

**MV Contract Transportation, Inc**

Department 33552  
P.O. Box 39000  
San Francisco, CA 94139  
P: 707-863-8980, F: 707-863-8943

**Invoice Nbr: 23977**

Customer			
Number:	8401	Date:	09/02/2009
Name:	Regional Transportation Comm	Terms:	30
Address:	600 Sutro Street	Due Date:	10/02/2009
City:	Reno	Service Date:	08/2009
State:	NV	Zip:	89512
Contact:	Marian Mcaffee		

Qty	Description	Account Code	Unit Price	TOTAL
6,639.50000	ACCESS Service Hours August 2009	4010-0	50.5400	<b>335,560.33</b>
			<b>SubTotal</b>	<b>335,560.33</b>

**USD Total** **335,560.33**

Have a Safe Day!

# ACCESS Monthly Summary

For The Month Ending

AUGUST 31, 2009

## OVERALL RIDERSHIP

DESCRIPTION	Weekday	Shoppers	CitiCare/640	Saturday	Sunday	Holiday	TOTAL
AMBULATORY	10,786	1,279	250	411	449	0	13,175
WHEELCHAIRS	2,316	270	53	194	205	0	3,038
ATTENDANTS	687	185	41	95	152	0	1,160
COMPANIONS	48	4	2	23	16	0	93
TOTAL	13,837	1,738	346	723	822	0	17,466
AVERAGE	658.90	82.76	16.48	144.60	164.40	0.00	563.42
NUMBER OF DAYS	21	21	21	5	5	0	31

## PRODUCTIVITY

DESCRIPTION	Weekday	Shoppers	CitiCare/640	Saturday	Sunday	Holiday	TOTAL
RVH ACCESS	5140.20	633.50		373.10	351.20		6,498.00
RVH CITICARE			137.20				137.20
TOTAL RVH							6,635.20
Average RVH	244.77	30.17	6.53	74.62	70.24	0.00	214.04
TOTAL PASS. /RVH	2.69	2.74	2.52	1.94	2.34	0.00	2.63
WEEKDAY PASS. /RVH	2.69			WEEKEND/HOL PASS /RVH		2.13	

## ACCESS PERFORMANCE SUMMARY

TOTAL MILES	109,263
REVENUE MILES	101,609
ON TIME PERFORMANCE	95.4%
TOTAL REQUESTED TRIPS	20,527
RTC/ ACCESS LATE TRIPS OVER 60 MINUTES	0
RSC LATE TRIPS OVER 60 MINUTES	0
MISSED TRIPS	0
ADA CAPACITY TRIP DENIALS	0
RSC PASSENGER NO-SHOWS	8
PASSENGER NO-SHOWS	381
CANCELLATIONS	3,669
WILL CALLS	239
TELEPHONE HOLD TIME (MINS:SEC)	:56
ROAD CALLS	Performed 4 FTA 1
COMMENTS (PEAK VEHICLE DEMAND)	40

## ACCIDENT SUMMARY

DESCRIPTION	Collisions	Passenger	TOTAL
NONPREVENTABLE	1	1	2
PREVENTABLE	0	0	0
ACCIDENT DAMAGE, FOR AUGUST			\$353.96

## MANPOWER SUMMARY

EMPLOYEES	F/T	P/T	TEMP.	Contract Requirements	
DRIVERS	40	8	0	Capacity Denials	0
ADMIN/SUPPORT	12	2	0	Trips Per Hour	Weekday 2.85 Weekend/Hol 2.10
MAINTENANCE	5	0	0	On Time Performance	95.00%
TOTAL	65	10	0	Revenue Hours	7500
FULL-TIME EQUIVALENT	73			Valid Complaints	1/1,000
HIRED	0			<div style="font-size: 2em; font-weight: bold; margin: 0;">RTC</div> <div style="font-size: 1.5em; margin: 0;">SEP 08 2009</div> <div style="font-size: 1.2em; margin: 0;">PLANNING DEPT.</div>	
LEAVE OF ABSENCE	1				
OFF PAYROLL	2				

# ACCESS BY APPLICATION HOLD-TIME

Name: RTC\_Symposium  
e Name: mSkillsetStat

Report Interval: 00:00:00 01 August, 2009 - 00:00:00 31 August, 2009

<u>Date</u>	<u>Skillset Answered</u>	<u>Skillset Answered After Thresh</u>	<u>% Ansd After Thresh</u>	<u>Answer Delay</u>	<u>Average Answer Delay</u>	<u>Maximum Answer Delay</u>
<b>GRAND TOTAL</b>						
	10157	2210	21.76%	158:23:54	00:00:56	00:19:36

**Application: Access\_Reservations**

Summary: 8669 1877 21.65% 139:28:40 00:00:58 00:19:36

**Skillset: CITILIFT**

Summary: 8669 1877 21.65 139:28:40 00:00:58 00:19:36

08 01/2009 8669 1877 21.65 139:28:40 00:00:58 00:19:36  
Skillset 8669 1877 21.65 139:28:40 00:00:58 00:19:36

**Skillset: CITILIFT BACKUP**

Summary: 0 0 0.00 00:00:00 00:00:00 00:00:00

08 01/2009 0 0 0.00 00:00:00 00:00:00 00:00:00  
Skillset 0 0 0.00 00:00:00 00:00:00 00:00:00  
Application 8669 1877 21.65 139:28:40 00:00:58 00:19:36

**Application: Access\_Status**

Summary: 1488 333 22.38% 18:55:14 00:00:46 00:14:09

**Skillset: CITILIFT BACKUP**

Summary: 0 0 0.00 00:00:00 00:00:00 00:00:00

08 01/2009 0 0 0.00 00:00:00 00:00:00 00:00:00  
Skillset 0 0 0.00 00:00:00 00:00:00 00:00:00

**Skillset: CITILIFT Ride Status**

Summary: 1488 333 22.38 18:55:14 00:00:46 00:14:09

08 01/2009 1488 333 22.38 18:55:14 00:00:46 00:14:09  
Skillset 1488 333 22.38 18:55:14 00:00:46 00:14:09  
Application 1488 333 22.38 18:55:14 00:00:46 00:14:09

<b>GRAND TOTAL</b>						
	10157	2210	21.76%	158:23:54	00:00:56	00:19:36

RTC  
SEP 08 2009  
PLANNING DEPT

**ACCESS AUGUST  
2009 LATE TRIPS**

Date	Dow	Total Late Access		Late Taxi		Late Access		Late Taxi	
		OTP%	>30	>30	>60	>60	>60	>60	
8/1/2009	Sat	100.00%	<u>0</u>	0	0	0	0		
8/2/2009	Sun	97.90%	<u>0</u>	0	0	0	0		
8/3/2009	Mon	95.20%	<u>0</u>	0	0	0	0		
8/4/2009	Tue	93.91%	<u>0</u>	0	0	0	0		
8/5/2009	Wed	93.45%	<u>0</u>	0	0	0	0		
8/6/2009	Thu	95.44%	<u>0</u>	0	0	0	0		
8/7/2009	Fri	96.95%	<u>0</u>	0	0	0	0		
8/8/2009	Sat	95.76%	<u>0</u>	0	0	0	0		
8/9/2009	Sun	95.38%	<u>0</u>	0	0	0	0		
8/10/2009	Mon	96.48%	<u>0</u>	0	0	0	0		
8/11/2009	Tue	93.64%	<u>0</u>	0	0	0	0		
8/12/2009	Wed	95.23%	<u>0</u>	0	0	0	0		
8/13/2009	Thu	96.78%	<u>0</u>	0	0	0	0		
8/14/2009	Fri	95.02%	<u>1</u>	0	0	0	0		
8/15/2009	Sat	97.67%	<u>0</u>	0	0	0	0		
8/16/2009	Sun	97.39%	<u>0</u>	0	0	0	0		
8/17/2009	Mon	95.87%	<u>0</u>	0	0	0	0		
8/18/2009	Tue	95.98%	<u>1</u>	0	0	0	0		
8/19/2009	Wed	97.24%	<u>0</u>	0	0	0	0		
8/20/2009	Thu	95.69%	<u>0</u>	0	0	0	0		
8/21/2009	Fri	91.68%	<u>2</u>	0	0	0	0		
8/22/2009	Sat	100.00%	<u>0</u>	0	0	0	0		
8/23/2009	Sun	99.20%	<u>0</u>	0	0	0	0		
8/24/2009	Mon	95.89%	<u>0</u>	0	0	0	0		
8/25/2009	Tue	94.92%	<u>1</u>	0	0	0	0		
8/26/2009	Wed	92.59%	<u>2</u>	0	0	0	0		
8/27/2009	Thu	94.06%	<u>1</u>	0	0	0	0		
8/28/2009	Fri	95.61%	<u>0</u>	0	0	0	0		
8/29/2009	Sat	100.00%	<u>0</u>	0	0	0	0		
8/30/2009	Sun	96.30%	<u>0</u>	0	0	0	0		
8/31/2009	Mon	95.60%	<u>0</u>	0	0	0	0		
<b>Total:</b>		<b>95.37%</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>		

AUGUST 26, 27, 2009  
TRIPS GREATER 30 MIN

Trips 31 to 60 Late							
Date	Route	Type	Name	ID	Sched	Arrive	MinLate
8/26/2009	592	+Pick	<u>PALMERI, MARION</u> <u>REYNOLDS, CHARLES,</u>	1552869	14:58	15:54	40.2
8/26/2009	132	+Pick	<u>W</u>	1549407	15:50	16:37	31.4
8/27/2009	641	+Pick	<u>MORTON, KIMBERLY</u>	1552882	15:15	16:28	56.57

