

# ACCESS Monthly Summary

For The Month Ending

MAY 31, 2008

## OVERALL RIDERSHIP

DESCRIPTION	Weekday	Shoppers	CitiCare/640	Saturday	Sunday	Holiday	TOTAL
MBULATORY	11,000	1,224	246	484	425	70	13,449
WHEELCHAIRS	2,474	282	55	198	187	44	3,240
ATTENDANTS	698	212	26	118	131	13	1,198
COMPANIONS	43	7	3	33	36	10	132
<b>TOTAL</b>	<b>14,215</b>	<b>1,725</b>	<b>330</b>	<b>833</b>	<b>779</b>	<b>137</b>	<b>18,019</b>
AVERAGE	710.75	86.25	16.50	166.60	155.80	137.00	581.26
NUMBER OF DAYS	20	20	20	5	5	1	31

## PRODUCTIVITY

DESCRIPTION	Weekday	Shoppers	CitiCare/640	Saturday	Sunday	Holiday	TOTAL
RVH ACCESS	5416.40	583.60		405.70	359.50	79.10	6,844.30
RVH CITICARE			138.70				138.70
<b>TOTAL RVH</b>							<b>6,983.00</b>
Average RVH	270.82	29.18	6.94	81.14	71.90	79.10	225.26
TOTAL PASS. /RVH	2.62	2.96	2.38	2.05	2.17	1.73	2.58
WEEKDAY PASS. /RVH	2.65			WEEKEND/HOL PASS /RVH		2.07	

## ACCESS PERFORMANCE SUMMARY

TOTAL MILES	110,353
REVENUE MILES	102,969
ON TIME PERFORMANCE	96.6%
TOTAL REQUESTED TRIPS	21,125
RTC/ ACCESS LATE TRIPS OVER 60 MINUTES	0
WCT LATE TRIPS OVER 60 MINUTES	0
MISSED TRIPS	0
ADA CAPACITY TRIP DENIALS	0
PERCENT OF DENIALS TO TOTAL RIDERSHIP	0.00%
WCT PASSENGER NO-SHOWS	35
PERCENT OF NO-SHOWS TO TOTAL RIDERSHIP	2.72%
PASSENGER NO-SHOWS	490
PERCENT OF CANCELLATIONS TO TOTAL RIDERSHIP	20.08%
CANCELLATIONS	3,618
PERCENT OF WILL CALLS TO TOTAL RIDERSHIP	1.41%
WILL CALLS	254
TELEPHONE HOLD TIME (MINS:SEC)	0:53
ROAD CALLS	4
Performed	4
FTA	1
VOMS (PEAK VEHICLE DEMAND)	42

## ACCIDENT SUMMARY

DESCRIPTION	Collisions	Passenger	TOTAL
NONPREVENTABLE	1	0	1
PREVENTABLE	1	0	1
ACCIDENT DAMAGE, FOR MAY			\$2,280.48

## MANPOWER SUMMARY

EMPLOYEES	F/T	P/T	TEMP.	Contract Requirements	TOTAL
DRIVERS	43	10	0	Capacity Denials	0
ADMIN/SUPPORT	14	0	0	Trips Per Hour	Weekday 2.70 Weekend/Hol 2.00
MAINTENANCE	5	0	0	On Time Performance	96.00%
TOTAL	72	11	0	Revenue Hours	7500
FULL-TIME EQUIVALENT	81	<div style="border: 1px solid black; padding: 5px; display: inline-block;"> <p style="margin: 0;">RTC</p> <p style="margin: 0;">JUN 05 2008</p> <p style="margin: 0;">PLANNING DEPT</p> </div>			
HIRED	0				
LEAVE OF ABSENCE	0				
OFF PAYROLL	2				
				Valid Complaints	1/1,000

**MV Contract Transportation, Inc**

Invoice No. **22654**

Department 33552, P.O. Box 39000  
San Francisco, CA 94139  
707-863-8980, 707-863-8943

Number: 8401                      Name: Regional Transportation Comm  
Address: 600 Sutro Street  
City: Reno                      State: NV                      ZIP: 89512  
Contact: Marian Mcaffee

Date: 6/3/2009  
Terms: 30  
Due Date: 7/3/2009

Service Date: 5 -2009

Qty	Description	Account code	Unit Price	TOTAL
6983	ACCESS Service Hours May 2009	4010-0	43.5200	303,900.16
1	GL Insurance	4085-0	20,275.6000	20,275.60
SubTotal				324,175.76
<b>USD TOTAL</b>				<b>324,175.76</b>

*Have a Safe Day!*

RTC  
JUN 05 2009  
PLANNING DEPT.

RTC  
JUN 05 2009  
PLANNING DEPT.

# ACCESS BY APPLICATION HOLD-TIME

Name: RTC\_Symposium  
e Name: mSkillsetStat

Report Interval: 00:00:00 01 May, 2009 - 00:00:00 31 May, 2009

<u>Date</u>	<u>Skillset Answered</u>	<u>Skillset Answered After Thresh</u>	<u>% Ansd After Thresh</u>	<u>Answer Delay</u>	<u>Average Answer Delay</u>	<u>Maximum Answer Delay</u>
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**GRAND TOTAL**

	10293	1920	18.65%	150:34:54	00:00:53	00:14:37
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**Application: Access\_Reservations**

Summary:	8873	1703	19.19%	137:01:27	00:00:56	00:14:37
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**Skillset: CITILIFT**

Summary:	8873	1703	19.19	137:01:27	00:00:56	00:14:37
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05 01/2009	8873	1703	19.19	137:01:27	00:00:56	00:14:37
Skillset	8873	1703	19.19	137:01:27	00:00:56	00:14:37
Application	8873	1703	19.19	137:01:27	00:00:56	00:14:37

**Application: Access\_Status**

Summary:	1420	217	15.28%	13:33:27	00:00:34	00:09:58
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**Skillset: CITILIFT BACKUP**

Summary:	0	0	0.00	00:00:00	00:00:00	00:00:00
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05 01/2009	0	0	0.00	00:00:00	00:00:00	00:00:00
Skillset	0	0	0.00	00:00:00	00:00:00	00:00:00

**Skillset: CITILIFT Ride Status**

Summary:	1420	217	15.28	13:33:27	00:00:34	00:09:58
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05 01/2009	1420	217	15.28	13:33:27	00:00:34	00:09:58
Skillset	1420	217	15.28	13:33:27	00:00:34	00:09:58
Application	1420	217	15.28	13:33:27	00:00:34	00:09:58

**GRAND TOTAL**

	10293	1920	18.65%	150:34:54	00:00:53	00:14:37
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**ACCESS MAY  
2009 LATE TRIPS**

Date	Dow	OTP%	Total Late Access		Late Taxi	Late Access	Late Taxi
			>30	>60	>60	>60	
5/1/2009	fri	92.24%	0	0	0	0	0
5/2/2009	sat	97.10%	1	0	0	0	0
5/3/2009	sun	98.48%	0	0	0	0	0
5/4/2009	mon	97.44%	0	0	0	0	0
5/5/2009	tue	95.93%	0	0	0	0	0
5/6/2009	wed	95.69%	0	0	0	0	0
5/7/2009	thu	95.51%	1	0	0	0	0
5/8/2009	fri	97.05%	0	0	0	0	0
5/9/2009	sat	100.00%	0	0	0	0	0
5/10/2009	sun	100.00%	0	0	0	0	0
5/11/2009	mon	97.13%	0	1	0	0	0
5/12/2009	tue	96.41%	0	0	0	0	0
5/13/2009	wed	96.57%	0	0	0	0	0
5/14/2009	thu	97.63%	0	0	0	0	0
5/15/2009	fri	95.38%	0	0	0	0	0
5/16/2009	sat	98.11%	0	0	0	0	0
5/17/2009	sun	98.32%	0	0	0	0	0
5/18/2009	mon	97.17%	0	0	0	0	0
5/19/2009	tue	97.22%	0	0	0	0	0
5/20/2009	wed	95.69%	0	0	0	0	0
5/21/2009	thu	98.42%	0	0	0	0	0
5/22/2009	fri	96.75%	0	0	0	0	0
5/23/2009	sat	99.28%	0	0	0	0	0
5/24/2009	sun	99.17%	0	0	0	0	0
5/25/2009	mon	100.00%	0	0	0	0	0
5/26/2009	tue	97.26%	0	0	0	0	0
5/27/2009	wed	96.25%	0	0	0	0	0
5/28/2009	thu	95.96%	0	0	0	0	0
5/29/2009	fri	96.30%	0	0	0	0	0
5/30/2009	sat	99.20%	0	0	0	0	0
5/31/2009	sun	93.08%	0	0	0	0	0
	<b>Total:</b>	<b>96.64%</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>

