract Terms and Conditions

The contract between REDA and the contractor will follow the format specified by REDA and contain the terms and conditions set forth in Appendix B. However, REDA reserves the right to negotiate with a successful offeror provisions in addition to those contained in this RFP. The contents of this RFP, as revised or supplemented, and the successful Offeror's proposal will be incorporated into and become part of the contract.

Should an offeror object to any of REDA's terms and conditions, as contained in this Section or in Appendix B, that offeror must propose specific alternative language. REDA may or may not accept the alternative language, at REDA's discretion. General references to the Offeror's terms and conditions or attempts at complete substitutions are not acceptable to REDA and could lead to disqualification of the Offeror's proposal. Offerors must provide a brief discussion of the purpose and impact, if any, of each proposed change followed by the specific proposed alternate wording in order for the proposed alternate wording to be considered. See Appendices for the "Statement of Compliance."

16. Offeror's Terms and Conditions

Offerors must submit with their proposal a complete set of any additional terms and conditions which they request are included in a contract negotiated REDA. REDA may or may not accept the additional language, at the County's sole discretion.

17. Contract Deviations

Any additional terms and conditions, which may be the subject of negotiation, will be discussed only between the REDA and the selected offeror and shall not be deemed an opportunity to amend the Offeror's proposal.

18. Offeror Qualifications

The Evaluation Committee may make such investigations as necessary to determine the ability of the offeror to adhere to the requirements specified within this RFP. The REDA Executive Board Evaluation Committee will reject the proposal of any offeror who is not a responsible offeror or fails to submit a responsive offer as defined in Sections 13-1-83 and 13-1-85 NMSA 1978.

19. Right to Waive Minor Irregularities

The REDA Executive Board Evaluation Committee reserves the right to waive minor irregularities. The Committee also reserves the right to waive mandatory requirements provided that all of the otherwise responsive proposals failed to meet the same mandatory

requirements or doing so does not otherwise materially affect the procurement. This right is at the sole discretion of the Evaluation Committee.

20. Change in Contractor Representatives

REDA reserves the right to require a change in contractor representatives if the assigned representatives are not, in the opinion of REDA, meeting its needs adequately.

21. Notice

The Procurement Code, Sections 13-1-28 through 13-1-199 NMSA 1978, imposes civil and misdemeanor criminal penalties for its violation. The State of New Mexico criminal statutes also impose felony penalties for bribes, gratuities and kick-backs.

22. Rights

REDA reserves the right to accept all or a portion of an Offeror's proposal.

23. Right to Publish

Through the duration of this procurement process and contract term, potential offerors and contractors must secure from the REDA written approval prior to the release of any information that pertains to the potential work or activities covered by this procurement or the subsequent contract. Failure to adhere to this requirement may result in disqualification of the Offeror's proposal or termination of the contract.

24. Ownership of Proposals

All documents submitted in response to the RFP shall become the property of REDA. However, any technical or user documentation submitted with the proposals of non-selected offerors may be returned after the expiration of the protest period, by request, at the expense of the Offeror.

25. Ambiguity, Inconsistency or Errors in RFP

Offerors shall promptly notify the Procurement Manager, in writing, of any ambiguity, inconsistency or error which they discover upon examination of the RFP.

26. Confidentiality

Any confidential information provided to, or developed by, the contractor in the performance of any agreement resulting from this RFP shall be kept confidential and shall not be made available to any individual or organization by the contractor without the prior written approval of REDA.

27. Electronic mail address required

A large part of the communication regarding this procurement will be conducted by electronic mail (e-mail). Offeror must have a valid e-mail address to receive this correspondence.

28. Use of Electronic Versions of this RFP

This RFP is being made available by electronic means. If accepted by such means, the offeror acknowledges and accepts full responsibility to insure that no changes are made to the RFP. In the event of conflict between a version of the RFP in the Offeror's

possession and the version maintained by the County, the version maintained by the County shall govern.

29. Default

REDA reserves the right to cancel all or any part of any orders placed under this contract without cost to either, if the Vendor fails to meet the provisions of this contract and, except as otherwise provided herein, to hold the Vendor liable for any excess cost occasioned by REDA due to the Vendor's default. The Vendor shall not be liable for any excess costs if failure to perform the order arises out of causes beyond the control and without the fault or negligence of the Vendor; such causes include, but are not restricted to, acts of God or the public enemy, acts of the State or Federal Government, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, unusually severe weather and defaults of subcontractors due to any of the above, unless REDA shall determine that the supplies or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit the Vendor to meet the required delivery scheduled. The rights and remedies of the State provided in this paragraph shall not be exclusive and are in addition to any other rights now being provided by law or under this contract.

III. RESPONSE FORMAT AND ORGANIZATION

NUMBER OF COPIES

Offeror's may submit only one (1) response to this RFP. Offerors shall deliver nine (9) identical copies of Binder #1 of their proposal to the location specified in Section I, Paragraph D on or before the closing date and time for receipt of proposals. (Identical copies are defined as the original plus the number of additional copies needed to fulfill the requirement. For example, a requirement for six (6) identical copies would be fulfilled by submitting the original and five [5] copies of the original.) The original copy should be clearly marked "ORIGINAL" on the front cover and shall contain original signatures.

PROPOSAL FORMAT

Ability to follow instructions and formatting is of the utmost importance to REDA. This attention to detail shows the evaluation team your level of commitment to this RFP and your work as an organization. Proposals not following format **WILL** be deemed non-responsive and rejected on that basis.

All proposals must be printed on standard 8 ½ x 11 paper (larger paper is permissible for charts, spreadsheets, etc.) and placed within a binder with tabs delineating each section. Each proposal should be organized and indexed in the following format and must contain, as a minimum, all listed items in the sequence indicated with a tab for each item listed below.

Binder #1

- a. Letter of Transmittal Form (See Appendix D)
- b. Table of Contents
- c. Proposal Summary*
- d. Response to Specifications/Mandatory Requirements/Scope of Work
- e. Cost Response Form (See Appendix C)
- f. Campaign Contribution Disclosure Form (See Appendix E)
- g. Response to Agency Terms and Conditions (if any)
- h. Offeror's Additional Terms and Conditions (if any)
- i. Response to Appendix H
- j. References (Appendix F)
- k. Applicable Preference(s) Certificates

Within each section of their proposal, offerors should address the items in the order in which they appear in this RFP. Any forms provided in the RFP must be thoroughly completed and included in the appropriate section of the proposal. Unless otherwise specified in this RFP, all discussion of proposed costs, rates or expenses must occur only on the Cost Response Form, Appendix C.

*A proposal summary may be included by offerors to provide the Evaluation Committee with an overview of the technical and business features of the proposal; however, this material will not be used in the evaluation process unless specifically referenced from other portions of the Offeror's proposal.

IV. SPECIFICATIONS

BACKGROUND INFORMATION

The Regional Emergency Dispatch Authority (REDA) seeks proposals for quality and proven Computer Aided Dispatch (CAD) with accompanying Records Management System (RMS) and Jail/Evidence Management Systems from qualified vendors.

The Regional Emergency Dispatch Authority serves four (4) municipal law enforcement departments, two (2) municipal fire and Emergency Medical Service (EMS) departments, and twelve (12) county volunteer fire departments. The REDA also serves as the backup, or secondary public safety answering point (PSAP) for two (2) call centers in neighboring jurisdictions; Carlsbad Police Department (CPD)/Carlsbad Fire Department (CFD). REDA provides dispatch services for those departments when they respond into the county and provides dispatch services for Carlsbad Fire Department on a daily basis. CPD and CFD 911 utilize a proprietary CAD system (AS400), and use a call-flow policy for conferencing-in any shared response calls for service.

REDA also is the secondary PSAP for Lea County, NM. The Lea County Communication Authority (LCCA) serves all departments in Lea County, including Hobbs Police Department, Hobbs Fire Department, Lovington Police Department, Jal Police Department, Eunice Police Department, Lea County Sherriff's Office and nine (9) volunteer fire departments. The LCCA utilizes CAPERS for their CAD.

REDA also provides dispatch services for the National Park Service and the National Forrest Service Law Enforcement Officers.