**ACCESS NEXT DAY DENIALS  
FOR AUGUST  
2009**

**Next Day Den Total Denials**

<b>Date</b>	<b>Nextday</b>	<b>Denials</b>
8/1/2009	0	0
8/2/2009	0	0
8/3/2009	0	0
8/4/2009	0	0
8/5/2009	0	0
8/6/2009	0	0
8/7/2009	0	0
8/8/2009	0	0
8/9/2009	0	0
8/10/2009	0	0
8/11/2009	0	0
8/12/2009	0	0
8/13/2009	0	0
8/14/2009	0	0
8/15/2009	0	0
8/16/2009	0	0
8/17/2009	0	0
8/18/2009	0	0
8/19/2009	0	0
8/20/2009	0	0
8/21/2009	0	0
8/22/2009	0	0
8/23/2009	0	0
8/24/2009	0	0
8/25/2009	0	0
8/26/2009	0	0
8/27/2009	0	0
8/28/2009	0	0
8/29/2009	0	0
8/30/2009	0	0
8/31/2009	0	0
<b>Total</b>	<b>0</b>	<b>0</b>

**0.0% Percent of Nextday denials**

# ACCESS Denials Report

## Summary report

Print Date: 09/03/2009

Print Time: 03:56:08PM

From Date: 2009-08-01 To 2009-08-31

Provider Name	ADA Refusal	ADA Capacity	Non ADA Refusal	Non ADA Capacity
Provider: 0 No Provider - Date: 2009-08-01 - Casual	1	0	0	3
Provider: 0 No Provider - Date: 2009-08-02 - Casual	1	0	0	5
Provider: 0 No Provider - Date: 2009-08-03 - Casual	4	0	0	8
Provider: 0 No Provider - Date: 2009-08-04 - Casual	6	0	1	11
Provider: 0 No Provider - Date: 2009-08-05 - Casual	3	0	4	20
Provider: 0 No Provider - Date: 2009-08-06 - Casual	6	0	3	10
Provider: 0 No Provider - Date: 2009-08-07 - Casual	4	0	1	12
Provider: 0 No Provider - Date: 2009-08-08 - Casual	0	0	1	2
Provider: 0 No Provider - Date: 2009-08-09 - Casual	5	0	0	11
Provider: 0 No Provider - Date: 2009-08-10 - Casual	1	0	1	11
Provider: 0 No Provider - Date: 2009-08-11 - Casual	10	0	0	16
Provider: 0 No Provider - Date: 2009-08-12 - Casual	2	0	1	16
Provider: 0 No Provider - Date: 2009-08-13 - Casual	10	0	2	23
Provider: 0 No Provider - Date: 2009-08-14 - Casual	1	0	1	6
Provider: 0 No Provider - Date: 2009-08-15 - Casual	1	0	1	0
Provider: 0 No Provider - Date: 2009-08-16 - Casual	4	0	0	0
Provider: 0 No Provider - Date: 2009-08-17 - Casual	11	0	0	8
Provider: 0 No Provider - Date: 2009-08-18 - Casual	1	0	2	17

# ACCESS Denials Report

## Summary report

Print Date: 09/03/2009  
 Print Time: 03:56:08PM

From Date: 2009-08-01 To 2009-08-31

Provider Name	ADA Refusal	ADA Capacity	Non ADA Refusal	Non ADA Capacity
Provider: 0 No Provider - Date: 2009-08-19 - Casual	3	0	2	21
Provider: 0 No Provider - Date: 2009-08-20 - Casual	6	0	4	32
Provider: 0 No Provider - Date: 2009-08-21 - Casual	2	0	0	11
Provider: 0 No Provider - Date: 2009-08-22 - Casual	2	0	0	10
Provider: 0 No Provider - Date: 2009-08-23 - Casual	2	0	0	6
Provider: 0 No Provider - Date: 2009-08-24 - Casual	4	0	3	18
Provider: 0 No Provider - Date: 2009-08-25 - Casual	4	0	6	38
Provider: 0 No Provider - Date: 2009-08-26 - Casual	5	0	2	46
Provider: 0 No Provider - Date: 2009-08-27 - Casual	7	0	0	57
Provider: 0 No Provider - Date: 2009-08-28 - Casual	1	0	2	23
Provider: 0 No Provider - Date: 2009-08-29 - Casual	0	0	0	10
Provider: 0 No Provider - Date: 2009-08-30 - Casual	5	0	0	1
Provider: 0 No Provider - Date: 2009-08-31 - Casual	6	0	1	25
<b>Grand Totals :</b>	<b>118</b>	<b>0</b>	<b>38</b>	<b>477</b>



# ACCESS Denials by Time

For: 2009-08-01 To 2009-08-31

Print Date : 09/03/2009

Print Time : 03:57PM

Time Range	ADA Refusal	ADA Capacity	Non ADA Refusal	Non ADA Capacity	Total
00:00-01:00	0	0	0	0	0
01:00-02:00	0	0	0	0	0
02:00-03:00	0	0	0	0	0
03:00-04:00	0	0	0	0	0
04:00-05:00	0	0	0	0	0
05:00-06:00	0	0	0	0	0
06:00-07:00	1	0	0	2	3
07:00-08:00	11	0	3	73	87
08:00-09:00	15	0	7	39	61
09:00-10:00	18	0	2	48	68
10:00-11:00	17	0	5	34	56
11:00-12:00	4	0	0	23	27
12:00-13:00	6	0	6	33	45
13:00-14:00	2	0	1	25	28
14:00-15:00	7	0	2	69	78
15:00-16:00	16	0	4	73	93
16:00-17:00	13	0	7	34	54
17:00-18:00	3	0	1	20	24
18:00-19:00	3	0	0	3	6
19:00-20:00	2	0	0	1	3
20:00-21:00	0	0	0	0	0
21:00-22:00	0	0	0	0	0
22:00-23:00	0	0	0	0	0
23:00-24:00	0	0	0	0	0
24:00-25:00	0	0	0	0	0
25:00-26:00	0	0	0	0	0
26:00-27:00	0	0	0	0	0
27:00-28:00	0	0	0	0	0
28:00-29:00	0	0	0	0	0
29:00-30:00	0	0	0	0	0
> 30:00	0	0	0	0	0
<b>Grand Totals:</b>	<b>118</b>	<b>0</b>	<b>38</b>	<b>477</b>	<b>633</b>

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass.No	Service Hours	Live Hours	DH Hours	Passengers Per			Tripps Per			Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent	
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours						
2009-08-01			77.5	112	0	131	0	0	69.4	69.4	8.0	1.89	1.89	1.69	1.61	1.61	1.45	103	0	0	4.50	6.48	
<b>Sub Totals:</b>																							
2009-08-02			79.6	135	0	172	0	0	73.3	73.3	6.3	2.35	2.35	2.16	1.84	1.84	1.70	175	0	0	10.15	13.85	
<b>Sub Totals:</b>																							
2009-08-03			318.1	693	0	758	0	0	291.5	287.1	26.6	2.60	2.64	2.38	2.41	2.41	2.18	705	323	1	90.78	31.62	
<b>Sub Totals:</b>																							
2009-08-04			319.8	731	0	801	0	0	294.8	288.6	25.0	2.72	2.78	2.50	2.48	2.53	2.29	365	0	0	89.82	31.12	
<b>Sub Totals:</b>																							
2009-08-05			320.4	736	0	805	0	0	294.5	288.5	25.9	2.73	2.79	2.51	2.50	2.55	2.30	202	0	0	96.33	33.39	
<b>Sub Totals:</b>																							
2009-08-06			314.4	705	0	771	0	0	288.3	282.1	26.1	2.67	2.73	2.45	2.45	2.50	2.24	429	75	1	85.58	30.34	
<b>Sub Totals:</b>																							
2009-08-07			292.6	642	0	695	0	0	269.3	262.7	23.3	2.58	2.65	2.38	2.38	2.44	2.19	275	0	0	80.10	30.49	
<b>Sub Totals:</b>																							
2009-08-08			77.0	111	0	137	0	0	70.4	70.1	6.6	1.95	1.95	1.78	1.58	1.58	1.44	841	689	2	6.08	8.67	
<b>Sub Totals:</b>																							
2009-08-09			70.7	122	0	151	0	0	65.6	65.6	5.2	2.30	2.30	2.13	1.86	1.86	1.72	285	191	1	9.08	13.85	
<b>Sub Totals:</b>																							
2009-08-10			313.2	698	0	754	0	0	287.8	281.3	25.3	2.62	2.68	2.41	2.43	2.48	2.23	438	62	1	83.22	29.58	
<b>Sub Totals:</b>																							
2009-08-11			316.8	764	0	829	0	0	302.4	296.9	14.4	2.74	2.79	2.62	2.53	2.57	2.41	1391	947	3	100.25	33.77	
<b>Sub Totals:</b>																							
2009-08-12			319.1	711	0	765	0	0	295.6	289.4	23.5	2.59	2.64	2.40	2.41	2.46	2.23	320	0	0	90.45	31.25	
<b>Sub Totals:</b>																							
2009-08-13																							

Generated: September 3, 2009	Ride date: 2009-08-01 -- 2009-08-31	Service Exclude Lunch: N	Service Exclude First PU: Y
	Route: 100 - 699	Service Exclude Breaks: N	Service Exclude Last DO: Y
	Sort Time: ActualDepartTime	Exclude Auto Breaks: N	
		Exclude User Defined Breaks: N	Exclude Driver Relief: N
		Service Exclude OutOfService: N	Exclude Driver Assist: N
		Service Exclude Refuel: N	Exclude Driver Return: N