**ACCESS NEXT DAY DENIALS  
FOR MAY  
2009**

**Next Day Den Total Denials**

**Date                    Nextday    Denials**

5/1/2009	0	0
5/2/2009	0	0
5/3/2009	0	0
5/4/2009	0	0
5/5/2009	0	0
5/6/2009	0	0
5/7/2009	0	0
5/8/2009	0	0
5/9/2009	0	0
5/10/2009	0	0
5/11/2009	0	0
5/12/2009	0	0
5/13/2009	0	0
5/14/2009	0	0
5/15/2009	0	0
5/16/2009	0	0
5/17/2009	0	0
5/18/2009	0	0
5/19/2009	0	0
5/20/2009	0	0
5/21/2009	0	0
5/22/2009	0	0
5/23/2009	0	0
5/24/2009	0	0
5/25/2009	0	0
5/26/2009	0	0
5/27/2009	0	0
5/28/2009	0	0
5/29/2009	0	0
5/30/2009	0	0
5/31/2009		

**Total                    0                    0                    0.0% Percent of Nextday denials**

# ACCESS Denials Report

## Summary report

From Date: 2009-05-01 To 2009-05-31

Print Date: 06/04/2009

Print Time: 01:21:26PM

Provider Name	ADA Refusal	ADA Capacity	Non ADA Refusal	Non ADA Capacity
Provider: 0 No Provider - Date: 2009-05-01 - Casual	5	0	2	14
Provider: 0 No Provider - Date: 2009-05-02 - Casual	0	0	1	5
Provider: 0 No Provider - Date: 2009-05-03 - Casual	1	0	0	7
Provider: 0 No Provider - Date: 2009-05-04 - Casual	6	0	3	19
Provider: 0 No Provider - Date: 2009-05-05 - Casual	3	0	0	10
Provider: 0 No Provider - Date: 2009-05-06 - Casual	5	0	1	8
Provider: 0 No Provider - Date: 2009-05-07 - Casual	5	0	0	13
Provider: 0 No Provider - Date: 2009-05-08 - Casual	9	0	8	25
Provider: 0 No Provider - Date: 2009-05-09 - Casual	2	0	1	13
Provider: 0 No Provider - Date: 2009-05-10 - Casual	2	0	0	17
Provider: 0 No Provider - Date: 2009-05-11 - Casual	5	0	2	4
Provider: 0 No Provider - Date: 2009-05-12 - Casual	7	0	2	13
Provider: 0 No Provider - Date: 2009-05-13 - Casual	7	0	3	31
Provider: 0 No Provider - Date: 2009-05-14 - Casual	10	0	2	34
Provider: 0 No Provider - Date: 2009-05-15 - Casual	3	0	3	31
Provider: 0 No Provider - Date: 2009-05-16 - Casual	4	0	0	4
Provider: 0 No Provider - Date: 2009-05-17 - Casual	1	0	1	3
Provider: 0 No Provider - Date: 2009-05-18 - Casual	2	0	2	10

Denial Type: REF-DEN-OAR-OAC

# ACCESS Denials Report

## Summary report

From Date: 2009-05-01 To 2009-05-31

Print Date: 06/04/2009  
Print Time: 01:21:26PM

Provider Name	ADA Refusal	ADA Capacity	Non ADA Refusal	Non ADA Capacity
Provider: 0 No Provider - Date: 2009-05-19 - Casual	1	0	3	13
Provider: 0 No Provider - Date: 2009-05-20 - Casual	5	0	2	16
Provider: 0 No Provider - Date: 2009-05-21 - Casual	5	0	3	27
Provider: 0 No Provider - Date: 2009-05-22 - Casual	4	0	6	37
Provider: 0 No Provider - Date: 2009-05-23 - Casual	1	0	0	5
Provider: 0 No Provider - Date: 2009-05-24 - Casual	1	0	2	3
Provider: 0 No Provider - Date: 2009-05-25 - Casual	0	0	0	5
Provider: 0 No Provider - Date: 2009-05-26 - Casual	7	0	2	9
Provider: 0 No Provider - Date: 2009-05-27 - Casual	2	0	7	11
Provider: 0 No Provider - Date: 2009-05-28 - Casual	5	0	2	8
Provider: 0 No Provider - Date: 2009-05-29 - Casual	2	0	7	14
Provider: 0 No Provider - Date: 2009-05-30 - Casual	0	0	0	3
Provider: 0 No Provider - Date: 2009-05-31 - Casual	0	0	0	6
Provider: 1 SHOPPER - Date: 2009-05-06 - Casual	1	0	0	0
<b>Grand Totals :</b>	<b>111</b>	<b>0</b>	<b>65</b>	<b>418</b>

Denial Type: REF-DEN-OAR-OAC

# ACCESS Denials by Time

For: 2009-05-01 To 2009-05-31

Print Date : 06/04/2009

Print Time : 01:12PM

Time Range	ADA Refusal	ADA Capacity	Non ADA Refusal	Non ADA Capacity	Total
00:00-01:00	0	0	0	0	0
01:00-02:00	0	0	0	0	0
02:00-03:00	0	0	0	0	0
03:00-04:00	0	0	0	0	0
04:00-05:00	0	0	0	0	0
05:00-06:00	0	0	0	0	0
06:00-07:00	2	0	2	1	5
07:00-08:00	12	0	7	38	57
08:00-09:00	15	0	7	46	68
09:00-10:00	9	0	7	37	53
10:00-11:00	10	0	5	21	36
11:00-12:00	5	0	2	20	27
12:00-13:00	4	0	7	26	37
13:00-14:00	6	0	9	19	34
14:00-15:00	13	0	8	40	61
15:00-16:00	15	0	3	61	79
16:00-17:00	7	0	7	77	91
17:00-18:00	5	0	0	20	25
18:00-19:00	6	0	1	10	17
19:00-20:00	2	0	0	2	4
20:00-21:00	0	0	0	0	0
21:00-22:00	0	0	0	0	0
22:00-23:00	0	0	0	0	0
23:00-24:00	0	0	0	0	0
24:00-25:00	0	0	0	0	0
25:00-26:00	0	0	0	0	0
26:00-27:00	0	0	0	0	0
27:00-28:00	0	0	0	0	0
28:00-29:00	0	0	0	0	0
29:00-30:00	0	0	0	0	0
> 30:00	0	0	0	0	0
<b>Grand Totals:</b>	<b>111</b>	<b>0</b>	<b>65</b>	<b>418</b>	<b>594</b>



# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No.	Service Hours	Live Hours	DH Hours	Passengers Per			Tripps Per			Total Slack Minutes	Slack Minutes /60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-05-01	Sub Totals:		338.5	758	0	824	0	0	314.5	308.4	24.0	2.62	2.67	2.43	2.41	2.46	2.24	559	0	0	0.00	0.00
2009-05-02	Sub Totals:		85.9	132	0	154	0	0	80.2	80.2	5.7	1.92	1.92	1.79	1.65	1.65	1.54	75	0	0	0.00	0.00
2009-05-03	Sub Totals:		84.6	122	0	149	0	0	77.5	77.5	7.1	1.92	1.92	1.76	1.57	1.57	1.44	205	75	1	0.00	0.00
2009-05-04	Sub Totals:		346.2	759	0	821	0	0	319.6	313.7	26.6	2.57	2.62	2.37	2.42	2.42	2.19	524	0	0	0.00	0.00
2009-05-05	Sub Totals:		338.7	764	0	827	0	0	312.9	307.5	25.8	2.64	2.69	2.44	2.48	2.48	2.26	497	0	0	0.00	0.00
2009-05-06	Sub Totals:		347.7	781	0	838	0	0	322.5	316.5	25.2	2.60	2.65	2.41	2.42	2.47	2.25	484	0	0	0.00	0.00
2009-05-07	Sub Totals:		344.9	786	0	857	0	0	318.0	311.4	27.0	2.70	2.75	2.48	2.47	2.52	2.28	501	0	0	0.00	0.00
2009-05-08	Sub Totals:		328.6	732	0	801	0	0	305.0	298.0	23.6	2.63	2.69	2.44	2.40	2.46	2.23	435	0	0	0.00	0.00
2009-05-09	Sub Totals:		91.7	143	0	184	0	0	83.5	83.5	8.2	2.20	2.20	2.01	1.71	1.71	1.56	619	447	1	0.00	0.00
2009-05-10	Sub Totals:		78.2	131	0	180	0	0	72.8	72.8	5.4	2.47	2.47	2.30	1.80	1.80	1.67	285	151	1	0.00	0.00
2009-05-11	Sub Totals:	/	333.3	640	0	692	0	0	306.5	300.4	26.7	2.26	2.30	2.08	2.09	2.13	1.92	656	127	1	0.00	0.00
2009-05-12	Sub Totals:		343.2	763	0	825	0	0	318.0	310.2	25.1	2.59	2.66	2.40	2.40	2.46	2.22	450	0	0	0.00	0.00
2009-05-13	Sub Totals:																					