There are also various other special/auxiliary units that will require access to the live data in CAD and RMS functionality. These include NMSP, BLM, NPS, NFS, New Mexico Game and Fish, Eddy County Detention Center, FBI (Roswell Office), US Marshalls, District Court, Carlsbad and Artesia Magistrate Courts, Artesia Municipal Court, Artesia Detention Center, Adult Probation and Parole, Juvenile Probation Offices, Alternative Sentencing Unit, County Code Enforcement and Artesia City Code Enforcement.

REDA seeks sealed proposals from qualified offerors that can provide provisioning of software, implementation and maintenance services for a Computer-Aided Dispatch/Records Management System /Mapping/ and Jail/Evidence Management system to be utilized in a consolidated dispatch environment.

The proposal should also include training of REDA staff in the use and maintenance of the software. Proposals should include sample training and operations manuals for all training required for this RFP and should include, but will not be limited to:

- Method of training
- Length of training
- Scope of training

- List of all training materials and samples

Offeror's proposed solution must integrate with the REDA's current virtualized infrastructure in regard to servers, networking and secure remote access from the field units. Offeror's will submit detailed specifications of their proposed solution as required for optimal use.

Only proven base system software products will be considered. The REDA is NOT seeking professional services to design and develop the above described system.

DETAILED SPECIFICATIONS

CAD/RMS Software features to be included:

- AutoSave for field units in CAD/RMS remote sessions
- Stand-alone or web-based accessibility to field units via tablet, PC or laptop
- Touch navigation user interface for field units
- Auto-fill/Auto-populate information mechanism built in; field units should not be required to copy/paste
- Integration into existing Vesta 9-1-1 System (RS-232 Connection)
- File/photo attachment for RMS/CAD
- Single entry, centralized search capability – combining all known data on subject, object or location with a single sign on
- Must adhere to current Criminal Justice information System (CJIS), NCIC (National Crime Information Center) and NLETS security policies regarding sensitive data access and dissemination
- Customizable menu's for CAD and RMS, per user
- Granular user access controls suited for a multi-agency deployment
- CAD –to –CAD Interfaces (for use with other systems at other PSAP's)
- Data Replication (or similar function) allowing access to other secondary databases
- Associations & Affiliations Mapping (analytical module)
- Pin Mapping for incidents, persons & events (analytical module)
- Response Plans Modules
- Seamless form and form field upgrades when needed (preferably free of cost)
- Conversion of existing Master Name File Only-legacy call and report data will not be converted
 - All products for the agencies must be from the same software vendor. The REDA is extremely interested in obtaining products and services from a singular vendor that can provide the most components in one system. Proposals should describe the core system components included (RMS/CAD/JMS/Fire/Mobile/Mapping).

PREFERENCES

Resident Business Preference

The New Mexico Procurement Code provides for preference for resident businesses and Contractors under certain conditions. If applicable, the preference will be provided to those Offerors that have provided a valid resident business preference certificate with their bid, as required by 13-1-22 NMSA 1978.

In order for a Bidder to receive preference as a resident business, that Bidder must submit a copy of their resident business preference certificate with their bid. The preference certificate must have been issued by the New Mexico Taxation and Revenue Department. Providing only a preference number or a copy of the application is not acceptable.

For more information and application forms, go to:

<http://www.tax.newmexico.gov/Businesses/Pages/In-StatePreferenceCertification.aspx>

Resident Veteran Business Preference

Effective July 1, 2012, certain preferences are available to Resident Veteran Businesses.

In order for a Bidder to receive preference as a resident veteran business, that Bidder must submit a copy of their resident veteran business preference certificate with their bid. The preference certificate must have been issued by the New Mexico Taxation and Revenue Department. Providing only a preference number or a copy of the application is not acceptable.

For more information and application forms, go to:

<http://www.tax.newmexico.gov/Businesses/Pages/In-StatePreferenceCertification.aspx>

Qualified resident businesses will be given a 5% preference on all RFP's. When proposals are evaluated, New Mexico resident businesses that are registered with the Department of Taxation and Revenue, will receive an additional points equivalent to 5% of the total points possible for award.

Qualified Resident Veteran's business will be given points as described in Appendix G

MANDATORY REQUIREMENTS

The following information MUST be provided as part of responses. Any information not received will automatically disqualify offerors from contract award. Ability to answer all questions, quality and organization of responses will be weighed numerically, as described below.

1. Letter of Transmittal Form (Pass/Fail only)

Offeror must complete and submit the “Letter of Transmittal Form,” found at Appendix D, with their proposal. The form **must** be signed and dated by an individual authorized to contractually bind the firm.

2. Standards Compliance (50 Points)

Offeror must agree to comply with current and future standards established by:

NCIC/CJIS Security Requirements – The entire NCIC/CJIS Security Policy can be found on-line at <http://www.fbi.gov/about-us/cjis/cjis-security-policy-resource-center/view> REDA would specifically require assurances for all areas listed in sections 5.5 (Access Control); 5.6 (Identification and Authentication), and; 5.7 (Configuration Management).

Association of Public Safety Communications Officers (APCO) and ANS 1.110.1-2015 Multi-Functional Multi-Discipline Computer Aided Dispatch (CAD) Minimum Functional Requirements – The entire ANSI Standard can be found at <https://www.apcointl.org/doc/911-resources/apco-standards/584-11011-2015-multi-functional-multi-discipline-cad/file.html>

Of specific interest would be the language in Attachment A: Unified CAD Functional Requirements (UCADFR). The UCADFR candidate ANS identifies and describes over 130 CAD functions in 11 different topic areas. The UCADFR standard is an in-valuable resource to those communities who are planning, acquiring, and managing a full-featured CAD software application.

All standards applicable to the Offeror or the Offeror’s proposed CAD System should be listed in the Proposal.

IT WILL BE AWARDEES RESPONSIBILITY to stay current on any and all law, statute, or regulatory changes for the entities described above and to inform EDDY COUNTY of any and all changes therein.

A statement of concurrence for “2. Standards Compliance” is required.

3. Program and Implementation Plan (50 Points)

Offerors will provide - in as much detail as possible – a schedule of time frames, milestones, installation deadlines, quality control, testing processes, training schedules and criteria for completion of the project. Please utilize the tentative award date from

“Sequence of Events” as reference. If you are unable to meet these time parameters, please provide the timeframe best suited to your company’s abilities.

This Section should provide detailed information related to your product(s) and provide details on which modules are separate, interfaced or inter-relational. Should include:

- Core System and Modules: Detailed information on the core system and its included components. Specify all modules by name and function
- Versions and Life Cycles: Provide the current version, release date, lifecycle and end-of-life date for the core system, each module, any third party solution and any Operating System or database software used by the proposed system
- Technical Requirements: Describe technical requirements and technical environment for the use of your software. Provide information on what REDA will need to provide in order to utilize your proposed system. Provide Minimum software specifications for networking and security, server, database and client required to install and run the application. Specify and physical requirements, including space needs, electrical power, etc. and installation timeframes.
 - Respond to “Detailed Specifications,” as noted on Page 20 of this document.
- Unique Features or Services Included: Identify any unique or distinctive features in your system that differentiates your product from competitors’ products.
- Training: Provide training time frame requirements for all staff assignments. Identify what form of training is given. Provide description of training support that will be provided on site when going live with the new system and how this support will be provided. Identify any costs associated with training (note: all training costs should be outlined in the cost proposal.

Page limit for this requirement is fifteen (15) pages

4. Experience in the Field (20 Points)

Offeror must have a minimum of fifteen (15) years of experience providing consolidated LEO/FIRE/EMS/Detention dispatch CAD systems with experience in a county or local government setting being preferred. Offerors must describe, in narrative format, how they meet this requirement. Offerors should also provide evidence of their level of success of past performance providing Computer-Aided Dispatch System services within a Dispatch setting, that being in a county or local government setting preferred.

Page limit for this requirement is five (5) pages

5. Funding Changes (20 Points)

Offeror must list and explain any requests for additional contract funding, other than that allowed at contract renewal time, during any contract they have held for which they are providing services in the past five (5) years.