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DH Hours	Passengers Per			Tripps Per			Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-08-14			324.0	754	0	827	0	0	298.4	293.6	25.6	2.77	2.82	2.55	2.53	2.57	2.33	385	0	0	93.62	31.88
	<b>Sub Totals:</b>																					
2009-08-15			314.2	733	0	800	0	0	288.6	283.2	25.6	2.77	2.83	2.55	2.54	2.59	2.33	903	656	2	90.05	31.80
	<b>Sub Totals:</b>																					
2009-08-16			80.5	123	0	156	0	0	73.6	73.6	6.9	2.12	2.12	1.94	1.67	1.67	1.53	174	103	1	9.18	12.48
	<b>Sub Totals:</b>																					
2009-08-17			80.8	146	0	184	0	0	74.3	74.3	6.5	2.48	2.48	2.28	1.97	1.97	1.81	36	0	0	9.57	12.88
	<b>Sub Totals:</b>																					
2009-08-18			318.6	707	0	757	0	0	289.7	283.8	28.9	2.61	2.67	2.38	2.44	2.49	2.22	503	204	1	89.48	31.53
	<b>Sub Totals:</b>																					
2009-08-19			320.3	717	0	777	0	0	291.9	285.5	28.4	2.66	2.72	2.43	2.46	2.51	2.24	398	0	0	92.42	32.37
	<b>Sub Totals:</b>																					
2009-08-20			322.1	695	0	758	0	0	300.0	293.6	22.1	2.53	2.58	2.35	2.32	2.37	2.16	568	180	1	88.57	30.17
	<b>Sub Totals:</b>																					
2009-08-21			312.3	714	0	781	0	0	286.2	280.7	26.1	2.73	2.78	2.50	2.49	2.54	2.29	1464	1138	3	91.70	32.67
	<b>Sub Totals:</b>																					
2009-08-22			232.4	469	0	537	0	0	217.0	217.0	15.4	2.47	2.47	2.31	2.16	2.16	2.02	561	395	1	52.98	24.42
	<b>Sub Totals:</b>																					
2009-08-23			87.8	135	0	167	0	0	81.8	81.8	6.1	2.04	2.04	1.90	1.65	1.65	1.54	347	227	2	6.38	7.80
	<b>Sub Totals:</b>																					
2009-08-24			70.5	120	0	155	0	0	65.1	65.1	5.4	2.38	2.38	2.20	1.84	1.84	1.70	85	66	1	9.93	15.25
	<b>Sub Totals:</b>																					
2009-08-25			315.1	706	0	759	0	0	290.4	283.6	24.7	2.61	2.68	2.41	2.43	2.49	2.24	306	0	0	88.77	31.30
	<b>Sub Totals:</b>																					
2009-08-25			312.1	714	0	772	0	0	287.1	280.7	25.0	2.69	2.75	2.47	2.49	2.54	2.29	257	0	0	87.55	31.19
	<b>Sub Totals:</b>																					

Generated: September 3, 2009

Ride date: 2009-08-01 - 2009-08-31

Route: 100 - 699

Sort Time: ActualDepartTime

Service Exclude Lunch:	N	Service Exclude First PU:	Y
Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Exclude Auto Breaks:	N		
Exclude User Defined Breaks:	N	Exclude Driver Relief:	N
Service Exclude OutOfService:	N	Exclude Driver Assist:	N
Service Exclude Refuel:	N	Exclude Driver Return:	N

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass. No.	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-08-26			323.1	718	0	767	0	0	296.5	290.2	26.6	2.59	2.64	2.37	2.42	2.47	2.22	891	65	1	90.38	31.15
<b>Sub Totals:</b>																						
2009-08-27			321.6	714	0	758	0	0	295.3	288.8	26.3	2.57	2.62	2.36	2.42	2.47	2.22	354	0	0	98.33	34.05
<b>Sub Totals:</b>																						
2009-08-28			303.3	641	0	711	0	0	277.4	274.8	25.9	2.56	2.59	2.34	2.31	2.33	2.11	421	187	1	77.73	28.29
<b>Sub Totals:</b>																						
2009-08-29			84.2	111	0	132	0	0	78.2	78.2	6.0	1.69	1.69	1.57	1.42	1.42	1.32	405	272	2	4.25	5.43
<b>Sub Totals:</b>																						
2009-08-30			78.3	127	0	160	0	0	72.9	72.9	5.4	2.19	2.19	2.04	1.74	1.74	1.62	131	85	1	7.10	9.74
<b>Sub Totals:</b>																						
2009-08-31			312.7	688	0	739	0	0	284.7	278.7	28.0	2.60	2.65	2.36	2.42	2.47	2.20	438	0	0	81.62	29.28
<b>Sub Totals:</b>																						
<b>Grand Totals:</b>			7333.1	15892	0	17466	0	0	6751.9	6635.2	581.1	2.59	2.63	2.38	2.35	2.40	2.17	14156	5865	26	1915.97	28.88

Generated: September 3, 2009

Page 3 of 5

Ride date:	2009-08-01 - 2009-08-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	100 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	ActualDepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass. No.	Service Hours	Live Hours	DH Hours	Passengers Per Srv Hours	Live Hours	Total Hours	Trips Per Live Hours	Total Hours	Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share Percent
------	-------	----------------	-------------	-------------	------------	---------------	-------------------	-----------------------	---------------	------------	----------	--------------------------	------------	-------------	----------------------	-------------	---------------------	-------------------	-------------------	-------------	---------------

To see Advance and Late Cancel counts for selected date range, run the Cancel-Missed-NoShow and More report.

**Trip Count By Selected Runs: 100 - 699**

Total Cancels at Door:	0
Total No Shows:	381
Total Other Cancels:	0

**Trip Count By Booking Type**

Total Activated:	6680
Total Casuals:	9212
Total Flex Trips:	0

**Trip Count By Schedule Status**

Total Unscheduled:	654
Total NoShows:	389
Total Cancels at Door:	0
Total Missed Trips:	0
Total Missed but Transported Trips:	0
Total Advance Cancels:	1600
Total Late Cancels:	7
Total Same Day Canceled Trips:	1662
Total Site Closure Cancel Trips:	334
Total User Error Cancel Trips:	66
Total Cancels (Other):	0
Total NoShows (Other):	0

When all exclusions are set to N (no), the Service Hours, Live Hours, and Total Hours subtotal and total columns should be equal.

If lunch, breaks, out-of-service, or refunds are excluded, the Total Hours will be greater than the Service Hours, and Live Hours, if there are any lunches, breaks, out-of-service, or refunds.

If the Live hours from the depo to the first pickup are excluded, Total Hours will be greater than the Service Hours, and Live Hours.

If the Live hours from the last dropoff to the depo are excluded, Total Hours will be greater than the Service Hours, and Live Hours.

Assuming PCA, COM, GUE, VIS, GST, and CLI consume ambulatory seating, the combined total should be equal to the Total Passengers.

The Minutes Over/Under column indicates the number of minutes the vehicle was either late or early returning to the depo. If over the scheduled return time, the minutes appear in red, and if under, the number will be negative.

Deadhead hours are calculated from pullout to first pickup plus from last dropoff to pullin.

Live Hours excludes pullout, pullin, and all break time.

Total Hours is depo to depo.

Service = Total - excluded breaks.

When all exclusions are set to N (unchecked), the Service Hours and Total Hours subtotal and total columns should be equal.

If any exclusions that exist on a selected run are checked, the Total Hours will be greater than the Service Hours.

Ride date:	2009-08-01 - 2009-08-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	100 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	ActualDepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent
												Stv Hours	Live Hours	Total Hours	Stv Hours	Live Hours	Total Hours					

**Trip Count By Booking SubType**

DEM	DEMAND TRIP	9017
SBY	STAND BY	101
SUB	SUBSC TRIP	6682
WCL	WILL CALL	92

**Passenger Count By Pass Type**

ATT	ATTEND	1427
CLI	CLIENT	15894
COM	COMPANION	145

Generated: September 3, 2009

Page 5 of 5

Ride date:	2009-08-01 - 2009-08-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	100 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	ActualDepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass.No	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes %0	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-08-03			5.3	11	0	14	0	0	4.6	4.6	0.8	3.07	3.07	2.63	2.41	2.41	2.07	0	0	0	1.07	23.39
<b>Sub Totals:</b>																						
2009-08-04			8.0	17	0	19	0	0	7.5	7.5	0.5	2.53	2.53	2.38	2.26	2.26	2.13	0	0	0	1.28	17.05
<b>Sub Totals:</b>																						
2009-08-05			7.4	16	0	22	0	0	7.0	7.0	0.4	3.15	3.15	2.97	2.29	2.29	2.16	0	0	0	2.07	29.62
<b>Sub Totals:</b>																						
2009-08-06			7.2	16	0	18	0	0	7.0	7.0	0.3	2.58	2.58	2.49	2.29	2.29	2.21	5	0	0	2.22	31.75
<b>Sub Totals:</b>																						
2009-08-07			7.0	15	0	16	0	0	6.7	6.7	0.4	2.40	2.40	2.27	2.25	2.25	2.13	0	0	0	1.85	27.73
<b>Sub Totals:</b>																						
2009-08-10			7.6	18	0	22	0	0	7.1	7.1	0.5	3.09	3.09	2.88	2.53	2.53	2.36	0	0	0	1.83	25.73
<b>Sub Totals:</b>																						
2009-08-11			7.6	16	0	19	0	0	7.2	7.2	0.4	2.65	2.65	2.51	2.23	2.23	2.11	0	0	0	1.43	20.01
<b>Sub Totals:</b>																						
2009-08-12			8.3	17	0	20	0	0	7.9	7.9	0.4	2.54	2.54	2.41	2.16	2.16	2.05	4	0	0	2.38	30.32
<b>Sub Totals:</b>																						
2009-08-13			7.3	13	0	13	0	0	6.8	6.8	0.4	1.90	1.90	1.79	1.90	1.90	1.79	0	0	0	2.22	32.39
<b>Sub Totals:</b>																						
2009-08-14			7.3	16	0	17	0	0	7.1	7.1	0.1	2.38	2.38	2.33	2.24	2.24	2.20	5	0	0	1.67	23.32
<b>Sub Totals:</b>																						
2009-08-17			7.5	13	0	13	0	0	7.1	7.1	0.4	1.82	1.82	1.73	1.82	1.82	1.73	0	0	0	1.45	20.35
<b>Sub Totals:</b>																						
2009-08-18			7.3	12	0	17	0	0	6.9	6.9	0.4	2.46	2.46	2.32	1.74	1.74	1.64	0	0	0	1.20	17.37
<b>Sub Totals:</b>																						
2009-08-19																						