Ride date:	2009-05-01 -- 2009-05-31	Service Exclude Lunch:	N	Service Exclude First PT:	Y
Route:	100 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	Actual/DepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DHI Hours	Passengers Per			Trippers Per			Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-05-14	Sub Totals:		343.7	763	0	844	0	0	316.7	310.0	27.0	2.67	2.72	2.46	2.41	2.46	2.22	570	0	0	0.00	0.00
2009-05-15	Sub Totals:		344.5	785	0	865	0	0	318.6	313.8	25.9	2.71	2.76	2.51	2.46	2.50	2.28	488	132	1	0.00	0.00
2009-05-16	Sub Totals:		322.3	700	0	781	0	0	299.5	293.8	22.8	2.61	2.66	2.42	2.34	2.38	2.17	352	0	0	0.00	0.00
2009-05-17	Sub Totals:		89.8	152	0	179	0	0	82.8	82.8	7.0	2.16	2.16	1.99	1.83	1.83	1.69	337	262	1	0.00	0.00
2009-05-18	Sub Totals:		72.5	115	0	146	0	0	67.3	67.3	5.1	2.17	2.17	2.02	1.71	1.71	1.59	367	219	1	0.00	0.00
2009-05-19	Sub Totals:		336.9	725	0	781	0	0	312.1	304.4	24.8	2.50	2.57	2.32	2.32	2.38	2.15	771	82	1	0.00	0.00
2009-05-20	Sub Totals:		329.1	762	0	824	0	0	302.8	299.6	26.3	2.72	2.75	2.50	2.52	2.54	2.32	541	0	0	0.00	0.00
2009-05-21	Sub Totals:		351.8	790	0	861	0	0	323.1	317.4	28.7	2.66	2.71	2.45	2.44	2.49	2.25	393	0	0	0.00	0.00
2009-05-22	Sub Totals:		335.9	746	0	802	0	0	311.4	304.4	24.5	2.58	2.63	2.39	2.40	2.45	2.22	500	61	1	0.00	0.00
2009-05-23	Sub Totals:		326.2	753	0	805	0	0	303.0	298.7	23.2	2.66	2.69	2.47	2.49	2.52	2.31	395	0	0	0.00	0.00
2009-05-24	Sub Totals:		86.4	134	0	167	0	0	81.2	81.2	5.2	2.06	2.06	1.93	1.65	1.65	1.55	111	0	0	0.00	0.00
2009-05-25	Sub Totals:		73.7	110	0	142	0	0	68.6	68.6	5.1	2.07	2.07	1.93	1.60	1.60	1.49	105	0	0	0.00	0.00
2009-05-25	Sub Totals:		86.6	114	0	137	0	0	79.1	79.1	7.4	1.73	1.73	1.58	1.44	1.44	1.32	123	0	0	0.00	0.00

Ride date:	2009-05-01 -- 2009-05-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	100 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time	Actual/DepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes /60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-05-26			339.4	703	0	744	0	0	312.7	306.8	26.7	2.38	2.42	2.19	2.25	2.29	2.07	620	62	1	0.00	0.00
<b>Sub Totals:</b>																						
2009-05-27			336.1	777	0	841	0	0	308.3	308.3	27.8	2.73	2.73	2.50	2.52	2.52	2.31	594	0	0	0.00	0.00
<b>Sub Totals:</b>																						
2009-05-28			347.8	780	0	830	0	0	323.7	316.7	24.1	2.56	2.62	2.39	2.41	2.46	2.24	325	0	0	0.00	0.00
<b>Sub Totals:</b>																						
2009-05-29			331.1	745	0	807	0	0	304.7	298.7	26.4	2.65	2.70	2.44	2.44	2.49	2.25	566	0	0	0.00	0.00
<b>Sub Totals:</b>																						
2009-05-30			84.9	119	0	149	0	0	78.0	78.0	6.9	1.91	1.91	1.76	1.53	1.53	1.40	86	0	0	0.00	0.00
<b>Sub Totals:</b>																						
2009-05-31			74.5	125	0	162	0	0	73.3	73.3	1.2	2.21	2.21	2.17	1.71	1.71	1.68	137	0	0	0.00	0.00
<b>Sub Totals:</b>																						
<b>Grand Totals:</b>			7674.8	16409	0	18019	0	0	7098.2	6983.0	576.6	2.54	2.58	2.35	2.31	2.35	2.14	12671	1618	10	0.00	0.00

Generated: June 4, 2009

Ride date:	2009-05-01 -- 2009-05-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	100 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	Actual/Depart Time	Exclude Ann Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					

To see Advance and Late Cancel counts for selected date range, run the Cancel-Missed-NoShow and More report.

**Trip Count By Selected Runs: 100 - 699**

Total Cancels at Door:	0
Total No Shows:	490
Total Other Cancels:	0

**Trip Count By Booking Type**

Total Activated:	7107
Total Casuals:	9302
Total Flex Trips:	0

**Trip Count By Schedule Status**

Total Unscheduled:	608
Total NoShows:	525
Total Cancels at Door:	0
Total Missed Trips:	0
Total Missed but Transported Trips:	0
Total Advance Cancels:	1367
Total Late Cancels:	5
Total Same Day Canceled Trips:	1679
Total Site Closure Cancel Trips:	567
Total User Error Cancel Trips:	90
Total Cancels (Other):	0
Total NoShows (Other):	0

When all exclusions are set to N (no), the Service Hours, Live Hours, and Total Hours subtotal and total columns should be equal. If lunch, breaks, out-of-service, or refuels are excluded, the Total Hours will be greater than the Service Hours, and Live Hours, if there are any lunches, breaks, out-of-service, or refuels. If the Livehours from the depo to the first pickup are excluded, Total Hours will be greater than the Service Hours, and Live Hours. If the Livehours from the last dropoff to the depo are excluded, Total Hours will be greater than the Service Hours, and Live Hours. Assuming PCA, COM, QUE, VIS, GST, and CLJ consume ambulatory seating, the combined total should be equal to the Total Passengers.

The Minutes Over/Under column indicates the number of minutes the vehicle was either late or early returning to the depo. If over the scheduled return time, the minutes appear in red, and if under, the number will be negative.

Deadhead hours are calculated from pullout to first pickup plus from last dropoff to pullin. Live Hours excludes pullout, pullin, and all break time. Total Hours is depo to depo. Service = Total - excluded breaks.

When all exclusions are set to N (unchecked), the Service Hours and Total Hours subtotal and total columns should be equal. If any exclusions that exist on a selected run are checked, the Total Hours will be greater than the Service Hours.

Ride date:	2009-05-01 - 2009-05-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	100 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	Actual/DepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DH Hours	Passengers Per	Trips Per	Total Hours	Total Share Minutes	Share Hours	Share Percent
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**Trip Count By Booking Sub Type**