If no changes have occurred offerors may state “no funding changes have occurred” for this section of your proposal

6. Litigation History (Pass/Fail Only)

Offeror must detail their litigation history (including dates) over the past five (5) years. At a minimum this must include (A) the total number of lawsuits they filed, (B) the total number of lawsuits filed against them, (C) how many judgments they have against them

and (D) how many lawsuits they have settled. For lawsuits they filed, offeror must explain who they were filed against, why, and the outcome of each.

If there has been no litigation history, offerors may state “no litigation history” for this section of your proposal.

7. Insurance (Pass/Fail Only)

The awarded offeror shall obtain, and provide proof thereof, to the REDA, the following insurance coverage:

- General Liability as follows: Premises, operations, explosions and collapse, hazard, underground hazard, contractual insurance, products with completed operations, broad form property damage, independent contractors and personal injury. The limits of liability shall be no less than \$1,000,000 combined single limits for bodily injury and property damage.
- Automobile Liability as follows: Owned, hired and non-owned vehicles. The limits of liability shall be no less than \$1,000,000 combined single limit bodily injury and property damage.
- Worker’s Compensation is required along with New Mexico statutory employer’s liability limits regardless of number of employees.
- Errors and omissions.
- The REDA shall be named as an additional insured on all of the above.

8. Capability and Agreement to Perform (Pass/Fail Only)

Offeror certifies that they are capable and qualified to provide the products or services required by this RFP and agrees to perform the Scope of Work and/or Alternates (if applicable) as specified in the Agreement in Appendix B.

A statement of concurrence is required for “8. Capability and Agreement to Perform” is required.

9. Cost (30 points)

Offeror must complete and submit the Cost Response Form, Appendix C, providing proposed cost for accomplishing the services called for herein. State gross receipts and local option taxes (if any) shall not be included in the proposed cost. Such taxes shall be separately reimbursed to the contractor by the County.

The proposed cost MUST include:

- Software License fees or costs
 - Base System – software
 - Customization required or proposed addressing Section IV., “Specifications.”
 - Additional modules required or proposed addressing Section IV., “Specifications.”
 - 3rd party software, if any, required for the operations of system.
- Technical and User Documentation
- Installation/Conversion/Integration costs
- Training, including training manuals and all other costs as described in Section IV., “Specifications.”
- Maintenance costs per year for the following:

- Existing Software
- Updates to supplemental files
- Revisions to documentation
- Utilities
- New functionality
- Technical Support/Customer Service, per year
- Other Costs
 - Must be described in detail
- Unlimited phone technical support for technical staff.
- Customization
 - Costs for customization shall be detailed on an attached sheet of paper by item and cost for each base system modification.
- Consulting
 - The consulting and other value added service hourly rates or costs shall be listed separately by type of service
 - Travel and lodging expenses for consulting (if needed) must be thoroughly described.

10. Campaign Contribution Disclosure Form (Pass/Fail Only)

Offeror must complete and sign the Appendix E, Campaign Contribution Disclosure Form – whether any applicable contribution has been made or not. This form must be submitted with your proposal whether an applicable contribution has been made or not. Note that there are two (2) different signature sections within the form.

The REDA Executive Board is a public body with public officials. (For purposes of this requirement, those members are; Chair, Rick Rudometkin, Co-Chair, Mayor Phil Burch [Elected], Aubrey Hobson [Designated by the Mayor], Glen Collier [Elected -Designated by the County Commission] Jim Townsend [At-Large], Lorraine Allen-Munoz [At-Large], Vernon Asbill [NM Legislator], Terry Todd [Ex-Officio/Non-voting – FLETC], Scott London [Ex-Officio/Non-Voting- REDA Operations Committee - Elected] and Alternate, Sandi Farley.

Failure to sign and turn in this form will disqualify offeror’s proposal.

11. Property Tax Obligations (Pass/Fail Only)

Bidders/Proposers are required to certify that they are not delinquent in the payment of their property tax obligations and that they will not become delinquent in the payment of their property tax obligations during the term of any contract that may be awarded pursuant to this solicitation. Failure to maintain compliance, or to timely cure defects, may be cause for termination of a contract or initiation of debarment proceedings against the non-compliant contractor. Proposals that fail to comply with the certification requirements will be considered non-responsive and excluded from further consideration.

A statement of concurrence for “11. Property Tax Obligations” is required.

12. Proof of Financial Stability (Pass/Fail Only)

Offerors must submit proof of financial stability with explanations, as appropriate. This information MAY NOT be marked as “Proprietary,” “Confidential” or in any other manner that would prevent public disclosure.

13. References (20 points)

Offeror will provide REDA through the Procurement Manager with no less than five (5) and no more than seven (7) References (see Appendix F). A mix of “Offeror” and “Individual” references may be used for this requirement.

14. Experience in the State and Unique Challenges (20 Points)

Offeror should describe, in narrative form, any prior experience they have performing similar services in the State of New Mexico. Whether they have experience in New Mexico or not, all offerors should also describe either (1) the unique challenges encountered (if they have prior experience within the state) or (2) the unique challenges they expect (if no prior experience within the state) and how those challenges (1) were dealt with (including description of results) or (2) will be dealt with. At a minimum these challenges shall include cultural and resource issues. Additional points will go to those offerors with prior experience in the state in all sub-portions of this response area.

Page limit for this requirement is five (5) pages

15. Cost Containment (20 Points)

Offeror should describe, in narrative form, (A) their company-wide efforts to contain cost and (B) their planned approach to local cost containment should they be awarded the Eddy County contract. At a minimum this should address how the vendor will partner with REDA to bring utilization management (UM), continuous quality improvement (CQI), risk management, and pharmacy practices together to maximize services while saving REDA money and how the vendor will strive to maximize on-site care, programs and services to save money.

Page limit for this requirement is five (5) pages

16. Professional Organizations (10 Points)

Offeror should provide a list of organizations they are accredited by and a list of local and national public safety organizations they belong to as well as their type and level of participation in the activities of each of those organizations. REDA will look specifically at the following as pertinent to the work proposed.

International Association of Chiefs of Police (IACP)
Association of Public-Safety Communications Officials (APCO)
National Sheriff's Association (NSA)
National Emergency Number Association (NENA)
National Law Enforcement Telecommunications System (NLETS)
American Jail Association (AJA)

Page limit for this requirement is one (1) page

17. Use of Local Resources (10 Points)

REDA prefers the use of local resources to the maximum extent practicable. Offeror should describe, in narrative form, their planned efforts to accomplish this.

Page limit for this requirement is one (1) page

18. Federal Requirements (Pass/Fail Only)

Due to the location of REDA, ALL personnel involved in the project will have to be vetted by the Federal Law Enforcement Training Center (FLETC) and will be REQUIRED to provide Name, Date of Birth, Social Security# and any other names they have previously used in order that Criminal History and Background Checks are conducted a Vendor Badge is issued. FLETC (and by proxy REDA) has the right to deny access onto post, and into the center based on the outcomes of those background checks for NCIC/CJIS security and other federal security reasons.

Disqualifying criteria includes, but is not limited to, current warrants, felony convictions and some misdemeanors within the past seven (7) years.

A statement of concurrence for “18. Federal Requirements” is required.

V. EVALUATION

A. EVALUATION POINT SUMMARY

The following is a summary of evaluation factors with the point value assigned to each or a Pass/Fail evaluation. These, along with the general requirements, will be used in the evaluation of individual offeror proposals.

REF.	REQUIREMENT	POINTS AVAIL.
IV.C.1	Letter of Transmittal Form	0*
IV.C.2	Standards Compliance	50
IV.C.3	Program and Implementation Plan	50
IV.C.4	Experience in the Field	20
IV.C.5	Funding Changes	20
IV.C.6	Litigation History	0*
IV.C.7	Insurance	0*
IV.C.8	Capability and Agreement to Perform	0*
IV.C.9	Cost	30
IV.C.10	Campaign Contribution Disclosure Form	0*
IV.C.11	Property Tax Obligations	0*
IV.C.12	Proof of Financial Stability	0*
IV.C.13	References	20
IV.C.14	Experience in the State and Unique Challenges	20
IV.C.15	Cost Containment	20
IV.C.16	Professional Organizations	10
IV.C.17	Use of local Resources	10
IV.C.18	Federal Requirements	0*
XXXXX	0* Indicates Pass/Fail Requirement	XXXXX
TOTAL		250

Points will be awarded based on the evaluation factors found above and Preferences as described below. Scores of evaluation team members will be averaged – High Point wins.