Generated: September 3, 2009

Ride date: 2009-08-01 - 2009-08-31

Route: 640 - 649

Sort Time: ActualDepartTime

Service Exclude Lunch: N

Service Exclude Breaks: N

Exclude Auto Breaks: N

Exclude User Defined Breaks: N

Service Exclude OutOfService: N

Service Exclude Refuel: N

Service Exclude First PU: Y

Service Exclude Last DO: Y

Exclude Driver Relief: N

Exclude Driver Assist: N

Exclude Driver Return: N

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass.No	Service Hours	Live Hours	DH Hours	Passengers Per			Trippss Per			Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-08-20			7.5	18	0	19	0	0	7.0	7.0	0.5	2.70	2.70	2.53	2.56	2.40	0	0	0	1.98	28.22	
	<b>Sub Totals:</b>																					
2009-08-21			7.2	15	0	16	0	0	7.1	7.1	0.1	2.25	2.25	2.21	2.11	2.07	0	0	0	1.13	15.96	
	<b>Sub Totals:</b>																					
2009-08-24			7.5	15	0	19	0	0	7.2	7.2	0.3	2.66	2.66	2.54	2.10	2.00	0	0	0	2.22	30.99	
	<b>Sub Totals:</b>																					
2009-08-25			7.3	18	0	20	0	0	7.0	7.0	0.3	2.87	2.87	2.74	2.58	2.47	0	0	0	2.47	35.36	
	<b>Sub Totals:</b>																					
2009-08-26			7.3	16	0	18	0	0	6.8	6.8	0.5	2.66	2.66	2.46	2.36	2.19	0	0	0	1.55	22.88	
	<b>Sub Totals:</b>																					
2009-08-27			7.0	15	0	17	0	0	6.7	6.7	0.3	2.55	2.55	2.44	2.25	2.15	12	0	0	1.30	19.50	
	<b>Sub Totals:</b>																					
2009-08-28			10.1	20	0	20	0	0	9.3	9.3	0.7	2.15	2.15	1.99	2.15	1.99	0	0	0	3.78	40.59	
	<b>Sub Totals:</b>																					
	<b>Sub Totals:</b>		5.1	6	0	7	0	0	3.3	3.3	1.8	2.11	2.11	1.36	1.81	1.17	8	0	0	0.53	16.09	
	<b>Grand Totals:</b>		146.8	303	0	346	0	0	137.2	137.2	9.6	2.52	2.52	2.36	2.21	2.06	34	0	0	35.63	25.97	

Generated: September 3, 2009

Ride date: 2009-08-01 - 2009-08-31  
 Route: 640 - 649  
 Sort Time: ActualDepartTime

Service Exclude Lunch: N  
 Service Exclude Breaks: N  
 Exclude Auto Breaks: N  
 Exclude User Defined Breaks: N  
 Service Exclude OutOfService: N  
 Service Exclude Refuel: N

Service Exclude First PU: Y  
 Service Exclude Last DO: Y  
 Exclude Driver Relief: N  
 Exclude Driver Assist: N  
 Exclude Driver Return: N



# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass. No.	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes >=0	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					

To see Advance and Late Cancel counts for selected date range, run the Cancel-Missed-NoShow and More report.

**Trip Count By Selected Runs: 640 - 649**

Total Cancels at Door:	0
Total No Shows:	6
Total Other Cancels:	0

**Trip Count By Booking Type**

Total Activated:	54
Total Casuals:	249
Total Flex Trips:	0

**Trip Count By Schedule Status**

Total Unscheduled:	654
Total NoShows:	389
Total Cancels at Door:	0
Total Missed Trips:	0
Total Missed but Transported Trips:	0
Total Advance Cancels:	1600
Total Late Cancels:	7
Total Same Day Canceled Trips:	1662
Total Site Closure Cancel Trips:	334
Total User Error Cancel Trips:	66
Total Cancels (Other):	0
Total NoShows (Other):	0

When all exclusions are set to N (no), the Service Hours, Live Hours, and Total Hours subtotal and total columns should be equal.

If lunch, breaks, out-of-service, or refunds are excluded, the Total Hours will be greater than the Service Hours, and Live Hours, if there are any lunches, breaks, out-of-service, or refunds.

If the Live hours from the depo to the first pickup are excluded, Total Hours will be greater than the Service Hours, and Live Hours

If the Live hours from the last dropoff to the depo are excluded, Total Hours will be greater than the Service Hours, and Live Hours

Assuming PCA, COM, GUE, VIS, GST, and CU consume ambulatory seating, the combined total should be equal to the Total Passengers

The Minutes Over/Under column indicates the number of minutes the vehicle was either late or early returning to the depo. If over the scheduled return time, the minutes appear in red, and if under, the number will be negative.

Deadhead hours are calculated from pullout to first pickup plus from last dropoff to pullin

Live Hours excludes pullout, pullin, and all break time

Total Hours is depo to depo

Service = Total - excluded breaks

When all exclusions are set to N (unchecked), the Service Hours and Total Hours subtotal and total columns should be equal

If any exclusions that exist on a selected run are checked, the Total Hours will be greater than the Service Hours

Ride date:	2009-08-01 - 2009-08-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	640 - 649	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	ActualDepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass. No.	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					

**Trip Count By Booking SubType**

DEM	DEMAND TRIP	244
SBY	STAND BY	1
SUB	SUBSC TRIP	54
WCL	WILL CALL	4

**Passenger Count By Pass Type**

ATT	ATTEND	42
CLI	CLIENT	302
COM	COMPANION	2

Generated: September 3, 2009

Page 4 of 4

Ride date:	2009-08-01 - 2009-08-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	640 - 649	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	ActualDepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass.No	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-08-03			35.4	78	0	85	0	0	33.4	33.4	2.0	2.55	2.40	2.34	2.34	2.20	22	0	0	6.60	19.78	
<b>Sub Totals:</b>																						
2009-08-04			38.1	99	0	103	0	0	36.0	36.0	2.1	2.86	2.70	2.75	2.75	2.60	35	0	0	9.50	26.40	
<b>Sub Totals:</b>																						
2009-08-05			36.5	94	0	100	0	0	34.5	34.5	2.0	2.90	2.74	2.72	2.72	2.58	30	0	0	7.83	22.70	
<b>Sub Totals:</b>																						
2009-08-06			33.0	81	0	90	0	0	31.1	31.1	1.9	2.89	2.73	2.61	2.61	2.45	46	0	0	7.45	23.96	
<b>Sub Totals:</b>																						
2009-08-07			33.2	71	0	84	0	0	31.3	31.3	1.9	2.68	2.53	2.27	2.27	2.14	16	0	0	6.22	19.86	
<b>Sub Totals:</b>																						
2009-08-10			32.9	72	0	78	0	0	31.0	31.0	1.9	2.52	2.37	2.32	2.32	2.19	32	0	0	5.35	17.26	
<b>Sub Totals:</b>																						
2009-08-11			37.5	90	0	99	0	0	35.1	35.1	2.3	2.82	2.64	2.56	2.56	2.40	34	0	0	6.75	19.20	
<b>Sub Totals:</b>																						
2009-08-12			34.1	65	0	74	0	0	32.2	32.2	1.9	2.30	2.17	2.02	2.02	1.90	38	0	0	5.97	18.53	
<b>Sub Totals:</b>																						
2009-08-13			33.0	86	0	95	0	0	30.7	30.7	2.3	3.09	2.88	2.80	2.80	2.60	22	0	0	6.67	21.69	
<b>Sub Totals:</b>																						
2009-08-14			31.8	78	0	86	0	0	29.5	29.5	2.3	2.91	2.70	2.64	2.64	2.45	211	198	1	6.78	22.98	
<b>Sub Totals:</b>																						
2009-08-17			34.0	83	0	90	0	0	31.2	31.2	2.8	2.89	2.65	2.66	2.66	2.44	35	0	0	6.05	19.40	
<b>Sub Totals:</b>																						
2009-08-18			32.3	73	0	82	0	0	29.9	29.9	2.4	2.74	2.54	2.44	2.44	2.26	42	0	0	5.83	19.53	
<b>Sub Totals:</b>																						
2009-08-19																						

Ride date:	2009-08-01 - 2009-08-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	650 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	ActualDepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass. No.	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent	
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours						
<b>Sub Totals:</b>			32.3	64	0	74	0	0	30.2	30.2	2.0	2.45	2.45	2.29	2.12	2.12	1.98	22	0	0	5.68	18.79	
2009-08-20			32.0	75	0	94	0	0	29.4	29.4	2.5	3.19	3.19	2.94	2.55	2.55	2.35	154	116	1	6.10	20.71	
<b>Sub Totals:</b>			33.6	71	0	94	0	0	31.1	31.1	2.5	3.02	3.02	2.80	2.28	2.28	2.11	21	0	0	3.43	11.03	
2009-08-24			24.2	52	0	58	0	0	22.7	22.7	1.5	2.55	2.55	2.40	2.29	2.29	2.15	13	0	0	4.03	17.76	
<b>Sub Totals:</b>			34.6	84	0	96	0	0	32.3	32.3	2.3	2.97	2.97	2.77	2.60	2.60	2.43	19	0	0	5.73	17.75	
2009-08-26			25.5	59	0	62	0	0	24.0	24.0	1.6	2.59	2.59	2.43	2.46	2.46	2.31	27	0	0	5.55	23.16	
<b>Sub Totals:</b>			32.0	67	0	71	0	0	29.3	29.3	2.7	2.43	2.43	2.22	2.29	2.29	2.10	114	0	0	5.98	20.45	
2009-08-27			31.0	60	0	69	0	0	28.1	28.1	2.8	2.45	2.45	2.23	2.13	2.13	1.94	72	0	0	4.23	15.05	
<b>Sub Totals:</b>			22.3	44	0	54	0	0	20.4	20.4	1.9	2.65	2.65	2.43	2.16	2.16	1.98	11	0	0	2.43	11.96	
2009-08-31			679.1	1546	0	1738	0	0	633.5	633.5	45.6	2.74	2.74	2.56	2.44	2.44	2.28	1016	314	2	124.18	19.60	
<b>Grand Totals:</b>																							

Generated: September 3, 2009

Page 2 of 4

Ride date:	2009-08-01 - 2009-08-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	650 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	ActualDepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass. No.	Service Hours	Live Hours	DH Hours	Passengers Per		Trips Per		Total Slack Minutes	Slack Minutes >40	Large Slack Count	Share Hours	Share percent
												Srv Hours	Total Hours	Srv Hours	Total Hours					

To see Advance and Late Cancel counts for selected date range, run the Cancel-Missed-NoShow and More report.