DEM	DEMAND TRIP	9110
SBY	STAND BY	110
SUB	SUBSC TRIP	7103
WCL	WILL CALL	86

**Passenger Count By Pass Type**

ATT	ATTEND	1473
CLI	CLIENT	16409
COM	COMPANION	137

Generated: June 4, 2009

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Ride date:	2009-05-01 -- 2009-05-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	100 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	Actual Depart Time	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude Out Of Service:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No.	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes -60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-05-01	Sub Totals:		338.5	758	0	824	0	0	314.5	308.4	24.0	2.62	2.67	2.43	2.41	2.46	2.24	559	0	0	0.00	0.0
2009-05-02	Sub Totals:		85.9	132	0	154	0	0	80.2	80.2	5.7	1.92	1.92	1.79	1.65	1.65	1.54	75	0	0	0.00	0.0
2009-05-03	Sub Totals:		84.6	122	0	149	0	0	77.5	77.5	7.1	1.92	1.92	1.76	1.57	1.57	1.44	205	75	1	0.00	0.0
2009-05-04	Sub Totals:		346.2	759	0	821	0	0	319.6	313.7	26.6	2.57	2.62	2.37	2.37	2.42	2.19	524	0	0	0.00	0.0
2009-05-05	Sub Totals:		338.7	764	0	827	0	0	312.9	307.5	25.8	2.64	2.69	2.44	2.44	2.48	2.26	497	0	0	0.00	0.0
2009-05-06	Sub Totals:		347.7	781	0	838	0	0	322.5	316.5	25.2	2.60	2.65	2.41	2.42	2.47	2.25	484	0	0	0.00	0.0
2009-05-07	Sub Totals:		344.9	786	0	857	0	0	318.0	311.4	27.0	2.70	2.75	2.48	2.47	2.52	2.28	501	0	0	0.00	0.0
2009-05-08	Sub Totals:		328.6	732	0	801	0	0	305.0	298.0	23.6	2.63	2.69	2.44	2.40	2.46	2.23	435	0	0	0.00	0.0
2009-05-09	Sub Totals:		91.7	143	0	184	0	0	83.5	83.5	8.2	2.20	2.20	2.01	1.71	1.71	1.56	619	447	1	0.00	0.0
2009-05-10	Sub Totals:		78.2	131	0	180	0	0	72.8	72.8	5.4	2.47	2.47	2.30	1.80	1.80	1.67	285	151	1	0.00	0.0
2009-05-11	Sub Totals:		333.3	640	0	692	0	0	306.5	300.4	26.7	2.26	2.30	2.08	2.09	2.13	1.92	656	127	1	0.00	0.0
2009-05-12	Sub Totals:		343.2	763	0	825	0	0	318.0	310.2	25.1	2.59	2.66	2.40	2.40	2.46	2.22	450	0	0	0.00	0.0
2009-05-13	Sub Totals:																					

Ride date:	2009-05-01 - 2009-05-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	100 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	Actual/Depart Time	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No.	Service Hours	Live Hours	DHI Hours	Passengers Per			Trips Per			Total Hours	Total Minutes	Large Stack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-05-14	Sub Totals:		343.7	763	0	844	0	0	316.7	310.0	27.0	2.67	2.72	2.46	2.41	2.46	2.22	570	0	0	0.00	0.00
2009-05-15	Sub Totals:		344.5	785	0	865	0	0	318.6	313.8	25.9	2.71	2.76	2.51	2.46	2.50	2.28	488	132	1	0.00	0.00
2009-05-16	Sub Totals:		322.3	700	0	781	0	0	299.5	293.8	22.8	2.61	2.66	2.42	2.34	2.38	2.17	352	0	0	0.00	0.00
2009-05-17	Sub Totals:		89.8	152	0	179	0	0	82.8	82.8	7.0	2.16	2.16	1.99	1.83	1.83	1.69	337	262	1	0.00	0.00
2009-05-18	Sub Totals:		72.5	115	0	146	0	0	67.3	67.3	5.1	2.17	2.17	2.02	1.71	1.71	1.59	367	219	1	0.00	0.00
2009-05-19	Sub Totals:		336.9	725	0	781	0	0	312.1	304.4	24.8	2.50	2.57	2.32	2.32	2.38	2.15	771	82	1	0.00	0.00
2009-05-20	Sub Totals:		329.1	762	0	824	0	0	302.8	299.6	26.3	2.72	2.75	2.50	2.52	2.54	2.32	541	0	0	0.00	0.00
2009-05-21	Sub Totals:		351.8	790	0	861	0	0	323.1	317.4	28.7	2.66	2.71	2.45	2.44	2.49	2.25	393	0	0	0.00	0.00
2009-05-22	Sub Totals:		335.9	746	0	802	0	0	311.4	304.4	24.5	2.58	2.63	2.39	2.40	2.45	2.22	500	61	1	0.00	0.00
2009-05-23	Sub Totals:		326.2	753	0	805	0	0	303.0	298.7	23.2	2.66	2.69	2.47	2.49	2.52	2.31	395	0	0	0.00	0.00
2009-05-24	Sub Totals:		86.4	134	0	167	0	0	81.2	81.2	5.2	2.06	2.06	1.93	1.65	1.65	1.55	111	0	0	0.00	0.00
2009-05-25	Sub Totals:		73.7	110	0	142	0	0	68.6	68.6	5.1	2.07	2.07	1.93	1.60	1.60	1.49	105	0	0	0.00	0.00
2009-05-25	Sub Totals:		86.6	114	0	137	0	0	79.1	79.1	7.4	1.73	1.73	1.58	1.44	1.44	1.32	123	0	0	0.00	0.00

Ride date	2009-05-01 - 2009-05-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	100 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time	Actual/DepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass.No.	Service Hours	Live Hours	DIH Hours	Passengers Per			Tripps Per			Total Slack Minutes	Slack Minutes -60	Large Slack Count	Share Hours	Share percent	
											Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours						
2009-05-26			339.4	703	0	744	0	0	312.7	306.8	26.7	2.38	2.42	2.19	2.25	2.29	2.07	62	1	0.00	0.00	
<b>Sub Totals:</b>																						
2009-05-27			336.1	777	0	841	0	0	308.3	308.3	27.8	2.73	2.73	2.50	2.52	2.52	2.31	594	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-05-28			347.8	780	0	830	0	0	323.7	316.7	24.1	2.56	2.62	2.39	2.41	2.46	2.24	325	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-05-29			331.1	745	0	807	0	0	304.7	298.7	26.4	2.65	2.70	2.44	2.44	2.49	2.25	566	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-05-30			84.9	119	0	149	0	0	78.0	78.0	6.9	1.91	1.91	1.76	1.53	1.53	1.40	86	0	0.00	0.00	
<b>Sub Totals:</b>																						
2009-05-31			74.5	125	0	162	0	0	73.3	73.3	1.2	2.21	2.21	2.17	1.71	1.71	1.68	137	0	0.00	0.00	
<b>Sub Totals:</b>																						
<b>Grand Totals:</b>			7674.8	16409	0	18019	0	0	7098.2	6983.0	576.6	2.54	2.58	2.35	2.31	2.35	2.14	12671	1618	10	0.00	0.00

Ride date:	2009-05-01 -- 2009-05-31	Service Exclude First PU:	Y
Route:	100 - 699	Service Exclude Last DC:	Y
Sort Time:	Actual/Depart Time	Exclude Driver/Relief:	N
		Exclude Driver/Assist:	N
		Exclude Driver/Return:	N
		Service Exclude Lunch:	N
		Service Exclude Breaks:	N
		Exclude Auto Breaks:	N
		Exclude User Defined Breaks:	N
		Service Exclude OutOfService:	N
		Service Exclude Refuel:	N



# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DI Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					

To see Advance and Late Cancel counts for selected date ranges, run the Cancel-Missed-NoShow and More report.

### Trip Count By Selected Runs: 100 - 699

Total Cancels at Door: 0  
 Total No Shows: 490  
 Total Other Cancels: 0

### Trip Count By Booking Type

Total Activated: 7107  
 Total Casuals: 9302  
 Total Flex Trips: 0

### Trip Count By Schedule Status

Total Unscheduled: 608  
 Total NoShows: 525  
 Total Cancels at Door: 0  
 Total Missed Trips: 0  
 Total Missed but Transported Trips: 0  
 Total Advance Cancels: 1367  
 Total Late Cancels: 5  
 Total Same Day Canceled Trips: 1679  
 Total Site Closure Cancel Trips: 567  
 Total User Error Cancel Trips: 90  
 Total Cancels (Other): 0  
 Total NoShows (Other): 0

When all exclusions are set to N (no), the Service Hours, Live Hours, and Total Hours subtotal and total columns should be equal.

If lunch, breaks, out-of-service, or refuels are excluded, the Total Hours will be greater than the Service Hours, and Live Hours, if there are any lunches, breaks, out-of-service, or refuels.

If the Live hours from the depo to the first pickup are excluded, Total Hours will be greater than the Service Hours, and Live Hours.

If the Live hours from the last dropoff to the depo are excluded, Total Hours will be greater than the Service Hours, and Live Hours.

Assuming PCA, COM, GUE, VIS, GST, and CUJ consume ambulatory seating, the combined total should be equal to the Total Passengers.

The Minutes Over/Under column indicates the number of minutes the vehicle was either late or early returning to the depo. If over the scheduled return time, the minutes appear in red, and if under, the number will be negative.

Deferred hours are calculated from pullout to first pickup plus from last dropoff to pullin.

Live Hours excludes pullout, pullin, and all break time.

Total Hours is depo in depo.

Service = Total - excluded breaks.

When all exclusions are set to N (unchecked), the Service Hours and Total Hours subtotal and total columns should be equal.

If any exclusions that exist on a selected run are checked, the Total Hours will be greater than the Service Hours.