When proposals are evaluated, New Mexico resident businesses that are registered with the Department of Taxation and Revenue, will receive additional points equivalent to 5% of the total points possible for award.

Qualified Resident Veteran's businesses will be given points as described in Appendix G.

Only one of these preferences may be used.

EVALUATION PROCESS

1. Initial Review

All offeror proposals will be reviewed for compliance with the mandatory requirements stated within the RFP. Proposals deemed non-responsive to any mandatory requirement will be eliminated from further consideration.

2. Clarifications

The Procurement Manager may contact the offeror for clarification of the response.

3. Other Information Sources

The Evaluation Committee may use other sources of information to perform the evaluation.

4. Resident Preferences

13-1-21 NMSA 1978 provides for preference for resident businesses and contractors and veteran owned businesses under certain conditions. If applicable, the preference will be provided to those offerors that have provided the proper documentation to qualify for the preference.

5. Scoring and Contract Award Recommendation

Responsive proposals will be evaluated and assigned a point value based on the factors in Section V. Finalist offerors who are asked and choose to submit revised proposals for the purpose of obtaining best and final offers will have their points recalculated accordingly. The responsible offeror whose proposal is most advantageous to REDA, taking into consideration the evaluation factors in Section V, will be recommended for contract award to the Purchasing Agent, and any other required approving authorities. Please note, however, that a serious deficiency in the response to any one factor may be grounds for rejection regardless of overall score.

An average of evaluation team final points will be taken; high point wins.

The REDA reserves the right to determine whether or not a proposal meets the specifications and requirements of this RFP and reject any proposal that, in the REDA's opinion, fails to meet the detail or intent of the requirements.

The REDA reserves the right to reject any and all proposals.

Response to Requirements

Each mandatory requirement in sections above requires a vendor response, as indicated. Failure to respond to, or properly comply with, a mandatory requirement will result in the disqualification of the Offeror's proposal.

APPENDIX A

ACKNOWLEDGEMENT OF RECEIPT FORM

Request for Proposals

Computer-Aided Dispatch System for REDA

REDA RFP 2015-001

In acknowledgment of receipt of this Request for Proposals, the undersigned agrees that he/she has received a complete copy, beginning with the title page and table of contents, and ending with Appendix H.

The acknowledgment of receipt should be signed and returned (by fax, e-mail and courier or hand delivery) to the Procurement Manager **no later than 5/15/2015**.

The firm listed below does/does not (circle one) intend to respond to this Request for Proposals.

FIRM: _____

REPRESENTED BY: _____ TITLE: _____

E-MAIL ADDRESS: _____

PHONE NO.: _____ FAX NO.: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP CODE: _____

SIGNATURE: _____ DATE: _____

This name and address will be used for all correspondence related to the Request for Proposals.

Please return to:

Bob Fabian
REDA Procurement Manager
101 W. Greene
Carlsbad, NM, 88220
Phone: 575-887-9511
Fax: 575-234-1835
E-mail: rfabian@co.eddy.nm.us

APPENDIX B

Regional Emergency Dispatch Authority

AGREEMENT NUMBER (RFP#2015-001)

THIS AGREEMENT is made and entered into by and between the County of Eddy, Regional Emergency Dispatch Authority (REDA) hereinafter referred to as the "REDA" and _____, hereinafter referred to as the "Contractor", and is effective as of the date set forth below upon which it is executed by _____ REDA Executive Board).

IT IS AGREED BETWEEN THE PARTIES:

1. Scope of Work.

The Contractor shall perform the work outlined in the Scope of Work attached hereto as **Attachment 1** and incorporated herein by reference.

2. Compensation.

A. REDA shall pay to the Contractor in full payment for services satisfactorily performed [at the rate of] _____ dollars (\$_____) [per hour (OR BASED UPON DELIVERABLES, MILESTONES, BUDGET, ETC.)], such compensation not to exceed (AMOUNT), excluding gross receipts tax. The New Mexico gross receipts tax levied on the amounts payable under this Agreement totaling (AMOUNT) shall be paid by REDA to the Contractor. The total amount payable to the Contractor under this Agreement, including gross receipts tax and expenses, shall not exceed (AMOUNT). This amount is a maximum and not a guarantee that the work assigned to be performed by Contractor under this Agreement shall equal the amount stated herein. The parties do not intend for the Contractor to continue to provide services without compensation when the total compensation amount is reached. Contractor is responsible for notifying REDA when the services provided under this Agreement reach the total compensation amount. In no event will the Contractor be paid for services provided in excess of the total compensation amount without this Agreement being amended in writing prior to those services in excess of the total compensation amount being provided.

B. Payment is subject to availability of funds pursuant to the Appropriations Paragraph set forth below and to any negotiations between the parties from year to year pursuant to, Scope of Work. All invoices MUST BE received by REDA no later than fifteen (15) days after the termination of the Fiscal Year in which the services were delivered. Invoices received after such date WILL NOT BE PAID.

C. Contractor must submit a detailed statement accounting for all services performed and expenses incurred. If REDA finds that the services are not acceptable, within thirty days after the date of receipt of written notice from the Contractor that payment is requested, it shall provide the Contractor a letter of exception explaining the defect or objection to the services, and outlining steps the Contractor may take to provide remedial action. Upon certification by REDA that the services have been received and accepted, payment shall be tendered to the Contractor

within thirty days after the date of acceptance. If payment is made by mail, the payment shall be deemed tendered on the date it is postmarked. However, REDA shall not incur late charges, interest, or penalties for failure to make payment within the time specified herein.

D. The payment of taxes due for any money received under this Agreement shall be the Contractor's sole responsibility and shall be reported under the Contractor's Federal and State tax identification number(s).

3. Term.

This Agreement shall terminate twelve (12) months from contract approval date unless terminated pursuant to paragraph 4 (Termination), or paragraph 5 (Appropriations). In accordance with Section 13-1-150 NMSA 1978, no contract term for a professional services contract, including extensions and renewals, shall exceed four years, except as set forth in Section 13-1-150 NMSA 1978.

4. Termination.

A. **Termination.** This Agreement may be terminated by either of the parties hereto upon written notice delivered to the other party at least thirty (30) days prior to the intended date of termination. Except as otherwise allowed or provided under this Agreement, REDA's sole liability upon such termination shall be to pay for acceptable work performed prior to the Contractor's receipt of the notice of termination, if REDA is the terminating party, or the Contractor's sending of the notice of termination, if the Contractor is the terminating party; provided, however, that a notice of termination shall not nullify or otherwise affect either party's liability for pre-termination defaults under or breaches of this Agreement. The Contractor shall submit an invoice for such work within thirty (30) days of receiving or sending the notice of termination. Notwithstanding the foregoing, this Agreement may be terminated immediately upon written notice to the Contractor if the Contractor becomes unable to perform the services contracted for, as determined by the County or if, during the term of this Agreement, the Contractor or any of its officers, employees or agents is indicted for fraud, embezzlement or other crime due to misuse of government funds or due to the Appropriations paragraph herein. THIS PROVISION IS NOT EXCLUSIVE AND DOES NOT WAIVE THE REDA'S OTHER LEGAL RIGHTS AND REMEDIES CAUSED BY THE CONTRACTOR'S DEFAULT/BREACH OF THIS AGREEMENT.

B. **Termination Management.** Immediately upon receipt by either REDA or the Contractor of notice of termination of this Agreement, the Contractor shall: 1) not incur any further obligations for salaries, services or any other expenditure of funds under this Agreement without written approval of REDA; 2) comply with all directives issued by REDA in the notice of termination as to the performance of work under this Agreement; and 3) take such action as REDA shall direct for the protection, preservation, retention or transfer of all property titled to REDA and records generated under this Agreement. Any non-expendable personal property or equipment provided to or purchased by the Contractor with contract funds shall become property of the County upon termination and shall be submitted to REDA as soon as practicable.