**Trip Count By Selected Runs: 650 - 699**

Total Cancels at Door:	0
Total No Shows:	20
Total Other Cancels:	0

**Trip Count By Booking Type**

Total Activated:	525
Total Casuals:	1021
Total Flex Trips:	0

**Trip Count By Schedule Status**

Total Unscheduled:	654
Total NoShows:	389
Total Cancels at Door:	0
Total Missed Trips:	0
Total Missed but Transported Trips:	0
Total Advance Cancels:	1600
Total Late Cancels:	7
Total Same Day Canceled Trips:	1662
Total Site Closure Cancel Trips:	334
Total User Error Cancel Trips:	66
Total Cancels (Other):	0
Total NoShows (Other):	0

When all exclusions are set to N (no), the Service Hours, Live Hours, and Total Hours subtotal and total columns should be equal. If lunch, breaks, out-of-service, or refunds are excluded, the Total Hours will be greater than the Service Hours, and Live Hours, if there are any lunches, breaks, out-of-service, or refunds. If the Live hours from the depo to the first pickup are excluded, Total Hours will be greater than the Service Hours, and Live Hours. If the Live hours from the last dropoff to the depo are excluded, Total Hours will be greater than the Service Hours, and Live Hours. Assuming PCA, COM, GUE, VIS, GST, and CUJ consume ambulatory seating, the combined total should be equal to the Total Passengers.

The Minutes Over/Under column indicates the number of minutes the vehicle was either late or early returning to the depo. If over the scheduled return time, the minutes appear in red, and if under, the number will be negative. Deadhead hours are calculated from pullout to first pickup plus from last dropoff to pullin. Live Hours excludes pullout, pullin, and all break time. Total Hours is depo to depo. Service = Total - excluded breaks. When all exclusions are set to N (unchecked), the Service Hours and Total Hours subtotal and total columns should be equal. If any exclusions that exist on a selected run are checked, the Total Hours will be greater than the Service Hours.

Ride date: 2009-08-01 - 2009-08-31  
 Route: 650 - 699  
 Sort Time: Actual Depart Time

Service Exclude Lunch:	N	Service Exclude First PU:	Y
Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Exclude Auto Breaks:	N	Exclude Driver Relief:	N
Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
Service Exclude OutOfService:	N	Exclude Driver Return:	N
Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass.No	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					

**Trip Count By Booking SubType**

DEM	999
SBY	11
SUB	526
WCL	10

**Passenger Count By Pass Type**

ATT	186
CLI	1546
COM	6

Generated: September 3, 2009

Ride date:	2009-08-01 - 2009-08-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	650 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	ActualDepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No.	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share Percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-08-01			14.6	23	0	27	0	0	14.6	14.6	0.0	1.85	1.85	1.85	1.58	1.58	0	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-02			10.0	25	0	34	0	0	10.0	10.0	0.0	3.39	3.39	3.39	2.49	2.49	6	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-03			25.2	31	0	32	0	0	25.2	25.2	0.0	1.27	1.27	1.27	1.23	1.23	5	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-04			29.5	31	0	37	0	0	29.5	29.5	0.0	1.25	1.25	1.25	1.05	1.05	5	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-05			37.7	37	0	40	0	0	37.7	37.7	0.0	1.06	1.06	1.06	0.98	0.98	5	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-06			22.4	30	0	39	0	0	22.4	22.4	0.0	1.74	1.74	1.74	1.34	1.34	5	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-07			54.0	39	0	40	0	0	54.0	54.0	0.0	0.74	0.74	0.74	0.72	0.72	5	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-08			14.3	25	0	33	0	0	14.3	14.3	0.0	2.30	2.30	2.30	1.74	1.74	0	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-09			9.0	20	0	21	0	0	9.0	9.0	0.0	2.34	2.34	2.34	2.23	2.23	0	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-10			20.5	26	0	29	0	0	20.5	20.5	0.0	1.42	1.42	1.42	1.27	1.27	5	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-11			54.7	36	0	41	0	0	54.7	54.7	0.0	0.75	0.75	0.75	0.66	0.66	6	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-12			50.4	42	0	45	0	0	50.4	50.4	0.0	0.89	0.89	0.89	0.83	0.83	5	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-13																						

Generated: September 3, 2009

Ride date: 2009-08-01 - 2009-08-31

Route: 850 - 853

Sort Time: ActualDepartTime

Service Exclude Lunch:	N	Service Exclude First PU:	Y
Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Exclude Auto Breaks:	N	Exclude Driver Relief:	N
Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
Service Exclude OutOfService:	N	Exclude Driver Return:	N
Service Exclude Refuel:	N		

Page 1 of 5

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No.	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Hours	Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share Percent	
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours							
<b>Sub Totals:</b>																								
2009-08-14			27.8	30	0	31	0	0	27.8	27.8	0.0	1.11	1.11	1.11	1.08	1.08	1.08	1.08	5	0	0	0	0.00	0.00
<b>Sub Totals:</b>																								
2009-08-15			44.1	46	0	52	0	0	44.1	44.1	0.0	1.18	1.18	1.18	1.04	1.04	1.04	1.04	5	0	0	0	0.00	0.00
<b>Sub Totals:</b>																								
2009-08-16			13.3	22	0	23	0	0	13.3	13.3	0.0	1.73	1.73	1.73	1.65	1.65	1.65	1.65	0	0	0	0	0.00	0.00
<b>Sub Totals:</b>																								
2009-08-17			27.6	26	0	29	0	0	27.6	27.6	0.0	1.05	1.05	1.05	0.94	0.94	0.94	0.94	0	0	0	0	0.00	0.00
<b>Sub Totals:</b>																								
2009-08-18			32.1	36	0	38	0	0	32.1	32.1	0.0	1.18	1.18	1.18	1.12	1.12	1.12	1.12	5	0	0	0	0.00	0.00
<b>Sub Totals:</b>																								
2009-08-19			37.6	39	0	43	0	0	37.6	37.6	0.0	1.14	1.14	1.14	1.04	1.04	1.04	1.04	6	0	0	0	0.00	0.00
<b>Sub Totals:</b>																								
2009-08-20			42.0	36	0	40	0	0	42.0	42.0	0.0	0.95	0.95	0.95	0.86	0.86	0.86	0.86	5	0	0	0	0.00	0.00
<b>Sub Totals:</b>																								
2009-08-21			42.1	41	0	50	0	0	42.1	42.1	0.0	1.19	1.19	1.19	0.97	0.97	0.97	0.97	5	0	0	0	0.00	0.00
<b>Sub Totals:</b>																								
2009-08-22			63.7	48	0	53	0	0	63.7	63.7	0.0	0.83	0.83	0.83	0.75	0.75	0.75	0.75	7	0	0	0	0.00	0.00
<b>Sub Totals:</b>																								
2009-08-23			12.6	22	0	22	0	0	12.6	12.6	0.0	1.74	1.74	1.74	1.74	1.74	1.74	1.74	0	0	0	0	0.00	0.00
<b>Sub Totals:</b>																								
2009-08-24			6.4	15	0	17	0	0	6.4	6.4	0.0	2.66	2.66	2.66	2.34	2.34	2.34	2.34	0	0	0	0	0.00	0.00
<b>Sub Totals:</b>																								
2009-08-25			40.4	36	0	39	0	0	40.4	40.4	0.0	0.97	0.97	0.97	0.89	0.89	0.89	0.89	5	0	0	0	0.00	0.00
<b>Sub Totals:</b>																								
2009-08-25			21.2	38	0	44	0	0	21.2	21.2	0.0	2.08	2.08	2.08	1.79	1.79	1.79	1.79	0	0	0	0	0.00	0.00

Generated: September 3, 2009

Ride date:	2009-08-01 - 2009-08-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	850 - 853	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	ActualDepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		



# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass. No.	Service Hours	Live Hours	DH Hours	Passengers Per			Tripps Per			Total Slack Minutes	Sick Minutes >60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-08-26			45.9	47	0	50	0	0	45.9	45.9	0.0	1.09	1.09	1.09	1.02	1.02	5	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-27			31.8	45	0	50	0	0	31.8	31.8	0.0	1.57	1.57	1.42	1.42	1.42	5	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-28			34.8	43	0	48	0	0	34.8	34.8	0.0	1.38	1.38	1.24	1.24	1.24	5	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-29			14.4	20	0	22	0	0	14.4	14.4	0.0	1.53	1.53	1.39	1.39	1.39	0	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-30			6.9	13	0	15	0	0	6.9	6.9	0.0	2.17	2.17	1.88	1.88	1.88	0	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-08-31			27.0	33	0	35	0	0	27.0	27.0	0.0	1.30	1.30	1.22	1.22	1.22	0	0	0	0.00	0.00	
<b>Sub Totals:</b>																						
<b>Grand Totals:</b>			914.2	1001	0	1119	0	0	914.2	914.2	0.0	1.22	1.22	1.09	1.09	1.09	105	0	0	0.00	0.00	

Ride date:	2009-08-01 - 2009-08-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	850 - 853	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	Actual/DepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass. No.	Service Hours	Live Hours	DH Hours	Passengers Per Srv Hours	Trips Per Live Hours	Total Hours	Total Stack Minutes	Stack Minutes >60	Large Stack Count	Share Hours	Share Percent
------	-------	----------------	-------------	-------------	------------	---------------	-------------------	-----------------------	---------------	------------	----------	--------------------------	----------------------	-------------	---------------------	-------------------	-------------------	-------------	---------------

To see Advance and Late Cancel counts for selected date range, run the Cancel-Missed-NoShow and More report.