Ride date: 2009-05-01 - 2009-05-31  
 Route: 100 - 699  
 Sort time: Actual/Depart Time

	Service Exclude Lunch:	Service Exclude First PU:
	N	Y
	Service Exclude Last DO:	
	N	Y
	Service Exclude Breaks:	
	N	
	Exclude Auto Breaks:	
	N	
	Exclude User Defined Breaks:	
	N	
	Exclude Driver Relief:	
	N	
	Service Exclude OutOfService:	
	N	
	Exclude Driver Assist:	
	N	
	Service Exclude Refuel:	
	N	
	Exclude Driver Return:	
	N	

# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DH Hours	Passengers Per Srv Hours	Passengers Per Live Hours	Total Hours	Trips Per Live Hours	Total Hours	Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share Percent
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Trip Count By Booking SubType

DEM	DEMAND TRIP	9110
SBY	STAND BY	110
SUB	SUBSC TRIP	7103
WCL	WILL CALL	86

Passenger Count By Pass Type

ATT	ATTEND	1473
CLI	CLIENT	16409
COM	COMPANION	137

Generated: June 4, 2009

Ride date:	2009-05-01 - 2009-05-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	100 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	Actual/Depart Time	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude Out Of Service:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass. No	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Sick Minutes	Sick Minutes <60	Large Sick Count	Share Hours	Share percent
												Srv Hours	Lave Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-05-01	Sub Totals:		8.5	19	0	19	0	0	7.8	7.8	0.7	2.45	2.45	2.24	2.45	2.45	2.24	35	0	0	0.00	0.00
2009-05-04	Sub Totals:		7.3	13	0	14	0	0	7.0	7.0	0.3	2.00	2.00	1.93	1.85	1.85	1.79	16	0	0	0.00	0.00
2009-05-05	Sub Totals:		7.3	15	0	17	0	0	7.0	7.0	0.3	2.42	2.42	2.33	2.13	2.13	2.06	6	0	0	0.00	0.00
2009-05-06	Sub Totals:		8.1	16	0	18	0	0	7.8	7.8	0.3	2.32	2.32	2.23	2.06	2.06	1.98	0	0	0	0.00	0.00
2009-05-07	Sub Totals:		7.7	15	0	16	0	0	7.4	7.4	0.3	2.17	2.17	2.09	2.04	2.04	1.96	1	0	0	0.00	0.00
2009-05-08	Sub Totals:		11.1	14	0	16	0	0	10.7	10.7	0.5	1.50	1.50	1.44	1.31	1.31	1.26	11	0	0	0.00	0.00
2009-05-11	Sub Totals:		2.8	5	0	5	0	0	2.3	2.3	0.5	2.15	2.15	1.80	2.15	2.15	1.80	1	0	0	0.00	0.00
2009-05-12	Sub Totals:		7.4	14	0	14	0	0	7.1	7.1	0.2	1.97	1.97	1.90	1.97	1.97	1.90	11	0	0	0.00	0.00
2009-05-13	Sub Totals:		7.1	19	0	20	0	0	6.6	6.6	0.5	3.05	3.05	2.82	2.89	2.89	2.68	0	0	0	0.00	0.00
2009-05-14	Sub Totals:		8.4	14	0	17	0	0	6.9	6.9	1.5	2.48	2.48	2.03	2.04	2.04	1.67	1	0	0	0.00	0.00
2009-05-15	Sub Totals:		7.7	17	0	21	0	0	7.4	7.4	0.3	2.84	2.84	2.73	2.30	2.30	2.21	23	0	0	0.00	0.00
2009-05-18	Sub Totals:		7.3	16	0	19	0	0	6.9	6.9	0.4	2.75	2.75	2.60	2.32	2.32	2.19	6	0	0	0.00	0.00
2009-05-19	Sub Totals:																					

Ride date	2009-05-01 - 2009-05-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	640 - 649	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time	Actual/Depart/Time	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude Out( )Service:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DH (Hours)	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes (60)	Large Slack Count	Share Hours	Share Percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
Sub Totals:			7.0	14	0	16	0	0	6.6	6.6	0.4	2.43	2.43	2.29	2.12	2.12	2.00	7	0	0	0.00	0.00
2009-05-20	Sub Totals:		3.6	9	0	9	0	0	3.3	3.3	0.3	2.74	2.74	2.49	2.74	2.74	2.49	0	0	0	0.00	0.00
2009-05-21	Sub Totals:		6.6	14	0	16	0	0	6.3	6.3	0.3	2.53	2.53	2.41	2.22	2.22	2.11	7	0	0	0.00	0.00
2009-05-22	Sub Totals:		6.8	17	0	17	0	0	6.5	6.5	0.3	2.62	2.62	2.49	2.62	2.62	2.49	2	0	0	0.00	0.00
2009-05-25	Sub Totals:		7.3	12	0	12	0	0	7.0	7.0	0.3	1.72	1.72	1.65	1.72	1.72	1.65	2	0	0	0.00	0.00
2009-05-26	Sub Totals:		4.7	9	0	10	0	0	3.8	3.8	0.9	2.66	2.66	2.14	2.39	2.39	1.92	2	0	0	0.00	0.00
2009-05-27	Sub Totals:		7.1	16	0	20	0	0	6.7	6.7	0.5	3.00	3.00	2.80	2.40	2.40	2.24	8	0	0	0.00	0.00
2009-05-28	Sub Totals:		7.2	18	0	18	0	0	6.9	6.9	0.3	2.60	2.60	2.50	2.60	2.60	2.50	0	0	0	0.00	0.00
2009-05-29	Sub Totals:		7.2	15	0	16	0	0	6.9	6.9	0.3	2.33	2.33	2.22	2.18	2.18	2.08	2	0	0	0.00	0.00
Grand Totals:			148.1	301	0	330	0	0	138.7	138.7	9.4	2.38	2.38	2.23	2.17	2.17	2.03	141	0	0	0.00	0.00

Generated: June 4, 2009

Ride date: 2009-05-01 -- 2009-05-31  
 Route: 640 - 649  
 Sort Time: Actual/DepartTime

Service Exclude Lunch: N  
 Service Exclude Breaks: N  
 Exclude Auto Breaks: N  
 Exclude User Defined Breaks: N  
 Service Exclude OutOfService: N  
 Service Exclude Refuel: N

Service Exclude First PU: Y  
 Service Exclude Last DO: Y  
 Exclude Driver Relief: N  
 Exclude Driver Assist: N  
 Exclude Driver Return: N

# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DIH Hours	Passengers Per Srv Hours	Passengers Per Live Hours	Trips Per Live Hours	Total Hours	Total Slack Minutes	Slack Minutes -60	Large Slack Count	Share Hours	Share percent
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To see Advance and Late Cancel counts for selected date range, run the Cancel-Missed-NoShow and More report.

### Trip Count By Selected Runs: 640 - 649

Total Cancels at Door: 0  
 Total No Shows: 9  
 Total Other Cancels: 0

### Trip Count By Booking Type

Total Activated: 71  
 Total Casuals: 230  
 Total Flex Trips: 0

### Trip Count By Schedule Status

Total Unscheduled: 608  
 Total NoShows: 525  
 Total Cancels at Door: 0  
 Total Missed Trips: 0  
 Total Missed but Transported Trips: 0  
 Total Advance Cancels: 1367  
 Total Late Cancels: 5  
 Total Same Day Canceled Trips: 1679  
 Total Site Closure Cancel Trips: 567  
 Total User Error Cancel Trips: 90  
 Total Cancels (Other): 0  
 Total NoShows (Other): 0

When all exclusions are set to N (no), the Service Hours, Live Hours, and Total Hours subtotal and total columns should be equal. If lunch, breaks, out-of-service, or refuels are excluded, the Total Hours will be greater than the Service Hours, and Live Hours. If there are any lunches, breaks, out-of-service, or refuels. If the Live hours from the depot to the first pickup are excluded, Total Hours will be greater than the Service Hours, and Live Hours. If the Live hours from the last dropoff to the depot are excluded, Total Hours will be greater than the Service Hours, and Live Hours. Assuming PCA, COM, GUE, VIS, GST, and CUJ consume ambulatory seating, the combined total should be equal to the Total Passengers. The Minutes Over/Under column indicates the number of minutes the vehicle was either late or early returning to the depot. If over the scheduled return time, the minutes appear in red, and if under, the number will be negative. Deadhead hours are calculated from pullout to first pickup plus (min) less dropoff to pullin. Live Hours excludes pullout, pullin, and all break time. Total Hours is depot to depot. Service = Total - excluded breaks. When all exclusions are set to N (unchecked), the Service Hours and Total Hours subtotal and total columns should be equal. If any exclusions that exist on a selected run are checked, the Total Hours will be greater than the Service Hours.