5. Appropriations.

The terms of this Agreement are contingent upon sufficient appropriations and authorization being made by the Board of County Commissioners and the City of Artesia for the performance of this Agreement. If sufficient appropriations and authorization are not made by the Board of County Commissioners and the City of Artesia, this Agreement shall terminate immediately upon written notice being given by REDA to the Contractor. The REDA's decision as to whether sufficient appropriations are available shall be accepted by the Contractor and shall be final. If REDA proposes an amendment to the Agreement to unilaterally reduce funding, the Contractor shall have the option to terminate the Agreement or to agree to the reduced funding, within thirty (30) days of receipt of the proposed amendment.

6. Status of Contractor.

The Contractor and its agents and employees are independent contractors performing professional services for REDA and are not employees of the REDA. The Contractor and its agents and employees shall not accrue leave, retirement, insurance, bonding, use of county vehicles, or any other benefits afforded to employees of REDA as a result of this Agreement. The Contractor acknowledges that all sums received hereunder are reportable by the Contractor for tax purposes, including without limitation, self-employment and business income tax. The Contractor agrees not to purport to bind REDA unless the Contractor has express written authority to do so, and then only within the strict limits of that authority.

7. Assignment.

The Contractor shall not assign or transfer any interest in this Agreement or assign any claims for money due or to become due under this Agreement without the prior written approval of the County.

8. Subcontracting.

The Contractor shall not subcontract any portion of the services to be performed under this Agreement without the prior written approval of REDA. No such subcontract shall relieve the primary Contractor from its obligations and liabilities under this Agreement, nor shall any subcontract obligate direct payment from REDA. In all cases, the contractor is solely responsible for fulfillment of this Agreement.

9. Release.

Final payment of the amounts due under this Agreement shall operate as a release of the procuring agency of the County, its officers and employees, and REDA from all liabilities, claims and obligations whatsoever arising from or under this Agreement.

10. Confidentiality.

Any confidential information provided to or developed by the Contractor in the performance of this Agreement shall be kept confidential and shall not be made available to any individual or organization by the Contractor without the prior written approval of REDA.

11. Product of Service -- Copyright.

All materials developed or acquired by the Contractor under this Agreement shall become the property of the REDA and shall be delivered to the County no later than the termination date

of this Agreement. Nothing developed or produced, in whole or in part, by the Contractor under this Agreement shall be the subject of an application for copyright or other claim of ownership by or on behalf of the Contractor.

12. Conflict of Interest; Governmental Conduct Act.

A. The Contractor represents and warrants that it presently has no interest and, during the term of this Agreement, shall not acquire any interest, direct or indirect, which would conflict in any manner or degree with the performance or services required under the Agreement.

B. The Contractor further represents and warrants that it has complied with, and, during the term of this Agreement, will continue to comply with, and that this Agreement complies with all applicable provisions of the Governmental Conduct Act, Chapter 10 and Article 16 NMSA 1978. Without in anyway limiting the generality of the foregoing, the Contractor specifically represents and warrants that:

1) in accordance with Section 10-16-4.3 NMSA 1978, the Contractor does not employ, has not employed, and will not employ during the term of this Agreement any County employee while such employee was or is employed by the County and participating directly or indirectly in REDA's contracting process;

2) this Agreement complies with Section 10-16-7(B) NMSA 1978 because (i) the Contractor is not a public officer or employee of the County; (ii) the Contractor is not a member of the family of a public officer or employee of the County; (iii) the Contractor is not a business in which a public officer or employee or the family of a public officer or employee has a substantial interest; or (iv) if the Contractor is a public officer or employee of the County or REDA, a member of the family of a public officer or employee of the County or REDA, or a business in which a public officer or employee of the County or REDA, or the family of a public officer or employee of the County or REDA has a substantial interest, public notice was given as required by Section 10-16-7(B) NMSA 1978 and this Agreement was awarded pursuant to a competitive process;

3) in accordance with Section 10-16-8(C) NMSA 1978, (i) the Contractor is not, and has not been represented by, a person who has been a public officer or employee of the County or REDA within the preceding year and whose official act directly resulted in this Agreement and (ii) the Contractor is not, and has not been assisted in any way regarding this transaction by, a former public officer or employee of the County or REDA whose official act, while in County or REDA's employment, directly resulted in the County's or REDA's making this Agreement;

4) in accordance with Section 10-16-13 NMSA 1978, the Contractor has not directly participated in the preparation of specifications, qualifications or evaluation criteria for this Agreement or any procurement related to this Agreement; and

5) in accordance with Section 10-16-3 and Section 10-16-13.3 NMSA 1978, the Contractor has not contributed, and during the term of this Agreement shall not contribute, anything of value to a public officer or employee of the County.

C. Contractor's representations and warranties in Paragraphs A and B of this Article 12 are material representations of fact upon which REDA relied when this Agreement was entered into by the parties. Contractor shall provide immediate written notice to REDA if, at any time during the term of this Agreement, Contractor learns that Contractor's representations and warranties in Paragraphs A and B of this Article 12 were erroneous on the effective date of this

Agreement or have become erroneous by reason of new or changed circumstances. If it is later determined that Contractor's representations and warranties in Paragraphs A and B of this Article 12 were erroneous on the effective date of this Agreement or have become erroneous by reason of new or changed circumstances, in addition to other remedies available to REDA and notwithstanding anything in the Agreement to the contrary, the County may immediately terminate the Agreement.

D. All terms defined in the Governmental Conduct Act have the same meaning in Article 12(B).

13. Amendment.

A. This Agreement shall not be altered, changed or amended except by instrument in writing executed by the parties hereto and all other required signatories.

B. If REDA proposes an amendment to the Agreement to unilaterally reduce funding due to budget or other considerations, the Contractor shall, within thirty (30) days of receipt of the proposed Amendment, have the option to terminate the Agreement, pursuant to the termination provisions as set forth in Article 4 herein, or to agree to the reduced funding.

14. Merger.

This Agreement incorporates all the Agreements, covenants and understandings between the parties hereto concerning the subject matter hereof, and all such covenants, Agreements and understandings have been merged into this written Agreement. No prior Agreement or understanding, oral or otherwise, of the parties or their agents shall be valid or enforceable unless embodied in this Agreement.

15. Penalties for violation of law.

The Procurement Code, Sections 13-1-28 through 13-1-199, NMSA 1978, imposes civil and criminal penalties for its violation. In addition, the New Mexico criminal statutes impose felony penalties for illegal bribes, gratuities and kickbacks.

16. Equal Opportunity Compliance.

The Contractor agrees to abide by all federal, state and county laws and rules and regulations, pertaining to equal employment opportunity. In accordance with all such laws, the Contractor assures that no person in the United States shall, on the grounds of race, religion, color, national origin, ancestry, sex, age, physical or mental handicap, or serious medical condition, spousal affiliation, sexual orientation or gender identity, be excluded from employment with or participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity performed under this Agreement. If Contractor is found not to be in compliance with these requirements during the life of this Agreement, Contractor agrees to take appropriate steps to correct these deficiencies.

17. Applicable Law.

The laws of the State of New Mexico shall govern this Agreement and shall be enforceable in the Fifth Judicial District Court in Eddy County. By execution of this Agreement,

Contractor acknowledges and agrees to the jurisdiction of the courts of the State of New Mexico over any and all lawsuits arising under or out of any term of this Agreement.

18. Worker's Compensation.

The Contractor agrees to comply with state laws and rules applicable to worker's compensation benefits for its employees. If the Contractor fails to comply with the Worker's Compensation Act and applicable rules when required to do so, this Agreement may be terminated by the County.

19. Records and Financial Audit.

The Contractor shall maintain detailed time and expenditure records that indicate the date; time, nature and cost of services rendered during the Agreement's term and effect and retain them for a period of three (3) years from the date of final payment under this Agreement. The records shall be subject to inspection by REDA, the Department of Finance and Administration, and the State Auditor. REDA shall have the right to audit billings both before and after payment. Payment under this Agreement shall not foreclose the right REDA to recover excessive or illegal payments

20. Disclaimer and Hold Harmless.

REDA shall not be liable to the Contractor, or the Contractor's successors, heirs, administrators, or assigns, for any loss, damage, or injury, whether to Contractor's person or property, occurring in connection with Contractor's performance of Contractor's duties according to this Agreement. Contractor shall hold REDA harmless from all loss, damage, and injury, including court costs and attorney fees, incurred by REDA in connection with the performance by Contractor of Contractor's duties according to this Agreement.