**Trip Count By Selected Runs: 850 - 853**

Total Cancels at Door:	0
Total No Shows:	8
Total Other Cancels:	0

**Trip Count By Booking Type**

Total Activated:	267
Total Casuals:	734
Total Flex Trips:	0

**Trip Count By Schedule Status**

Total Unscheduled:	654
Total NoShows:	389
Total Cancels at Door:	0
Total Missed Trips:	0
Total Missed but Transported Trips:	0
Total Advance Cancels:	1600
Total Late Cancels:	7
Total Same Day Canceled Trips:	1662
Total Site Closure Cancel Trips:	334
Total User Error Cancel Trips:	66
Total Cancels (Other):	0
Total NoShows (Other):	0

When all exclusions are set to N (no), the Service Hours, Live Hours, and Total Hours subtotal and total columns should be equal.

If lunch, breaks, out-of-service, or refunds are excluded, the Total Hours will be greater than the Service Hours, and Live Hours, if there are any lunches, breaks, out-of-service, or refunds.

If the Live hours from the depo to the first pickup are excluded, Total Hours will be greater than the Service Hours, and Live Hours.

If the Live hours from the last dropoff to the depo are excluded, Total Hours will be greater than the Service Hours, and Live Hours.

Assuming PCA, COM, GUE, VIS, GST, and CU consume ambulatory seating, the combined total should be equal to the Total Passengers.

The Minutes Over/Under column indicates the number of minutes the vehicle was either late or early returning to the depo. If over the scheduled return time, the minutes appear in red, and if under, the number will be negative.

Deadhead hours are calculated from pullout to first pickup plus from last dropoff to pullin.

Live Hours excludes pullout, pullin, and all break time.

Total Hours is depo to depo.

Service = Total - excluded breaks.

When all exclusions are set to N (unchecked), the Service Hours and Total Hours subtotal and total columns should be equal.

If any exclusions that exist on a selected run are checked, the Total Hours will be greater than the Service Hours.

Ride date:	2009-08-01 - 2009-08-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	850 - 853	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	ActualDepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-08-01 - 2009-08-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass. No	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					

Trip Count By Booking SubType

DEM	DEMAND TRIP	733
DEN	CAPACITY DENIAL	1
SUB	SUBSC TRIP	267

Passenger Count By Pass Type

ATT	ATTEND	99
CLI	CLIENT	1001
COM	COMPANION	19

Generated: September 3, 2009

Ride date: 2009-08-01 - 2009-08-31  
 Route: 850 - 853  
 Sort Time: ActualDepartTime

Service Exclude Lunch:	N	Service Exclude First PU:	Y
Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Exclude Auto Breaks:	N	Exclude Driver Relief:	N
Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
Service Exclude OutOfService:	N	Exclude Driver Return:	N
Service Exclude Refuel:	N		

# Daily Operations

For: 2009-08-01 To 2009-08-31

Print Date: 09/03/2009

Print Time: 04:01PM

Time Range	Riders	Revenue Hours	Riders per Revenue Hour	Service Hours	Riders per Service Hour	Sub	%	Casual	%	Other	%	Total Trips	Share Hours	Share percent	Maximum Active Vehicles/day
00:00-01:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
01:00-02:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
02:00-03:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
03:00-04:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
04:00-05:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
05:00-06:00	4	0.2	16.67	0.2	16.67	2	50.00	2	50.00	0	0.00	4	0.00	0.00	3
06:00-07:00	366	102.1	3.58	102.1	3.58	189	54.47	158	45.53	0	0.00	347	7.23	7.08	20
07:00-08:00	2,496	494.5	5.05	494.5	5.05	1,840	75.38	601	24.62	0	0.00	2,441	173.50	35.08	32
08:00-09:00	1,840	726.8	2.53	726.8	2.53	876	51.02	841	48.98	0	0.00	1,717	349.20	48.05	35
09:00-10:00	1,714	735.5	2.33	735.5	2.33	395	26.37	1,103	73.63	0	0.00	1,498	215.40	29.29	35
10:00-11:00	1,467	612.2	2.40	621.3	2.36	145	11.44	1,122	88.56	0	0.00	1,267	124.27	20.30	35
11:00-12:00	1,185	560.1	2.12	605.9	1.96	65	6.56	926	93.44	0	0.00	991	73.82	13.18	31
12:00-13:00	1,244	562.7	2.21	632.9	1.97	111	10.45	951	89.55	0	0.00	1,062	73.15	13.00	33
13:00-14:00	1,498	654.1	2.29	690.6	2.17	249	19.38	1,036	80.62	0	0.00	1,285	68.83	10.52	40
14:00-15:00	2,843	696.9	4.08	703.6	4.04	1,806	66.69	902	33.31	0	0.00	2,708	224.50	32.21	37
15:00-16:00	1,510	630.1	2.40	630.1	2.40	686	49.57	698	50.43	0	0.00	1,384	341.17	54.15	33

# Daily Operations

Time Range	Riders	Revenue Hours	Riders per Revenue Hour	Service Hours	Riders per Service Hour	Sub	%	Casual	%	Other	%	Total Trips	Share Hours	Share percent	Maximum Active Vehicles/day
16:00-17:00	815	470.1	1.73	470.1	1.73	264	34.42	503	65.58	0	0.00	767	174.30	37.07	29
17:00-18:00	255	207.5	1.23	207.5	1.23	27	11.84	201	88.16	0	0.00	228	57.32	27.63	21
18:00-19:00	176	82.2	2.14	82.2	2.14	25	16.89	123	83.11	0	0.00	148	17.87	21.74	9
19:00-20:00	43	30.6	1.41	30.6	1.41	0	0.00	41	100.00	0	0.00	41	9.33	30.54	4
20:00-21:00	10	0.3	35.71	0.3	35.71	0	0.00	4	100.00	0	0.00	4	0.00	0.00	2
21:00-22:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
22:00-23:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
23:00-24:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
24:00-25:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
25:00-26:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
26:00-27:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
27:00-28:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
28:00-29:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
29:00-30:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
30:00 +	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
<b>Grand Totals:</b>	<b>17466</b>	<b>6566.0</b>	<b>2.66</b>	<b>6734.2</b>	<b>2.59</b>	<b>6680</b>	<b>42.03</b>	<b>9212</b>	<b>57.97</b>	<b>0</b>	<b>0.00</b>	<b>15892</b>	<b>1,909.89</b>	<b>29.09</b>	

# Route Productivity Report

For Date : 2009-08-01 To 2009-08-31

Print Date: Sep 03, 2009  
Print Time: 04:02:32PM

Date	Count Passengers					Count Of Trips					Hours										Distance ( Miles )				
	CLI	PCA	ESC	Others	Total	Trips	NS	Cancell	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RHrip/SH		
2009-08-01	112	13	6	0	131	112	11	53	77.5	69.4	69.4	8.0	0.0	0.0	0.0	0.0	1120	1066	1061	54	5	588	1.61	1.61	
2009-08-02	135	30	7	0	172	135	8	46	79.6	73.3	73.3	6.3	0.0	0.0	0.0	0.0	1169	1115	1115	54	0	888	1.84	1.84	
2009-08-03	693	60	5	0	758	693	11	125	318.1	291.5	287.1	26.6	1.5	2.9	0.0	0.0	4630	4343	4317	287	26	5445	2.41	2.38	
2009-08-04	731	61	9	0	801	731	18	134	319.8	294.8	288.6	25.0	0.0	6.2	0.0	0.0	4891	4636	4605	255	31	5426	2.53	2.48	
2009-08-05	736	63	6	0	805	736	14	182	320.4	294.5	288.5	25.9	0.0	6.0	0.0	0.0	4772	4428	4401	345	27	5888	2.55	2.50	
2009-08-06	701	57	13	0	771	705	19	154	314.4	288.3	282.1	26.1	0.0	6.0	0.3	0.0	4617	4334	4298	283	36	5420	2.50	2.45	
2009-08-07	637	56	2	0	695	642	18	171	292.6	269.3	262.7	23.3	0.0	6.5	0.0	0.0	4330	4073	4058	257	15	4888	2.44	2.38	
2009-08-08	111	22	4	0	137	111	6	37	77.0	70.4	70.1	6.6	0.0	0.0	0.3	0.0	1054	989	989	65	0	750	1.58	1.58	
2009-08-09	122	24	5	0	151	122	8	37	70.7	65.6	65.6	5.2	0.0	0.0	0.0	0.0	1081	1024	1024	57	0	882	1.86	1.86	
2009-08-10	696	56	2	0	754	698	11	104	313.2	287.8	281.3	25.3	1.5	5.0	0.0	0.0	4346	4079	4063	267	16	5067	2.48	2.43	
2009-08-11	764	63	2	0	829	764	15	103	316.8	302.4	296.9	14.4	0.0	5.5	0.0	0.0	4825	4528	4486	297	42	6494	2.57	2.53	
2009-08-12	711	50	4	0	765	711	19	121	319.1	295.6	289.4	23.5	0.0	6.1	0.0	0.0	4637	4386	4352	251	34	5752	2.46	2.41	
2009-08-13	754	67	6	0	827	754	14	129	324.0	298.4	293.6	25.6	0.0	4.8	0.0	0.0	4884	4506	4481	378	25	5613	2.57	2.53	
2009-08-14	733	59	8	0	800	733	24	122	314.2	288.6	283.2	25.6	0.0	5.5	0.0	0.0	4597	4320	4302	277	20	5939	2.59	2.54	
2009-08-15	123	21	12	0	156	123	5	55	80.5	73.6	73.6	6.9	0.0	0.0	0.0	0.0	1267	1201	1198	66	3	903	1.67	1.67	
2009-08-16	146	32	6	0	184	146	6	46	80.8	74.3	74.3	6.5	0.0	0.0	0.0	0.0	1188	1131	1131	56	0	986	1.97	1.97	
2009-08-17	709	39	9	0	757	707	12	162	318.6	289.7	283.8	28.9	1.5	4.4	0.0	0.0	4896	4529	4502	368	27	5607	2.49	2.44	
2009-08-18	718	58	1	0	777	717	24	156	320.3	291.9	285.5	28.4	0.0	6.4	0.0	0.0	5051	4627	4603	424	24	6068	2.51	2.46	
2009-08-19	695	56	7	0	758	695	23	173	322.1	300.0	293.6	22.1	0.0	6.4	0.0	0.0	4798	4417	4376	381	41	5641	2.37	2.32	
2009-08-20	714	64	3	0	781	714	13	154	312.3	286.2	280.7	26.1	0.0	5.5	0.0	0.0	4494	4220	4186	274	34	5599	2.54	2.49	
2009-08-21	469	65	3	0	537	469	4	351	232.4	217.0	217.0	15.4	0.0	0.0	0.0	0.0	3496	3329	3306	167	23	3302	2.16	2.16	
2009-08-22	135	27	5	0	167	135	4	41	87.8	81.8	81.8	6.1	0.0	0.0	0.0	0.0	1364	1289	1287	75	2	838	1.65	1.65	
2009-08-23	120	35	0	0	155	120	2	37	70.5	65.1	65.1	5.4	0.0	0.0	0.0	0.0	1030	970	966	60	4	940	1.84	1.84	
2009-08-24	706	50	3	0	759	706	9	130	315.1	290.4	283.6	24.7	1.5	5.3	0.0	0.0	4843	4548	4520	295	28	5788	2.49	2.43	
2009-08-25	716	52	4	0	772	714	13	130	312.1	287.1	280.7	25.0	0.0	6.4	0.0	0.0	4672	4374	4343	298	31	5507	2.54	2.49	

