## **Rockwood School District: Open Access Plus**

**Important Questions** 

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Answers

Coverage for: Individual/Individual + Family | Plan Type: OAP This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.cigna.com/sp/ or by calling 1-800-Cigna24

Why this Matters:

For in-network providers \$5,000 person / \$10,000 family You must pay all the costs up to the **deductible** amount before this plan

What is the overall <u>deductible</u> ?	For in-network providers \$5,000 person / \$10,000 family For out-of-network providers \$10,000 person / \$20,000 family Does not apply to in-network preventive care & immunizations	begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <b><u>deductibles</u></b> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket limit</u> on my expenses?	Yes. For in-network providers <b>\$6,850</b> person / <b>\$13,700</b> family For out-of-network providers <b>\$13,700</b> person / <b>\$27,400</b> family	The <b><u>out-of-pocket limit</u></b> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Premium, balance-billed charges, penalties for no pre- authorization, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-</u> pocket limit.
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of participating providers, see www.myCigna.com or call 1-800-Cigna24	If you use an in-network doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware, your in- network doctor or hospital may use an out-of-network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> .
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist.	You can see the <b>specialist</b> you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <b><u>excluded</u> <u>services</u></b> .

Questions: Call 1-800-Cigna24 or visit us at www.myCigna.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-800-Cigna24 to request a copy.

#### Coverage Period: 11/01/2016 - 10/31/2017

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- <u>Co-paym</u> • Co-insur
- **<u>Co-payments</u>** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
  - <u>Co-insurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> of the service. For example, if the health plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>co-insurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
  - The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed</u> <u>amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charge is \$1,500 for an overnight stay and the <u>allowed</u> <u>amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
  - This plan may encourage you to use in-network providers by charging you lower deductibles, co-payments and co-insurance amounts.

Common Medical Event	Services You May Need	Your Cost if you use an		Limitations & Evantions
		In-Network Provider	Out-of-Network Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	30% co-insurance	50% co-insurance	none
	Specialist visit	30% co-insurance	50% co-insurance	none
If you visit a health care <u>provider's</u> office or clinic	Other practitioner office visit	30% co-insurance for chiropractor	50% co-insurance	Coverage for chiropractic care and rehabilitation services is limited to 26 days annual max.
	Preventive care/screening/ immunization	No charge	50% co-insurance	none
If you have a test	Diagnostic test (x-ray, blood work)	30% co-insurance	50% co-insurance	none
	Imaging (CT/PET scans, MRIs)	30% co-insurance	50% co-insurance	50% penalty for no precertification.

Common Medical Event	Services You May Need	You May Need Your Cost if you use an		Limitations & Exceptions
Common Medical Event	Services fou may need	In-Network Provider	Out-of-Network Provider	Limitations & Exceptions
	Generic drugs	<ul> <li>30% co-insurance/prescription after plan deductible is met, 30- day or 90-day supply (retail)</li> <li>30% co-insurance/prescription after plan deductible is met 90- day supply(home delivery)</li> </ul>	Not Covered	Contact Express-Scripts for limitations & exceptions
If you need drugs to treat your illness or condition More information about <u>prescription drug</u> <u>coverage</u> is available at <u>www.express-scripts.com</u> .	Preferred brand drugs	<ul> <li>30% co-insurance/prescription after plan deductible is met, 30- day or 90-day supply (retail)</li> <li>30% co-insurance/prescription after plan deductible is met 90- day supply(home delivery)</li> </ul>	Not Covered	Contact Express-Scripts for limitations & exceptions
	Non-preferred brand drugs	<ul> <li>30% co-insurance/prescription after plan deductible is met, 30- day or 90-day supply (retail)</li> <li>30% co-insurance/prescription after plan deductible is met 90- day supply(home delivery)</li> </ul>	Not Covered	Contact Express-Scripts for limitations & exceptions
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	30% co-insurance	50% co-insurance	50% penalty for no precertification.
Surgery	Physician/surgeon fees	30% co-insurance	50% co-insurance	50% penalty for no precertification.
	Emergency room services	30% co-insurance	30% co-insurance	none
If you need immediate medical attention	Emergency medical transportation	30% co-insurance	30% co-insurance	none
	Urgent care	30% co-insurance	30% co-insurance	none
If you have a hospital stay	Facility fee (e.g., hospital room)	30% co-insurance	50% co-insurance	50% penalty for no precertification.
	Physician/surgeon fees	30% co-insurance	50% co-insurance	50% penalty for no precertification.