21. Indemnification.

The Contractor shall defend, indemnify and hold harmless REDA from all actions, proceeding, claims, demands, costs, damages, attorneys' fees and all other liabilities and expenses of any kind from any source which may arise out of the performance of this Agreement, caused by the negligent act or failure to act of the Contractor, its officers, employees, servants, subcontractors or agents, or if caused by the actions of any client of the Contractor resulting in injury or damage to persons or property during the time when the Contractor or any officer, agent, employee, servant or subcontractor thereof has or is performing services pursuant to this Agreement. In the event that any action, suit or proceeding related to the services performed by the Contractor or any officer, agent, employee, servant or subcontractor under this Agreement is brought against the Contractor, the Contractor shall, as soon as practicable but no later than two (2) days after it receives notice thereof, notify the REDA by certified mail.

22. Invalid Term or Condition.

If any term or condition of this Agreement shall be held invalid or unenforceable, the remainder of this Agreement shall not be affected and shall be valid and enforceable.

23. Enforcement of Agreement.

A party's failure to require strict performance of any provision of this Agreement shall not waive or diminish that party's right thereafter to demand strict compliance with that or any

other provision. No waiver by a party of any of its rights under this Agreement shall be effective unless express and in writing, and no effective waiver by a party of any of its rights shall be effective to waive any other rights.

24. Authority.

The individual(s) signing this Agreement on behalf of Contractor represents and warrants that he or she has the power and authority to bind Contractor, and that no further action, resolution, or approval from Contractor is necessary to enter into a binding contract.

25. Approval of Contractor Personnel.

Personnel proposed in the Contractor's written proposal to REDA considered material to any work performed under this Agreement. No changes of personnel will be made by the Contractor without prior written consent of the procuring agency of REDA. Replacement of any Contractor personnel, if approved, shall be with personnel of equal ability, experience and qualifications. The Contractor will be responsible for any expenses incurred in familiarizing the replacement personnel to insure their being productive to the project immediately upon receiving assignments. Approval of replacement personnel shall not be unreasonably withheld. The procuring agency of the County on behalf of REDA shall retain the right to request the removal of any of the Contractor's personnel at any time.

26. Limit of Liability.

The contractor's liability to REDA for any cause whatsoever shall be limited to the purchase price paid to the contractor for the products and services that are the subject of REDA's claim. The foregoing limitation does not apply to the paragraphs entitled "Indemnification" and "Patent, Copyright, Trademark and Trade Secret Indemnification" of this agreement or to damages resulting from personal injury caused by the contractor's negligence.

In no event will the contractor be liable for any damages resulting from loss of data or use, lost profits or any incidental or consequential damages.

27. Survival.

The agreement paragraphs titled "Patent, Copyright, Trademark, and Trade Secret Indemnification"; "Indemnification"; and "Limit of Liability" shall survive the expiration of this agreement. Software licenses, leases, maintenance and any other unexpired agreements that were entered into under the terms and conditions of this agreement shall survive this agreement

28. Succession.

This agreement shall extend to and be binding upon the successors and assigns of the parties.

29. Force Majeure.

A party shall be excused from performance under this agreement for any period that the party is prevented from performing as a result of an act of God, strike, war, civil disturbance, epidemic, or court order, provided that the party has prudently and promptly acted to take any and all steps that are within the party's control to ensure performance. Subject to this provision, such non-performance shall not be deemed a default or a ground for termination.

30. Mediation.

In the event a dispute arises as to the rights and obligations among the parties hereto, the parties agree to attempt to resolve the dispute through mediation as a condition precedent to seeking legal and equitable remedies. The parties agree to evenly split the costs of any such mediation services. The parties shall mutually agree upon the choice of mediator. In the event the parties have not agreed upon a mediator within twenty (20) days of written notice to the other regarding the dispute, then a list of seven potential mediators will be obtained from the New Mexico Association of Counties and the parties shall utilize a striking process until a mediator is agreed upon.

31. Notice to Proceed.

It is expressly understood that this Agreement is not binding upon REDA until it is executed by REDA and the Board of County Commissioners and the City of Artesia have agreed to the necessary appropriations to complete finance the purchase contemplated by this Agreement. The Contractor is not to proceed with its obligations under the Agreement until the Contractor has received a fully signed copy of the Agreement.

32. Attorney's Fees.

In the event this Agreement results in dispute, mediation, litigation, or settlement between the parties to this Agreement, the prevailing party of such action shall be entitled to an award of attorneys' fees and court costs.

33. Cooperation.

All parties hereto will fully cooperate with the other and their respective counsel, accountant, and agents in connection with any steps required to be taken under this Agreement.

34. Incorporation and Order of Precedence.

Request for Proposals B-15-07 and the contractor's proposal are incorporated by reference into this agreement and are made a part of this agreement. In the event of any conflict among these documents, the following order of precedence shall apply:

1. Any contract amendment(s), in reverse chronological order; then
2. this contract itself; then
3. the Request for Proposals; then
4. the Contractors Best and Final Offer(s), in reverse chronological order; then
5. the contractor's proposal; then
6. the contractor's standard agreement terms and conditions (which may or may not have been submitted as part of the contractor's proposal).

35. Patent, Copyright, Trademark and Trade Secret Indemnification.

A. The contractor shall defend, at its own expense, REDA against any claim that any product or service provided under this agreement infringes any patent, copyright or trademark in the United States or Puerto Rico, and shall pay all costs, damages and attorneys' fees that a court

finally awards as a result of any such claim. In addition, if any third party obtains a judgment against REDA based upon the contractor's trade secret infringement relating to any product or service provided under this agreement, the contractor agrees to reimburse REDA for all costs, attorneys' fees and the amount of the judgment. To qualify for such defense and/or payment, REDA shall:

- i. give the contractor prompt written notice of any claim;
- ii. allow the contractor to control the defense or settlement of the claim; and
- iii. cooperate with the contractor in a reasonable way to facilitate the defense or settlement of the claim.

B. If any product or service becomes, or in the contractor's opinion is likely to become the subject of a claim of infringement, the contractor shall at its option and expense:

- i. provide a procuring agency of the County, acting on behalf of REDA, the right to continue using the product or service;
- ii. replace or modify the product or service so that it becomes non-infringing; or
- iii. accept the return of the product or service and refund an amount equal to the depreciated value of the returned product or service, less the unpaid portion of the purchase price and any other amounts which are due to the contractor. The contractor's obligation will be void as to any product or service modified by the procuring agency of the County to the extent such modification is the cause of the claim.

37. Contractor's Payment of Property Taxes.

Contractor acknowledges that County has established a policy of ensuring that all individuals and businesses that benefit financially from REDA through contract are current in paying their property tax obligations to mitigate the economic burden otherwise imposed upon REDA. Contractor warrants and certifies that it is presently not delinquent in the payment of its property tax obligations, and that it will not become delinquent during the term of this Contract.

38. Termination For Failure to Comply with County's Tax Reduction Policy.

Without limiting the rights and remedies available to REDA under any other provision of this contract, failure of Contractor to cure a property tax delinquency within 10 days of notice shall be grounds upon which REDA may terminate this Contract.

40. Future Reference (Post Review).

Upon completion of all work and the contract is over, there will be a review of all work done by the Contractor and/or any sub-contractors to be kept on file by REDA for future use to help ensure REDA picks the best potential Offerors and Awardees.

41. Default

REDA reserves the right to cancel all or any part of any orders placed under this contract without cost to REDA, if the Vendor fails to meet the provisions of this contract and, except as otherwise provided herein, to hold the Vendor liable for any excess cost occasioned by REDA due to the Vendor's default. The Vendor shall not be liable for any excess costs if failure to perform the order arises out of causes beyond the control and without the fault or negligence of the Vendor; such causes include, but are not restricted to, acts of God or the public enemy, acts of the State or Federal Government, fires, floods, epidemics, quarantine restrictions, strikes, freight

embargoes, unusually severe weather and defaults of subcontractors due to any of the above, unless REDA shall determine that the supplies or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit the Vendor to meet the required delivery scheduled. The rights and remedies of the State provided in this paragraph shall not be exclusive and are in addition to any other rights now being provided by law or under this contract.