\* Bad Data in Odometer

# Route Productivity Report

For Date : 2009-08-01 To 2009-08-31

Print Date: Sep 03, 2009  
Print Time: 04:02:32PM

Date	Count Passengers					Count Of Trips					Hours										Distance ( Miles )				
	CLI	PCA	ESC	Others	Total	Trips	NS	Cancel	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/trip/SH		
																								Total	Service
2009-08-26	720	42	5	0	767	718	16	156	323.1	296.5	290.2	26.6	0.0	6.4	0.0	0.0	5052	4580	4539	472	41	5475	2.47		
2009-08-27	716	41	1	0	758	714	19	130	321.6	295.3	288.8	26.3	0.0	6.5	0.0	0.0	4857	4576	4555	280	21	5597	2.47		
2009-08-28	643	61	7	0	711	641	13	249	303.3	277.4	274.8	25.9	0.0	2.4	0.3	0.0	4400	4138	4124	262	14	5073	2.33		
2009-08-29	111	21	0	0	132	111	6	30	84.2	78.2	78.2	6.0	0.0	0.0	0.0	0.0	1091	1023	1019	68	4	557	1.42		
2009-08-30	127	33	0	0	160	127	7	41	78.3	72.9	72.9	5.4	0.0	0.0	0.0	0.0	1178	1126	1126	52	0	832	1.74		
2009-08-31	690	49	0	0	739	688	9	110	312.7	284.7	278.7	28.0	1.5	4.5	0.0	0.0	4632	4312	4273	320	39	5369	2.47		
<b>Grand Totals :</b>	15894	1427	145	0	17466	15892	381	3669	7333.1	6751.9	6635.2	581.1	7.5	108.5	0.7	0.0	109263	102220	101609	7044	612	123123	2.40		

# Route Productivity Report

For Date : 2009-08-01 To 2009-08-31

Print Date: Sep 03, 2009  
Print Time: 04:02:32PM

Date	Count Passengers				Count Of Trips				Hours								Distance ( Miles )							
	CLI	PCA	ESC	Others	Total	Trips	NS	Cancel	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/SF	
	Grand Totals :	15894	1427	145	0	17466	15892	381	3669	7333.1	6751.9	6635.2	581.1	7.5	108.5	0.7	0.0	109263	102220	101609	7044	612	123123	2.40
Average :	13	1	0	0	15	13	0	3	6.2	5.7	5.6	0.5	0.0	0.1	0.0	0.0	92.4	86.5	86.0	6.0	0.5	104.2		

## Passenger Information

Clients	91.00 %
Companions	0.83 %
Attendants	8.17 %
Others	0.00 %
Pass. Per Trip	1.07
Average Length	22.79 Minutes
Average Distance	5.82 Miles
Transferred Passenger	0

## Requested Trip Information

Total Requested	20596	No Show	381
Unscheduled	654	Cancel's CD	0
Unscheduled	3.18%	No Shows	1.85 %
Cancel Adv.	1600		
Late Cancels	7		
Same Day	1662		
Site Closure	334	Missed	0
User Error	66	Missed	0
Cancels	17.81%	Missed	0.00 %
		Transferred Trips	0

## Hours Allocation

Total	7333.05	Hours
Service	92.08	%
Live	90.48	%
Deadhead	7.92	%
Brk, Lnch, or Out	1.59	%

## Miles Allocation

Total	109263.3	Miles
Service	93.55	%
Live	92.99	%
Deadhead	6.45	%
Brk, Lnch, or Out	0.56	%

Deadhead (DH) is calculated from pullout to first pickup plus from last dropoff to pullin  
Service = Total - DH  
Live = Service - all breaks

Ride Date:	2009-08-01 - 2009-08-31	Exclude Lunches - Service:	N	Service - Exclude Depo to 1st Pick:	Y
Route:	100 - 699	Exclude Breaks - Service:	N	Service - Exclude Last Drop to Depo:	Y
Sort Time:	Actual/Depart/Time	Exclude Out of Service - Service:	N		
Calculate Miles:	Partial Odometers	Exclude Refuel - Service:	N		



# Route Productivity Report

For Date : 2009-08-01 To 2009-08-31

Print Date: Sep 03, 2009  
Print Time: 04:03:11PM

Date	Count Passengers				Count Of Trips				Hours								Distance ( Miles )							
	CLI	PCA	ESC	Others	Total	Trips	NS	Cance	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RHrip/ST	
2009-08-01							0	53																
2009-08-02							0	46																
2009-08-03	78	7	0	0	85	78	1	125	35.4	33.4	33.4	2.0	0.0	0.0	0.0	0.0	401	370	370	31	0	452	2.34	2.34
2009-08-04	99	4	0	0	103	99	1	134	38.1	36.0	36.0	2.1	0.0	0.0	0.0	0.0	483	454	454	29	0	458	2.75	2.75
2009-08-05	94	6	0	0	100	94	0	182	36.5	34.5	34.5	2.0	0.0	0.0	0.0	0.0	411	389	389	22	0	420	2.72	2.72
2009-08-06	81	7	2	0	90	81	2	154	33.0	31.1	31.1	1.9	0.0	0.0	0.0	0.0	332	309	309	23	0	439	2.61	2.61
2009-08-07	71	11	2	0	84	71	1	171	33.2	31.3	31.3	1.9	0.0	0.0	0.0	0.0	398	374	374	24	0	425	2.27	2.27
2009-08-08							0	37																
2009-08-09							0	37																
2009-08-10	72	6	0	0	78	72	1	104	32.9	31.0	31.0	1.9	0.0	0.0	0.0	0.0	320	288	288	32	0	298	2.32	2.32
2009-08-11	90	9	0	0	99	90	1	103	37.5	35.1	35.1	2.3	0.0	0.0	0.0	0.0	413	395	395	18	0	670	2.56	2.56
2009-08-12	65	9	0	0	74	65	3	121	34.1	32.2	32.2	1.9	0.0	0.0	0.0	0.0	351	321	321	30	0	346	2.02	2.02
2009-08-13	86	9	0	0	95	86	1	129	33.0	30.7	30.7	2.3	0.0	0.0	0.0	0.0	377	350	350	27	0	322	2.80	2.80
2009-08-14	78	6	2	0	86	78	0	122	31.8	29.5	29.5	2.3	0.0	0.0	0.0	0.0	371	348	348	23	0	454	2.64	2.64
2009-08-15							0	55																
2009-08-16							0	46																
2009-08-17	83	7	0	0	90	83	1	162	34.0	31.2	31.2	2.8	0.0	0.0	0.0	0.0	428	383	383	45	0	335	2.66	2.66
2009-08-18	73	9	0	0	82	73	2	156	32.3	29.9	29.9	2.4	0.0	0.0	0.0	0.0	400	272	272	128	0	392	2.44	2.44
2009-08-19	64	10	0	0	74	64	1	173	32.3	30.2	30.2	2.0	0.0	0.0	0.0	0.0	358	330	330	28	0	407	2.12	2.12
2009-08-20	75	19	0	0	94	75	1	154	32.0	29.4	29.4	2.5	0.0	0.0	0.0	0.0	362	330	330	32	0	293	2.55	2.55
2009-08-21	71	23	0	0	94	71	0	351	33.6	31.1	31.1	2.5	0.0	0.0	0.0	0.0	371	345	345	26	0	271	2.28	2.28
2009-08-22							0	41																
2009-08-23							0	37																
2009-08-24	52	6	0	0	58	52	0	130	24.2	22.7	22.7	1.5	0.0	0.0	0.0	0.0	315	300	300	15	0	235	2.29	2.29
2009-08-25	84	12	0	0	96	84	1	130	34.6	32.3	32.3	2.3	0.0	0.0	0.0	0.0	353	328	328	25	0	323	2.60	2.60

\* Bad Data in Odometer

# Route Productivity Report

For Date : 2009-08-01 To 2009-08-31

Print Date: Sep 03, 2009  
Print Time: 04:03:11PM

Date	Count Passengers						Count Of Trips						Hours										Distance ( Miles )					
	CLI	PCA	ESC	Others	Total		Trips	NS	Cancel		Total	Service	Live	DH	Break	Lunch	Refuel	Others		Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/SH		
2009-08-26	59	3	0	0	62		59	0	156		25.5	24.0	24.0	1.6	0.0	0.0	0.0	0.0	0.0	295	274	274	21	0	285	2.46	2.46	
2009-08-27	67	4	0	0	71		67	1	130		32.0	29.3	29.3	2.7	0.0	0.0	0.0	0.0	390	349	349	41	0	371	2.29	2.29		
2009-08-28	60	9	0	0	69		60	1	249		31.0	28.1	28.1	2.8	0.0	0.0	0.0	0.0	365	337	337	28	0	256	2.13	2.13		
2009-08-29							0	30																				
2009-08-30							0	41																				
2009-08-31	44	10	0	0	54		44	1	110		22.3	20.4	20.4	1.9	0.0	0.0	0.0	0.0	202	177	177	25	0	176	2.16	2.16		
<b>Grand Totals:</b>	1546	186	6	0	1738		1546	20	3669		679.1	633.5	633.5	45.6	0.0	0.0	0.0	0.0	7696	7023	7023	673	0	7630	2.44	2.44		