Common Medical Event	Services You May Need Your Cost if you use an		Limitations & Exceptions	
Common Medical Event	Services You May Need	In-Network Provider	Out-of-Network Provider	Limitations & Exceptions
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	30% co-insurance	50% co-insurance	50% penalty if no precert of non- routine services (i.e., partial hospitalization, IOP, etc.).
	Mental/Behavioral health inpatient services	30% co-insurance	50% co-insurance	50% penalty for no precertification.
	Substance use disorder outpatient services	30% co-insurance	50% co-insurance	50% penalty if no precert of non- routine services (i.e., partial hospitalization, IOP, etc.).
	Substance use disorder inpatient services	30% co-insurance	50% co-insurance	50% penalty for no precertification.
	Prenatal and postnatal care	30% co-insurance	50% co-insurance	none
lf you are pregnant	Delivery and all inpatient services	30% co-insurance	50% co-insurance	50% penalty for no precertification.
If you need help recovering or have other	Home health care	30% co-insurance	50% co-insurance	50% penalty for no precertification. Coverage is limited to 60 days annual max. Maximums cross-accumulate.
	Rehabilitation services	30% co-insurance	50% co-insurance	50% penalty for failure to precertify speech therapy services. Coverage is limited to annual max of: 60 days for Rehabilitation and Cardiac rehab services
special health needs	Habilitation services	Not Covered	Not Covered	none
	Skilled nursing care	30% co-insurance	50% co-insurance	50% penalty for no precertification. Coverage is limited to 60 days annual max.
	Durable medical equipment	30% co-insurance	50% co-insurance	50% penalty for no precertification.
	Hospice services	30% co-insurance	50% co-insurance	50% penalty for no precertification.
If your child needs dental	Eye Exam	No Charge	No Charge	Limited to 1 exam per plan year
or eye care	Glasses	Not Covered	Not Covered	none
	Dental check-up	Not Covered	Not Covered	none

## **Excluded Services & Other Covered Services**

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)		
<ul> <li>Acupuncture</li> <li>Bariatric surgery</li> <li>Cosmetic surgery</li> <li>Dental care (Adult)</li> <li>Dental care (Children)</li> </ul>	<ul> <li>Habilitation services</li> <li>Hearing aids</li> <li>Long-term care</li> <li>Non-emergency care when traveling outside the U.S.</li> </ul>	<ul> <li>Prescription drugs</li> <li>Private-duty nursing</li> <li>Routine foot care</li> <li>Weight loss programs</li> </ul>

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)			
Chiropractic care	Infertility treatment		
Eye Care (Adult and Children)			

## Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-Cigna24. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa</u>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>.

### Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact Cigna Customer service at 1-800-Cigna24. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

### **Does this Coverage Provide Minimum Essential Coverage?**

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy <u>does provide</u> minimum essential coverage.

### Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage <u>does meet</u> the minimum value standard for the benefits it provides.

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-244-6224. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-244-6224. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-244-6224. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-244-6224.

------To see examples of how this plan might cover costs for a sample medical situation, see the next page.------

# Coverage Examples About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

**Note:** These numbers assume enrollment in individual-only coverage.

Having a baby			
<ul> <li>Amount owed to providers: \$</li> </ul>	(normal delivery)		
<ul> <li>Plan pays: \$5,210</li> </ul>	07,040		
<ul> <li>Patient pays: \$2,330</li> </ul>			
Sample care costs:			
Hospital charges (mother)	\$2,700		
Routine Obstetric Care	\$2,100		
Hospital charges (baby)	\$900		
Anesthesia	\$900		
Laboratory tests	\$500		
Prescriptions	\$200		
Radiology	\$200		
Vaccines, other preventive			
Total	\$7,540		
Patient pays:			
Deductible	\$700		
Co-pays	\$340		
Co-insurance	\$1,260		
Limits or exclusions	\$30		
Total	\$2,330		

### Managing type 2 diabetes (routine maintenance of a well-controlled condition) Amount owed to providers: \$5,400 Plan pays: \$4,100

• Patient pays: \$1,300

#### Sample care costs:

Prescriptions	\$2,900
Medical equipment and supplies	\$1,300
Office visits & procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

### Patient pays:

Total	\$1,300
Limits or exclusions	\$280
Co-insurance	\$120
Co-pays	\$200
Deductible	\$700

# **Questions and answers about the Coverage Examples:**

# What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or pre existing condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>co-payments</u>, and <u>co-insurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

# Does the Coverage Example predict my own care needs?

★<u>No.</u> Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

# Does the Coverage Example predict my future expenses?

✗<u>No.</u> Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

# Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

# Are there other costs I should consider when comparing plans?

✓ <u>Yes.</u> An important cost is the <u>premium</u> you pay. Generally, the lower your <u>premium</u>, the more you'll pay in out-of-pocket costs, such as <u>co-payments</u>, <u>deductibles</u>, and <u>co-insurance</u>. You also should consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Plan ID: 5620051 BenefitVersion: 7 Plan Name: Rockwood School District Open Access Plus Essentia