42. Notices.

Any notice required to be given to either party by this Agreement shall be in writing and shall be delivered in person, by courier service or by U.S. mail, either first class or certified, return receipt requested, postage prepaid, as follows:

REDA

To the Contractor: []

IN WITNESS WHEREOF, the parties have executed this Agreement as of the date of signatures below.

Contractor: []

By: _____
Contractor

Date: _____

EDDY COUNTY REGIONAL
EMERGENCY DISPATCH AUTHORITY

APPROVAL OF APPROPRIATING AGENCIES:

EDDY COUNTY BOARD OF
COUNTY COMMISSIONERS

By: _____
SUSAN CROCKETT, BOCC Chairperson

Date: _____

Attest:

Robin Van Natta, County Clerk

Date: _____

CITY OF ARTESIA

BY: _____

Date: _____

Attachment 1

Scope of Work And Deliverables

The CONTRACTOR shall provide software installation, maintenance and training for a RMS/CAD/JMS/EMS/PMS as described in RFP2015-001.

APPENDIX C

**COST RESPONSE FORM
REDA RFP 2015-001
Computer-Aided Dispatch System
for
REDA**

- Software License fees or costs
 - Base System – software
 - Customization required or proposed addressing Section IV., “Specifications.”
 - Additional modules required or proposed addressing Section IV., “Specifications.”
 - 3rd party software, if any, required for the operations of system.Total Software License Fees:
\$: _____

- Technical and User Documentation
Total Technical and User Documentation:
\$: _____

- Installation/Conversion/Integration costs
Total Installation/Conversion Integration Costs:
\$ _____

- Training, including training manuals and all other costs as described in Section IV., “Specifications.”
Total Training:
\$ _____

- Maintenance costs per year for the following:
 - Existing Software
 - Updates to supplemental files
 - Revisions to documentation
 - Utilities
 - New functionalityTotal Maintenance:
\$ _____

- Technical Support/Customer Service, per year
 Total Technical/Customer Service:
 \$ _____

- Other Costs
 - Must be described in detail
 Total Other Costs:
 \$ _____

- Customization
 - Costs for customization shall be detailed on an attached sheet of paper by item and cost for each base system modification.
 Total Customization Costs (from attached page)
 \$ _____

- Consulting
 - The consulting and other value added service hourly rates or costs shall be listed separately by type of service
 - Travel and lodging expenses for consulting (if needed) must be thoroughly described.
 Total Customization Costs:
 \$ _____

State gross receipts and local option taxes (if any) shall not be included in the proposed cost. Such taxes shall be separately reimbursed by the County.

OFFEROR NAME: _____

TOTAL PROPOSED COST \$ _____

(Total cost to perform the above items and Scope of Work, not including tax.)

APPENDIX D

LETTER OF TRANSMITTAL FORM

Items #1 to 4 **MUST EACH BE RESPONDED TO**. Failure to respond to all four items **WILL RESULT IN THE DISQUALIFICATION OF THE PROPOSAL!**

1. Identity (Name) and Mailing Address of the submitting organization:

2. For the person authorized by the organization to contractually obligate the organization:

Name	
Title	

3. For the person authorized to negotiate the contract on behalf of the organization:

Name	
Title	
E-Mail Address	
Telephone Number	

4. For the person to be contacted for clarifications:

Name	
Title	
E-Mail Address	
Telephone Number	

- On behalf of the submitting organization named in item #1, above, I accept the Conditions Governing the Procurement as required in “General Requirements subparagraph 1.”
- I concur that submission of our proposal constitutes acceptance of the Evaluation Factors contained in Section V of this RFP.
- I acknowledge receipt of any and all amendments to this RFP.

_____, 2015
Authorized Signature and Date (**Must be signed** by the person identified in **item #2**, above.)

APPENDIX E

CAMPAIGN CONTRIBUTION DISCLOSURE FORM

Pursuant to the Procurement Code, Sections 13-1-28, et seq., NMSA 1978 and NMSA 1978, § 13-1-191.1 (2006), as amended by Laws of 2007, Chapter 234, any prospective contractor seeking to enter into a contract with any state agency or local public body **for professional services, a design and build project delivery system, or the design and installation of measures the primary purpose of which is to conserve natural resources** must file this form with that state agency or local public body. This form must be filed even if the contract qualifies as a small purchase or a sole source contract. The prospective contractor must disclose whether they, a family member or a representative of the prospective contractor has made a campaign contribution to an applicable public official of the state or a local public body during the two years prior to the date on which the contractor submits a proposal or, in the case of a sole source or small purchase contract, the two years prior to the date the contractor signs the contract, if the aggregate total of contributions given by the prospective contractor, a family member or a representative of the prospective contractor to the public official exceeds two hundred and fifty dollars (\$250) over the two year period.

Furthermore, the state agency or local public body may cancel a solicitation or proposed award for a proposed contract pursuant to Section 13-1-181 NMSA 1978 or a contract that is executed may be ratified or terminated pursuant to Section 13-1-182 NMSA 1978 of the Procurement Code if: 1) a prospective contractor, a family member of the prospective contractor, or a representative of the prospective contractor gives a campaign contribution or other thing of value to an applicable public official or the applicable public official's employees during the pendency of the procurement process or 2) a prospective contractor fails to submit a fully completed disclosure statement pursuant to the law.

The state agency or local public body that procures the services or items of tangible personal property shall indicate on the form the name or names of every applicable public official, if any, for which disclosure is required by a prospective contractor.

THIS FORM MUST BE INCLUDED IN THE REQUEST FOR PROPOSALS AND MUST BE FILED BY ANY PROSPECTIVE CONTRACTOR WHETHER OR NOT THEY, THEIR FAMILY MEMBER, OR THEIR REPRESENTATIVE HAS MADE ANY CONTRIBUTIONS SUBJECT TO DISCLOSURE.

The following definitions apply:

“Applicable public official” means a person elected to an office or a person appointed to complete a term of an elected office, who has the authority to award or influence the award of the contract for which the prospective contractor is submitting a competitive sealed proposal or who has the authority to negotiate a sole source or small purchase contract that may be awarded without submission of a sealed competitive proposal.

“Campaign Contribution” means a gift, subscription, loan, advance or deposit of money or other thing of value, including the estimated value of an in-kind contribution, that is made to or received by an applicable public official or any person authorized to raise, collect or expend contributions on that official’s behalf for the purpose of electing the official to statewide or local office. “Campaign Contribution” includes the payment of a debt incurred in an election campaign, but does not include the value of services provided without compensation or unreimbursed travel or other personal expenses of individuals who volunteer a portion or all of their time on behalf of a candidate or political committee, nor does it include the administrative or solicitation expenses of a political committee that are paid by an organization that sponsors the committee.

“Contract” means any Agreement for the procurement of items of tangible personal property services, professional services or construction.

“Family member” means spouse, father, mother, child, father-in-law, mother-in-law, daughter-in-law or son-in-law of (a) a prospective contractor, if the prospective contractor is a natural person; or (b) an owner of a prospective contractor.

“Pendency of the procurement process” means the time period commencing with the public notice of the request for proposals and ending with the award of the contract or the cancellation of the request for proposals.

“Prospective contractor” means a person or business that is subject to the competitive sealed proposal process set forth in the Procurement Code or is not required to submit a competitive sealed proposal because that person or business qualifies for a sole source or a small purchase contract.

“Representative of a prospective contractor” means an officer or director of a corporation, a member or manager of a limited liability corporation, a partner of a partnership or a trustee of a trust of the prospective contractor.

Name(s) of Applicable Public Official(s) if any: _____
(Completed by State Agency or Local Public Body)

DISCLOSURE OF CONTRIBUTIONS BY PROSPECTIVE CONTRACTOR:

Contribution Made By: _____

Relation to Prospective Contractor: _____

Name of Applicable Public Official: _____

Date Contribution(s) Made: _____

Amount(s) of Contribution(s) _____

Nature of Contribution(s) _____

Purpose of Contribution(s) _____

(Attach extra pages if necessary)

Signature Date

Title (position)

--OR--

NO CONTRIBUTIONS IN THE AGGREGATE TOTAL OVER TWO HUNDRED FIFTY DOLLARS (\$250) WERE MADE to an applicable public official by me, a family member or representative.