# Route Productivity Report

For Date : 2009-08-01 To 2009-08-31

Print Date: Sep 03, 2009  
Print Time: 04:03:11PM

Date	Count Passengers				Count Of Trips				Hours								Distance ( Miles )						
	CLI	PCA	ESC	Others	Total	Trips	NS	Cance	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/St
Grand Totals :	1546	186	6	0	1738	1546	20	3669	679.1	633.5	633.5	45.6	0.0	0.0	0.0	0.0	7696	7023	7023	673	0	7630	2.44
Average :	18	2	0	0	21	18	0	32	8.1	7.5	7.5	0.5	0.0	0.0	0.0	0.0	91.6	83.6	83.6	8.0	0.0	90.8	

## Passenger Information

Clients	88.95 %
Companions	0.35 %
Attendants	10.70 %
Others	0.00 %
Pass. Per Trip	1.11
Average Length	21.87 Minutes
Average Distance	4.04 Miles
Transferred Passenger	0

## Requested Trip Information

Total Requested	5889	No Show	20
Unscheduled	654	Cancels	CD 0
Unscheduled	11.11%	No Shows	0.34 %
Cancel Adv.	1600		
Late Cancels	7		
Same Day	1662		
Site Closure	334	Missed	0
User Error	66	Missed	0
Cancels	62.30%	Missed	0.00 %
Transferred Trips	0		

## Hours Allocation

Total	679.12	Hours
Service	93.28	%
Live	93.28	%
Deadhead	6.72	%
Brk, Lnch, or Out	0.00	%

## Miles Allocation

Total	7695.9	Miles
Service	91.26	%
Live	91.26	%
Deadhead	8.74	%
Brk, Lnch, or Out	0.00	%

Deadhead (DH) is calculated from pullout to first pickup plus from last dropoff to pullin  
Service = Total - DH  
Live = Service - all breaks

Ride Date:	2009-08-01 - 2009-08-31	Exclude Lunches - Service:	N	Service - Exclude Depo to 1st Pick:	Y
Route:	650 - 699	Exclude Breaks - Service:	N	Service - Exclude Last Drop to Depo:	Y
Sort Time:	Actual/Depart/Time	Exclude Out of Service - Service:	N		
Calculate Miles:	Partial Odometers	Exclude Refuel - Service:	N		

\* Bad Data in Odometer

# Route Productivity Report

Print Date: Sep 03, 2009  
Print Time: 04:05:23PM

For Date : 2009-08-01 To 2009-08-31

Date	Count Passengers				Count Of Trips				Hours									Distance ( Miles )								
	CLI	PCA	ESC	Others	Total	Trips	NS	Cancel	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/St			
																								0	53	0
2009-08-01																										
2009-08-02																										
2009-08-03	11	3	0	0	14	11	0	125	5.3	4.6	4.6	0.8	0.0	0.0	0.0	0.0	0.0	0.0	88	84	84	4	0	86	2.41	2.41
2009-08-04	17	2	0	0	19	17	0	134	8.0	7.5	7.5	0.5	0.0	0.0	0.0	0.0	0.0	0.0	142	138	138	4	0	109	2.26	2.26
2009-08-05	16	6	0	0	22	16	1	182	7.4	7.0	7.0	0.4	0.0	0.0	0.0	0.0	0.0	0.0	117	113	113	4	0	176	2.29	2.29
2009-08-06	16	0	2	0	18	16	1	154	7.2	7.0	7.0	0.3	0.0	0.0	0.0	0.0	0.0	0.0	136	134	134	2	0	150	2.29	2.29
2009-08-07	14	2	0	0	16	15	0	171	7.0	6.7	6.7	0.4	0.0	0.0	0.0	0.0	0.0	0.0	107	103	103	4	0	111	2.25	2.25
2009-08-08																										
2009-08-09																										
2009-08-10	18	4	0	0	22	18	0	104	7.6	7.1	7.1	0.5	0.0	0.0	0.0	0.0	0.0	0.0	113	109	109	4	0	121	2.53	2.53
2009-08-11	16	3	0	0	19	16	0	103	7.6	7.2	7.2	0.4	0.0	0.0	0.0	0.0	0.0	0.0	157	155	155	2	0	194	2.23	2.23
2009-08-12	17	3	0	0	20	17	1	121	8.3	7.9	7.9	0.4	0.0	0.0	0.0	0.0	0.0	0.0	105	105	105	0	0	186	2.16	2.16
2009-08-13	13	0	0	0	13	13	0	129	7.3	6.8	6.8	0.4	0.0	0.0	0.0	0.0	0.0	0.0	132	128	128	4	0	126	1.90	1.90
2009-08-14	16	1	0	0	17	16	1	122	7.3	7.1	7.1	0.1	0.0	0.0	0.0	0.0	0.0	0.0	121	120	120	1	0	133	2.24	2.24
2009-08-15																										
2009-08-16																										
2009-08-17	13	0	0	0	13	13	0	162	7.5	7.1	7.1	0.4	0.0	0.0	0.0	0.0	0.0	0.0	142	138	138	4	0	121	1.82	1.82
2009-08-18	12	5	0	0	17	12	0	156	7.3	6.9	6.9	0.4	0.0	0.0	0.0	0.0	0.0	0.0	143	140	140	3	0	131	1.74	1.74
2009-08-19	18	1	0	0	19	18	0	173	7.5	7.0	7.0	0.5	0.0	0.0	0.0	0.0	0.0	0.0	143	140	140	3	0	152	2.56	2.56
2009-08-20	15	1	0	0	16	15	0	154	7.2	7.1	7.1	0.1	0.0	0.0	0.0	0.0	0.0	0.0	150	149	149	1	0	118	2.11	2.11
2009-08-21	15	4	0	0	19	15	0	351	7.5	7.2	7.2	0.3	0.0	0.0	0.0	0.0	0.0	0.0	137	135	135	2	0	137	2.10	2.10
2009-08-22																										
2009-08-23																										
2009-08-24	18	2	0	0	20	18	0	130	7.3	7.0	7.0	0.3	0.0	0.0	0.0	0.0	0.0	0.0	136	132	132	4	0	215	2.58	2.58
2009-08-25	16	2	0	0	18	16	0	130	7.3	6.8	6.8	0.5	0.0	0.0	0.0	0.0	0.0	0.0	113	108	108	5	0	116	2.36	2.36

\* Bad Data in Odometer

# Route Productivity Report

For Date : 2009-08-01 To 2009-08-31

Print Date: Sep 03, 2009  
Print Time: 04:05:23PM

Date	Count Passengers					Count Of Trips					Hours										Distance ( Miles )				
	CLJ	PCA	ESC	Others	Total	Trips	NS	Cancel	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/SI		
2009-08-26	15	2	0	0	17	15	1	156	7.0	6.7	6.7	0.3	0.0	0.0	0.0	0.0	136	130	130	6	0	120	2.25	2.25	
2009-08-27	20	0	0	0	20	20	0	130	10.1	9.3	9.3	0.7	0.0	0.0	0.0	0.0	154	141	141	13	0	241	2.15	2.15	
2009-08-28	6	1	0	0	7	6	1	249	5.1	3.3	3.3	1.8	0.0	0.0	0.0	0.0	99	98	98	1	0	46	1.81	1.81	
2009-08-29							0	30																	
2009-08-30							0	41																	
2009-08-31							0	110																	
<b>Grand Totals :</b>	302	42	2	0	346	303	6	3669	146.8	137.2	137.2	9.6	0.0	0.0	0.0	0.0	2571	2500	2500	71	0	2789	2.21	2.21	

# Route Productivity Report

For Date : 2009-08-01 To 2009-08-31

Print Date: Sep 03, 2009  
Print Time: 04:05:23PM

Date	Count Passengers			Count Of Trips		Hours							Distance ( Miles )								
	CLI	PCA	ESC Others	Trips	NS	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RHrip/SH	
Grand Totals :	302	42	2 0	303	6	346	146.8	137.2	9.6	0.0	0.0	0.0	0.0	2571	2500	2500	71	0	2789	2.21	2.21
Average :	14	2	0 0	14	0	16	6.7	6.2	0.4	0.0	0.0	0.0	0.0	116.8	113.6	113.6	3.2	0.0	126.8		

## Passenger Information

Clients	87.28	%
Companions	0.58	%
Attendants	12.14	%
Others	0.00	%
Pass. Per Trip	1.12	
Average Length	23.80	Minutes
Average Distance	7.22	Miles
Transferred Passenger	0	

## Requested Trip Information

Total Requested	4632	No Show	6
Unscheduled	654	Cancel	CD 0
Unscheduled	14.12%	No Shows	0.13 %
Cancel Adv.	1600		
Late Cancels	7		
Same Day	1662		
Site Closure	334	Missed	0
User Error	66	Missed	0
Cancels	79.21%	Missed	0.00 %
		Transferred Trips	0

## Hours Allocation

Total	146.83	Hours
Service	93.45	%
Live	93.45	%
Deadhead	6.55	%
Brk, Lnch, or Out	0.00	%

## Miles Allocation

Total	2570.6	Miles
Service	97.24	%
Live	97.24	%
Deadhead	2.76	%
Brk, Lnch, or Out	0.00	%

Deadhead (DH) is calculated from pullout to first pickup plus from last dropoff to pullin  
Service = Total - DH  
Live = Service - all breaks

Ride Date: 2009-08-01 - 2009-08-31  
Route: 640 - 649  
Sort Time: Actual Depart Time  
Calculate Miles: Partial Odometers

Exclude Lunches - Service: N  
Exclude Breaks - Service: N  
Exclude Out of Service - Service: N  
Exclude Refuel - Service: N  
Service - Exclude Depo to 1st Pick: Y  
Service - Exclude Last Drop to Depo: Y