

2015 Security Camera System RFP – Addendum #1

Questions & Answers from the Security Camera RFP Site Visit Wednesday, November 4th

Q. What kind of fiber connection do you currently have at 901?

A. Single Mode Gigabit Fiber. Runs directly to the community center

Q. Can they install their own switch on any of the spare fiber or will they need to logon to our network?

A. No, on the spare fiber

Q. Will you scrap all existing Analog?

A. Yes

Q. Are you open in having a monitoring station at the pools to monitor security guards and the public?

A. Yes, if there is other technology available the district would be open to that

Q. Will the card swipe be tied into the security camera?

A. No, but Vendors are more than welcome to include in the bid

Q. How many users do you have for the systems control?

A. Approx 100, but this number could expand to 200 in the summer time

Q. How many check-in points will you have?

A. A total of 7

Q. How many locations will have check-ins?

A. 7 locations, 1 Check in at each location. (at the site visit this was answered as 23 locations with 7 check-ins points, correction has been made to 7 locations with 7 check in points, please see attached addendum)

Q. Do you have any specifics on the reporting?

A. Local reporting

Q. How many users access your tennis courts?

A. Not too many access the tennis courts

Q. Are you looking to use same badge for the pools & tennis locations or will it be separate?

A. District would like to keep all on same system using same badge. Employees and Vendors are the only ones that would need access to pump room.

Q. How long are you looking to record, for how many days?

A. From 15 days to 2 weeks

Q. Would you consider 3 to 4 weeks recording time, with room to expand. Hard drive space today is pretty cheap and won't cost much to up the recording time.

A. Yes, the district would consider

Q. How are people getting in the main areas?

A. Key or padlock. Access to pump room, tennis courts and pools remain under 200

Q. Will all your locations be in the same city? This will make a difference on the access control.

A. Highland Horizons Pool's address is Austin, TX, the rest are Round Rock, TX

Q. Who is your internet service provider?

A. Time Warner 15/2

Q. Would you consider a different internet provider?

A. We currently are under contract with Time Warner, cannot consider at this time

Q. Would you entertain calculation hard drive storage per site? Example, 10 frames per second, 30 frames per second? Can you specify which frame per second will you be looking for?

A. We will definitely take in consideration the frames per second rate, this will be very important to consider. We will rely on your expertise to see which one fits best.

Q. Has your budget been defined?

A. Yes

Q. Are you looking for the ability to have a main server system to change all across the board?

A. Yes – Jason and Security Officer will have access to main server

Q. What kind of maintenance agreement are you looking for, per hour, annual?

A. We will see what you offer. If having a yearly agreement is more beneficial than paying a technician per hour, the district would definitely consider it. The district will look at your annual maintenance, per hourly and the warranty of your cameras.

Q. What kind of bid is this, Bid Bond or Regular Bid?

A. Regular Bid

Q. In the pools, what kind of expectations are you looking for on mounting racks?

A. We currently have cabinets at the pools – the plan is to put mounting racks or maybe wall mounts next to the cabinet. Here at the community center we have racks.

Q. We will need power at the pool locations, will need electrical plug outlets, will also need it for access control.

A. No problem

Q. Do you have any local monitors?

A. No

Q. Will you need a break down of cost per locations?

A. Yes and a total for each

Q. Would you like for us to provide POE switches on your quote?

A. Yes

Q. How many mega pixels will you need?

A. This was not specified, 2 or 3 maybe. We will be counting on your expertise to decide.

Q. What about patch and paint for the repairs?

A. The district will take care of that

Q. By looking outside the community center, we noticed there are a lot of trees that can be problem areas for the cameras, are you open for any pole install, including parking lot?

A. Yes, we can take a look at the options available

Q. Will we be able to get into your outside light poles?

A. Yes, the district owns them

Q. By looking at your RFP, how many cameras are you looking to keep / switch?

A. All cameras will be replaced

Q. Will the camera locations at the pools need to be moved around?

A. Yes, they were poorly installed. Need to place in area that can catch parking lot, pool, pump room, park and tennis courts.

Q. Will you need a tracker for the Security Officer?

A. No, we will have GPS

Q. Will you need access key control or electronic key?

A. Will depend on the cost.

Q. What kind of mount are you looking for, rack, shelf?

A. A skeleton type rack or enclosed rack to put your equipment will be fine.

RFP Security Guard Tour Changes and Addendum:

The following are changes and specifications to the Security Guard Tour System. Please follow these specifications when designing the System.

The Security Guard Tour System should consist of 7 check-in points with 7 locations. There will be one check in at each location. Locations include:

1. Cat Hollow Pool
2. Creekside Pool
3. Highland Horizons Pool
4. Sendero Pool
5. Community Center
6. 901 Great Oaks
7. Water Treatment Plant

Specifications:

- Assume that the device will be placed on an external wall of a building or structure.
- Assume that power and data connectivity will be available within 12 feet of the devices location.
- All exposed cables to be in conduit.

Addendum to Exhibit A – Specifications

- **Sendero Springs** - Replace current IP cameras if possible
- **Creekside** - Replace current IP cameras if possible
- **Cat Hollow** - Replace current IP cameras if possible
- **Highland Horizons** - Replace current IP cameras if possible