Ride date:	2009-05-01 - 2009-05-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	640 - 649	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	Actual/Depart Time	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude Out(Other) Service:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N	Exclude Driver Return:	N

# Trip Hours Productivity

Ride Date: 2009-05-01 -- 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DH Hours	Passengers Per Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours	Total Slack Minutes	Slack Minutes -60	Large Slack Count	Share Hours	Share percent
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Trip Count By Booking SubType

DEM	DEMAND TRIP	223
SBY	STAND BY	4
SUB	SUBSC TRIP	71
WCL	WILL CALL	3

Passenger Count By Pass Type

ATT	ATTEND	26
CLI	CLIENT	301
COM	COMPANION	3

Generated: June 4, 2009

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Ride date	2009-05-01 -- 2009-05-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route	640 - 649	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time	Actual/DepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DH Hours	Passengers Per			Tripps Per			Total Slack Minutes	Slack Minutes <60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-05-01	Sub Totals:		36.3	99	0	113	0	0	33.8	33.8	2.5	3.34	3.34	3.11	2.93	2.93	2.73	47	0	0	0.00	0.00
2009-05-04	Sub Totals:		33.3	81	0	97	0	0	30.9	30.9	2.3	3.14	3.14	2.92	2.62	2.62	2.43	20	0	0	0.00	0.00
2009-05-05	Sub Totals:		28.6	71	0	88	0	0	26.9	26.9	1.8	3.28	3.28	3.07	2.64	2.64	2.48	29	0	0	0.00	0.00
2009-05-06	Sub Totals:		33.5	87	0	98	0	0	31.6	31.6	1.9	3.10	3.10	2.93	2.75	2.75	2.60	30	0	0	0.00	0.00
2009-05-07	Sub Totals:		30.8	90	0	104	0	0	28.8	28.8	2.0	3.61	3.61	3.37	3.13	3.13	2.92	31	0	0	0.00	0.00
2009-05-08	Sub Totals:		30.8	70	0	76	0	0	28.8	28.8	1.9	2.64	2.64	2.47	2.43	2.43	2.28	23	0	0	0.00	0.00
2009-05-11	Sub Totals:		31.4	65	0	74	0	0	29.6	29.6	1.9	2.50	2.50	2.36	2.20	2.20	2.07	13	0	0	0.00	0.00
2009-05-12	Sub Totals:		31.9	71	0	83	0	0	29.5	29.5	2.4	2.82	2.82	2.60	2.41	2.41	2.23	23	0	0	0.00	0.00
2009-05-13	Sub Totals:		29.8	72	0	83	0	0	27.5	27.5	2.3	3.02	3.02	2.79	2.62	2.62	2.42	94	0	0	0.00	0.00
2009-05-14	Sub Totals:		33.0	92	0	108	0	0	31.5	31.5	1.6	3.43	3.43	3.27	2.92	2.92	2.78	37	0	0	0.00	0.00
2009-05-15	Sub Totals:		32.2	67	0	79	0	0	29.9	29.9	2.2	2.64	2.64	2.46	2.24	2.24	2.08	36	0	0	0.00	0.00
2009-05-18	Sub Totals:		29.5	65	0	83	0	0	28.2	28.2	1.3	2.94	2.94	2.81	2.31	2.31	2.20	29	0	0	0.00	0.00
2009-05-19	Sub Totals:																					

Ride date:	2009-05-01 - 2009-05-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	650 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Start Time	Actual Depart Time	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DHT Hours	Passengers Per			Trips Per			Total Stack Minutes	Stack Minutes >60	Large Stack Count	Share Hours	Share Percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-05-20	Sub Totals:		29.8	73	0	79	0	0	27.6	27.6	2.2	2.87	2.87	2.65	2.65	2.45	26	0	0	0.00	0.00	
2009-05-21	Sub Totals:		29.5	73	0	85	0	0	27.5	27.5	2.1	3.10	3.10	2.66	2.66	2.47	39	0	0	0.00	0.00	
2009-05-22	Sub Totals:		29.1	76	0	79	0	0	27.2	27.2	1.9	2.91	2.91	2.80	2.80	2.61	22	0	0	0.00	0.00	
2009-05-26	Sub Totals:		30.7	71	0	81	0	0	28.6	28.6	2.1	2.84	2.84	2.49	2.49	2.32	34	0	0	0.00	0.00	
2009-05-27	Sub Totals:		32.7	74	0	81	0	0	30.8	30.8	2.0	2.63	2.63	2.41	2.41	2.26	23	0	0	0.00	0.00	
2009-05-28	Sub Totals:		28.8	69	0	85	0	0	26.9	26.9	1.9	3.16	3.16	2.57	2.57	2.40	16	0	0	0.00	0.00	
2009-05-29	Sub Totals:		31.4	68	0	71	0	0	29.6	29.6	1.9	2.40	2.40	2.30	2.30	2.16	21	0	0	0.00	0.00	
	Sub Totals:		30.0	69	0	78	0	0	28.6	28.6	1.4	2.73	2.73	2.41	2.41	2.30	194	0	0	0.00	0.00	
	Grand Totals:		623.0	1503	0	1725	0	0	583.6	583.6	39.4	2.96	2.96	2.58	2.58	2.41	787	0	0	0.00	0.00	

Ride date:	2009-05-01 - 2009-05-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	650 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time	ActualDepartTime	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		



# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass. No	Service Hours	Live Hours	DH Hours	Passengers Per		Tripps Per		Total Hours	Total Minutes	Slack Minutes	Large Slack Count	Share Hours	Share Percent
												Srv Hours	Total Hours	Srv Hours	Total Hours						

To see Advance and Late Cancel counts for selected date range, run the Cancel-Missed-NoShow and More report.

**Trip Count By Selected Runs: 650 - 699**

Total Cancels at Door:	0
Total No Shows:	16
Total Other Cancels:	0

**Trip Count By Booking Type**

Total Activated:	445
Total Casuals:	1058
Total Flex Trips:	0

**Trip Count By Schedule Status**

Total Unscheduled:	608
Total NoShows:	525
Total Cancels at Door:	0
Total Missed Trips:	0
Total Missed but Transported Trips:	0
Total Advance Cancels:	1367
Total Late Cancels:	5
Total Same Day Canceled Trips:	1679
Total Site Closure Cancel Trips:	567
Total User Error Cancel Trips:	90
Total Cancels (Other):	0
Total NoShows (Other):	0

When all exclusions are set to N (no), the Service Hours, Live Hours, and Total Hours subtotal and total columns should be equal. If lunch, breaks, out-of-service, or refunds are excluded, the Total Hours will be greater than the Service Hours, and Live Hours, if there are any lunches, breaks, out-of-service, or refunds. If the Livehours from the depo in the first pickup are excluded, Total Hours will be greater than the Service Hours, and Live Hours. If the Livehours from the last dropoff in the depo are excluded, Total Hours will be greater than the Service Hours, and Live Hours. Assuming PCA, COM, GUE, VIS, GST, and CLI consume ambulatory seating, the combined total should be equal to the Total Passengers. The Minutes Over/Under column indicates the number of minutes the vehicle was either late or early returning to the depo. If over the scheduled return time, the minutes appear in red, and if under, the number will be negative. Deadhead hours are calculated from pullout to first pickup plus from last dropoff to pullin. Live Hours excludes pullout, pullin, and all break time. Total Hours is depo to depo. Service = Total - excluded breaks. When all exclusions are set to N (unchecked), the Service Hours and Total Hours subtotal and total columns should be equal. If any exclusions that exist on a selected run are checked, the Total Hours will be greater than the Service Hours.