Signature Date

Title (Position)

**APPENDIX F
OFFEROR**

PAST PERFORMANCE REFERENCE QUESTIONNAIRE

RFP NO: 2015-001

**PLEASE RETURN THIS COMPLETED QUESTIONNAIRE TO THE PROCUREMENT
MANAGER AT**

Email: rfabian@co.eddy.nm.us

Offeror's Name: _____

Reference Company Name: _____

**Please include the name, title and telephone number of the person who is completing this
questionnaire**

Name: _____ Telephone Number: _____

Title: _____

1. Please briefly describe the type of services performed for your organization by the offeror. (Name of project, types of services performed -- analysis, training, technical support, etc.)

2. Were any unique techniques or tools employed for the delivery of the services? Were the tools/techniques employed effectively?

Comment: _____

3. How would you rate the Offeror's ability to learn/understand your organization's or the project needs/requirements?

___ Excellent (Score 10 points)

- Very Good (Score 8 points)
- Good (Score 5 points)
- Poor (Score 0 points)

Comment: _____

4. How would you rate the offeror's knowledge and experience in providing the requested technical services?

- Excellent (Score 10 points)
- Very Good (Score 8 points)
- Good (Score 5 points)
- Poor (Score 0 points)

Comment: _____

5. How would you rate the offeror's ability to identify and recommend resolutions to problems or issues?

- Identified and recommended quickly (Score 10 points)
- Identified and recommended slowly (Score 8 points)
- Identified but not recommended (score 5 points)
- Were ignored (Score -0 points)

Comment: _____

6. Quality of Services:

How would you rate the overall quality of the offeror's technical services?

- Excellent (Score 10 points)
- Very Good (Score 8 points)
- Good (Score 5 points)
- Poor (Score 0 points)

Comment: _____

7. Do you recall the name(s) of the offeror's employees who performed services under your contract? If so, please provide names below.

8. Overall Performance:

On a scale of 0 to 10, how would you rate the offeror's OVERALL PERFORMANCE?
(Score based upon # of points – 10 points max)

Do you have any additional comments?

9. Would you enter into a contract with this offeror again? If not, why not?

Comment: _____

10. Are you aware of any other company or organization this individual has done work for?
If so, do you have a contact name and phone number?

- Name:

- Phone Number:

11. Do you have any additional comments that might assist us in evaluating the offeror's past performance?

Comment: _____

**INDIVIDUAL
PAST PERFORMANCE REFERENCE QUESTIONNAIRE**

RFP NO: 2015-001

**PLEASE RETURN THIS COMPLETED QUESTIONNAIRE TO THE PROCUREMENT
MANAGER AT**

Email: rfabian@co.eddy.nm.us

Offeror's Name: _____

Proposed Individual's Name: _____

Reference Company Name: _____

Please include the name, title and telephone number of the person who is completing this questionnaire

Name: _____ Telephone Number: _____

Title: _____

1. Please briefly describe the type of work that was performed for your organization by this individual.

2. At the onset, how well did this individual understand the scope of work that you want performed?

Excellent (Score 10 points)
Very Good (Score 5 points)
Good (Score 3 points)
Poor (Score 0 points)

3. What did you like best about the individual?

4. What did you like least about the individual?

5. How would you rate this individual's communication and interpersonal skills?

- Excellent (Score 10 points)
- Very Good (Score 5 points)
- Good (Score 3 points)
- Poor (Score 0 points)

Comment: _____

6. How would you rate this individual's technical skills related to your project?

- Excellent (Score 10 points)
- Very Good (Score 5 points)
- Good (Score 3 points)
- Poor (Score 0 points)

Comment: _____

7. How would you rate this individual's ability to identify and recommend resolutions to issues/problems?

- Excellent (Score 10 points)
- Very Good (Score 5 points)
- Good (Score 3 points)
- Poor (Score 0 points)

Comment: _____

8. How accurate were this individual's estimates for work products/deliverables?

- Excellent (Score 10 points)
- Very Good (Score 5 points)
- Good (Score 3 points)
- Poor (Score 0 points)

Comment: _____

9. On a scale of 0 to 10, how would you rate the individual's OVERALL PERFORMANCE? (Score based upon 1.5 times the # of points – 15 points max)

Comment: _____

10. How would you rate the contract deliverables prepared by this individual?

Thorough and on time (Score 10 points)

Thorough, but usually late (Score 5 points)

On time, but incomplete (Score 1 points)

Consistently late and incomplete(Score -0 points)

Comment: _____

11. Would you enter into a contract with this offeror and individual again? If not, why not?

Comment: _____

12. Are you aware of any other company or organization this individual has done work for?
If so, do you have a contact name and phone number?

- Name:

- Phone Number:

13. Do you have any additional comments that might assist us in evaluating the proposed individual's past performance?

Comment: _____

APPENDIX G
RESIDENT VETERANS PREFERENCE CERTIFICATION

_____ (NAME OF CONTRACTOR) hereby certifies the following in regard to application of the resident veterans' preference to this procurement:

Please check one box only

- I declare under penalty of perjury that my business prior year revenue starting January 1 ending December 31 is less than \$1M allowing me the 10% preference on this solicitation. I understand that knowingly giving false or misleading information about this fact constitutes a crime.
- I declare under penalty of perjury that my business prior year revenue starting January 1 ending December 31 is more than \$1M but less than \$5M allowing me the 8% preference on this solicitation. I understand that knowingly giving false or misleading information about this fact constitutes a crime.
- I declare under penalty of perjury that my business prior year revenue starting January 1 ending December 31 is more than \$5M allowing me the 7% preference on this solicitation. I understand that knowingly giving false or misleading information about this fact constitutes a crime.

“I agree to submit a report, or reports, to the State Purchasing Division of the General Services Department declaring under penalty of perjury that during the last calendar year starting January 1 and ending on December 31, the following to be true and accurate:

“In conjunction with this procurement and the requirements of this business' application for a Resident Veteran Business Preference/Resident Veteran Contractor Preference under §s 13-1-21 or 13-1-22 NMSA 1978, when awarded a contract which was on the basis of having such veterans preference, I agree to report to the State Purchasing Division of the General Services Department the awarded amount involved. I will indicate in the report the award amount as a purchase from a public body or as a public works contract from a public body as the case may be.

“I understand that knowingly giving false or misleading information on this report constitutes a crime.”

I declare under penalty of perjury that this statement is true to the best of my knowledge. I understand that giving false or misleading statements about material fact regarding this matter constitutes a crime.

(Signature of Business Representative)*

(Date)

*Must be an authorized signatory for the Business. The representations made in checking the boxes constitutes a material representation by the business that is subject to protest and may result in denial of an award or termination of award of the procurement involved if the statements are proven to be incorrect.

Appendix H

Statement of Compliance

Instructions: *Each proposal must be accompanied by a signed Statement of Compliance. The Proposer must sign one, and only one, of the declarations stated below and then submit as part of your proposal.*

No Exceptions. The undersigned declares that the Proposal submitted by (Name of Firm) _____ to provide software installation, maintenance and training for a RMS/CAD/JMS/EMS/PMS as described in the RFP (re: “Specifications, “Mandatory Requirements” and the “Scope of Work”) dated **May 1, 2015** was prepared in strict compliance with the instructions, conditions and terms listed in the RFP, “Scope of Work,” **with no exceptions taken.**

Signature

Date

Printed Name and Title

Exceptions. By signing below, the Offeror acknowledges that the Proposal submitted by (Name of Firm) _____ has been prepared in consideration of and with exception to some of the terms of the RPF and “Scope of Work.” By signing below, the Offeror declares the Proposal includes a statement that identifies each item to which the Offeror is taking exception or is recommending change, includes the suggested rewording of the contractual obligations or suggested change in the RFP and identifies the reasons for submitting the proposed exception or change. REDA reserves the right to reject any declarations that are not accompanied with the required documentation as described above.

Signature

Date

Printed Name and Title

[Attach separate sheet(s) detailing exceptions]