Ride date:	2009-05-01 - 2009-05-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	650 - 699	Service Exclude Breaks:	N	Service Exclude Last DX:	Y
Sort Time:	Actual/Depart Time	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude Out(Of)Service:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-05-01 - 2009-05-31

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes -60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					

Trip Count By Booking SubType

DEM	DEMAND TRIP	1045
SBY	STAND BY	5
SUB	SUBSC TRIP	445
WCL	WILL CALL	8

Passenger Count By Pass Type

ATT	ATTEND	212
CLI	CLIENT	1504
COM	COMPANION	9

Ride date:	2009-05-01 - 2009-05-31	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	650 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Start Time:	Actual/Depart/Time	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Daily Operations

For: 2009-05-01 To 2009-05-31

Print Date: 06/04/2009

Print Time: 11:18AM

Time Range	Riders	Revenue Hours	Riders per		Sub	% Casual	% Other	% Total Trips	Share Hours	Share percent	Maximum Active Vehicles/day
			Revenue Hour	Service Hour							
00:00-01:00	0	0.0	0.00	0.0	0	0.00	0	0.00	0.00	0.00	0
01:00-02:00	0	0.0	0.00	0.0	0	0.00	0	0.00	0.00	0.00	0
02:00-03:00	0	0.0	0.00	0.0	0	0.00	0	0.00	0.00	0.00	0
03:00-04:00	0	0.0	0.00	0.0	0	0.00	0	0.00	0.00	0.00	0
04:00-05:00	0	0.0	0.00	0.0	0	0.00	0	0.00	0.00	0.00	0
05:00-06:00	4	0.1	50.00	0.1	3	75.00	1	25.00	0.00	0.00	2
06:00-07:00	365	104.2	3.50	104.2	210	58.99	146	41.01	0.00	0.00	21
07:00-08:00	2,498	514.5	4.86	514.5	1,916	78.72	518	21.28	0.00	0.00	34
08:00-09:00	1,879	752.0	2.50	752.0	949	53.59	822	46.41	0.00	0.00	37
09:00-10:00	1,771	761.8	2.32	761.8	424	27.16	1,137	72.84	0.00	0.00	38
10:00-11:00	1,478	636.5	2.32	643.9	147	11.40	1,142	88.60	0.00	0.00	37
11:00-12:00	1,204	593.6	2.03	636.2	54	5.41	945	94.59	0.00	0.00	32
12:00-13:00	1,328	614.6	2.16	682.4	130	11.26	1,025	88.74	0.00	0.00	33
13:00-14:00	1,605	704.7	2.28	742.9	285	20.31	1,118	79.69	0.00	0.00	41
14:00-15:00	2,890	748.3	3.86	751.5	1,861	68.67	849	31.33	0.00	0.00	42
15:00-16:00	1,464	651.0	2.25	651.0	701	51.66	656	48.34	0.00	0.00	36

# Daily Operations

Time Range	Riders	Revenue Hours	Riders per Revenue Hour	Service Hours	Riders per Service Hour	Sub	%	Casual	%	Other	%	Total Trips	Share Hours	Share percent	Maximum Active Vehicles/day
16:00-17:00	979	499.1	1.96	499.5	1.96	354	39.12	551	60.88	0	0.00	905	0.00	0.00	31
17:00-18:00	327	235.4	1.39	235.5	1.39	48	17.02	234	82.98	0	0.00	282	0.00	0.00	24
18:00-19:00	176	90.2	1.95	90.2	1.95	25	17.24	120	82.76	0	0.00	145	0.00	0.00	11
19:00-20:00	51	27.5	1.85	27.5	1.85	0	0.00	38	100.00	0	0.00	38	0.00	0.00	4
20:00-21:00	0	0.1	0.00	0.1	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	2
21:00-22:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
22:00-23:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
23:00-24:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
24:00-25:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
25:00-26:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
26:00-27:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
27:00-28:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
28:00-29:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
29:00-30:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
30:00 +	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
<b>Grand Totals:</b>	<b>18019</b>	<b>6933.5</b>	<b>2.60</b>	<b>7093.3</b>	<b>2.54</b>	<b>7107</b>	<b>43.31</b>	<b>9302</b>	<b>56.69</b>	<b>0</b>	<b>0.00</b>	<b>16409</b>	<b>0.00</b>	<b>0.00</b>	<b>0</b>

# Route Productivity Report

For Date : 2009-05-01 To 2009-05-31

Print Date: Jun 04, 2009  
Print Time: 12:21:36PM

Date	Count Passengers						Count Of Trips						Hours						Distance ( Miles )							
	CLI	PCA	ESC	Others	Total		Trips	NS	Cancel	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/Sl		
2009-05-01	0	0	5	819	824		758	28	146	338.5	338.5	308.4	24.0	0.0	0.0	6.1	0.0	0.0	4922	4922	4608	288	26	5837	2.46	2.24
2009-05-02	0	0	2	152	154		132	6	51	85.9	85.9	80.2	5.7	0.0	0.0	0.0	0.0	0.0	1204	1204	1126	62	16	789	1.65	1.54
2009-05-03	0	0	3	146	149		122	10	70	84.6	84.6	77.5	7.1	0.0	0.0	0.0	0.0	0.0	1165	1165	1094	71	0	705	1.57	1.44
2009-05-04	0	0	0	821	821		759	23	134	346.2	346.2	313.7	26.6	1.5	4.5	0.0	0.0	0.0	5023	5023	4682	312	29	6033	2.42	2.14
2009-05-05	0	0	0	827	827		764	23	116	338.7	338.7	307.5	25.8	0.0	5.4	0.0	0.0	0.0	4685	4685	4395	270	20	5658	2.48	2.21
2009-05-06	0	0	1	837	838		781	32	135	347.7	347.7	316.5	25.2	0.0	5.8	0.3	0.0	0.0	5079	5079	4718	349	12	6045	2.47	2.21
2009-05-07	0	0	3	854	857		786	15	152	344.9	344.9	311.4	27.0	0.0	6.6	0.0	0.0	0.0	4831	4831	4522	285	23	5943	2.52	2.21
2009-05-08	0	0	5	796	801		732	14	154	328.6	328.6	298.0	23.6	0.0	7.0	0.0	0.0	0.0	4594	4594	4227	312	55	5679	2.46	2.21
2009-05-09	0	0	13	171	184		143	15	48	91.7	91.7	83.5	8.2	0.0	0.0	0.0	0.0	0.0	1318	1318	1246	70	3	979	1.71	1.54
2009-05-10	0	0	15	165	180		131	6	34	78.2	78.2	72.8	5.4	0.0	0.0	0.0	0.0	0.0	1182	1182	1121	61	0	958	1.80	1.67
2009-05-11	0	0	0	692	692		640	21	245	333.3	333.3	300.4	26.7	1.5	4.6	0.0	0.0	0.0	4608	4608	4218	354	36	4286	2.13	1.92
2009-05-12	0	0	4	821	825		763	18	113	343.2	343.2	310.2	25.1	0.0	7.8	0.0	0.0	0.0	4958	4958	4681	265	12	5954	2.46	2.22
2009-05-13	0	0	7	837	844		763	25	180	343.7	343.7	310.0	27.0	0.0	6.7	0.0	0.0	0.0	4961	4961	4651	293	17	5926	2.46	2.22
2009-05-14	0	0	1	864	865		785	18	158	344.5	344.5	313.8	25.9	0.0	4.8	0.0	0.0	0.0	5116	5116	4669	417	30	6042	2.50	2.28
2009-05-15	0	0	4	777	781		700	14	173	322.3	322.3	293.8	22.8	0.5	5.2	0.0	0.0	0.0	4674	4674	4373	276	25	5691	2.38	2.17
2009-05-16	0	0	6	173	179		152	7	43	89.8	89.8	82.8	7.0	0.0	0.0	0.0	0.0	0.0	1443	1443	1382	57	4	1093	1.83	1.69
2009-05-17	0	0	7	139	146		115	4	49	72.5	72.5	67.3	5.1	0.0	0.0	0.0	0.0	0.0	1019	1019	956	63	0	788	1.71	1.59
2009-05-18	0	0	8	773	781		725	16	120	336.9	336.9	304.4	24.8	2.2	5.5	0.0	0.0	0.0	4677	4677	4327	323	28	5713	2.38	2.15
2009-05-19	0	0	0	824	824		762	23	106	329.1	329.1	299.6	26.3	0.0	3.3	0.0	0.0	0.0	4615	4615	4316	281	18	5642	2.54	2.32
2009-05-20	0	0	5	856	861		790	23	141	351.8	351.8	317.4	28.7	0.0	5.8	0.0	0.0	0.0	5279	5279	4893	355	31	6281	2.49	2.25
2009-05-21	0	0	2	800	802		746	28	127	335.9	335.9	304.4	24.5	0.0	7.0	0.0	0.0	0.0	4843	4843	4443	379	21	5546	2.45	2.22
2009-05-22	0	0	4	801	805		753	17	118	326.2	326.2	298.7	23.2	0.0	4.3	0.0	0.0	0.0	4807	4807	4514	265	29	5819	2.52	2.31
2009-05-23	0	0	8	159	167		134	4	51	86.4	86.4	81.2	5.2	0.0	0.0	0.0	0.0	0.0	1236	1236	1161	74	1	784	1.65	1.55
2009-05-24	0	0	5	137	142		110	10	62	73.7	73.7	68.6	5.1	0.0	0.0	0.0	0.0	0.0	1037	1037	982	55	0	672	1.60	1.49
2009-05-25	0	0	10	127	137		114	2	430	86.6	86.6	79.1	7.4	0.0	0.0	0.0	0.0	0.0	1221	1221	1125	68	28	733	1.44	1.32

\* Bad Data in Odometer

# Route Productivity Report

For Date : 2009-05-01 To 2009-05-31

Print Date: Jun 04, 2009  
Print Time: 12:21:36PM

Date	Count Passengers					Count Of Trips					Hours										Distance ( Miles )				
	CLI	PCA	ESC	Others	Total	Trips	NS	Cancel	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/S		
2009-05-26	0	0	2	742	744	703	26	107	339.4	339.4	306.8	26.7	0.0	5.9	0.0	0.0	4628	4628	4302	309	17	5201	2.29	2.1	
2009-05-27	0	0	2	839	841	777	24	108	336.1	336.1	308.3	27.8	0.0	0.0	0.0	0.0	4911	4911	4638	248	25	6204	2.52	2.1	
2009-05-28	0	0	2	828	830	780	16	119	347.8	347.8	316.7	24.1	0.0	6.9	0.0	0.0	5186	5186	4895	274	17	6089	2.46	2.1	
2009-05-29	0	0	0	807	807	745	11	131	331.1	331.1	298.7	26.4	0.0	6.1	0.0	0.0	4774	4774	4435	297	41	5926	2.49	2.1	
2009-05-30	0	0	6	143	149	119	6	54	84.9	84.9	78.0	6.9	0.0	0.0	0.0	0.0	1245	1245	1195	50	0	717	1.53	1.1	
2009-05-31	0	0	7	155	162	125	5	33	74.5	74.5	73.3	1.2	0.0	0.0	0.0	0.0	1110	1110	1075	35	0	918	1.71	1.1	
<b>Grand Totals :</b>	<b>0</b>	<b>0</b>	<b>137</b>	<b>17882</b>	<b>18019</b>	<b>16409</b>	<b>490</b>	<b>3708</b>	<b>7674.8</b>	<b>7674.8</b>	<b>6983.0</b>	<b>576.6</b>	<b>5.6</b>	<b>109.3</b>	<b>0.3</b>	<b>0.0</b>	<b>110353</b>	<b>110353</b>	<b>102969</b>	<b>6819</b>	<b>566</b>	<b>124649</b>	<b>2.35</b>	<b>2.1</b>	

# Route Productivity Report

For Date : 2009-05-01 To 2009-05-31

Print Date: Jun 04, 2009  
Print Time: 12:21:36PM

Date	Count Passengers			Hours							Distance ( Miles )													
	CLI	PCA	ESC	Others	Total	Trips	NS	Cance	Total	Service	Live	DH	Blo.	Pass.	Trip/RITrip/ST									
Grand Totals :	0	0	137	17882	18019	16409	490	3708	7674.8	7674.8	6983.0	576.6	5.6	109.3	0.3	0.0	110353	110353	102969	6819	566	124649	2.35	2.14
Average :	0	0	0	14	14	13	0	3	6.0	6.0	5.5	0.5	0.0	0.1	0.0	0.0	86.5	86.5	80.7	5.3	0.4	97.7		

## Passenger Information

Clients	0.00	%
Companions	0.76	%
Attendants	0.00	%
Others	99.24	%

Pass. Per Trip	1.07
Average Length	23.25 Minutes
Average Distance	5.71 Miles
Transferred Passenger	0

## Requested Trip Information

Total Requested	21215	No Show	490
Unscheduled	608	Cancels	CD 0
Unscheduled	2.87%	No Shows	2.31 %
Cancel Adv.	1367		
Late Cancels	5		
Same Day	1679		
Site Closure	567	Missed	0
User Error	90	MissedT	0
Cancels	17.48%	Missed	0.00 %
		Transferred Trips	0

## Hours Allocation

Total	7674.79	Hours	110352.9	Miles
Service	100.00	%	100.00	%
Live	90.99	%	93.31	%
Deadhead	7.51	%	6.18	%
Brk, Lnch, or Out	1.50	%	0.51	%

## Miles Allocation

Total	110352.9	Miles
Service	100.00	%
Live	93.31	%
Deadhead	6.18	%
Brk, Lnch, or Out	0.51	%

Deadhead (DH) is calculated from pullout to first pickup plus from last dropoff to pullin  
Service = Total - DH  
Live = Service - all breaks

Ride Date:	2009-05-01 -- 2009-05-31	Exclude Lunches - Service:	N	Service - Exclude Depo to 1st Pick:	N
Route:	100 - 699	Exclude Breaks - Service:	N	Service - Exclude Last Drop to Depo:	N
Sort Time:	Actual/Depart Time	Exclude Out of Service - Service:	N		
Calculate Miles:	Partial Odometers	Exclude Refuel - Service:	N		

# Route Productivity Report

For Date : 2009-05-01 To 2009-05-31

Print Date: Jun 04, 2009  
Print Time: 12:31:57PM

Date	Count Passengers						Count Of Trips						Hours						Distance ( Miles )							
	CLI	PCA	ESC	Others	Total		Trips	NS	Cancel		Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RHrip/St	
2009-05-01	0	0	1	112	113		99	3	146		36.3	36.3	33.8	2.5	0.0	0.0	0.0	0.0	0.0	417	417	380	37	0	520	2.93
2009-05-02							0	51																		
2009-05-03							0	70																		
2009-05-04	0	0	0	97	97		81	0	134		33.3	33.3	30.9	2.3	0.0	0.0	0.0	0.0	0.0	370	370	326	44	0	371	2.62
2009-05-05	0	0	0	88	88		71	0	116		28.6	28.6	26.9	1.8	0.0	0.0	0.0	0.0	0.0	279	279	247	32	0	404	2.64
2009-05-06	0	0	0	98	98		87	0	135		33.5	33.5	31.6	1.9	0.0	0.0	0.0	0.0	0.0	420	420	397	23	0	602	2.75
2009-05-07	0	0	2	102	104		90	1	152		30.8	30.8	28.8	2.0	0.0	0.0	0.0	0.0	0.0	356	356	307	49	0	353	3.13
2009-05-08	0	0	0	76	76		70	0	154		30.8	30.8	28.8	1.9	0.0	0.0	0.0	0.0	0.0	329	329	294	35	0	312	2.43
2009-05-09							0	48																		
2009-05-10							0	34																		
2009-05-11	0	0	0	74	74		65	1	245		31.4	31.4	29.6	1.9	0.0	0.0	0.0	0.0	0.0	277	277	255	22	0	244	2.20
2009-05-12	0	0	0	83	83		71	0	113		31.9	31.9	29.5	2.4	0.0	0.0	0.0	0.0	0.0	361	361	335	26	0	356	2.41
2009-05-13	0	0	2	81	83		72	2	180		29.8	29.8	27.5	2.3	0.0	0.0	0.0	0.0	0.0	322	322	300	22	0	359	2.62
2009-05-14	0	0	0	108	108		92	0	158		33.0	33.0	31.5	1.6	0.0	0.0	0.0	0.0	0.0	415	415	386	29	0	415	2.92
2009-05-15	0	0	2	77	79		67	1	173		32.2	32.2	29.9	2.2	0.0	0.0	0.0	0.0	0.0	397	397	362	35	0	349	2.24
2009-05-16							0	43																		
2009-05-17							0	49																		
2009-05-18	0	0	0	83	83		65	2	120		29.5	29.5	28.2	1.3	0.0	0.0	0.0	0.0	0.0	282	282	259	23	0	299	2.31
2009-05-19	0	0	0	79	79		73	1	106		29.8	29.8	27.6	2.2	0.0	0.0	0.0	0.0	0.0	293	293	263	30	0	343	2.65
2009-05-20	0	0	0	85	85		73	0	141		29.5	29.5	27.5	2.1	0.0	0.0	0.0	0.0	0.0	341	341	316	25	0	387	2.66
2009-05-21	0	0	0	79	79		76	1	127		29.1	29.1	27.2	1.9	0.0	0.0	0.0	0.0	0.0	434	434	310	124	0	272	2.80
2009-05-22	0	0	0	81	81		71	1	118		30.7	30.7	28.6	2.1	0.0	0.0	0.0	0.0	0.0	338	338	314	24	0	277	2.49
2009-05-23							0	51																		
2009-05-24							0	62																		
2009-05-25							0	430																		

\* Bad Data in Odometer



# Route Productivity Report

For Date : 2009-05-01 To 2009-05-31

Print Date: Jun 04, 2009

Print Time: 12:31:57PM

Date	Count Passengers				Count Of Trips				Hours								Distance ( Miles )								
	CLI	PCA	ESC	Others	Total	Trips	NS	Cance	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Bl.	Pass.	Trip/RH/Trip/ST		
2009-05-26	0	0	0	81	81	74	1	107	32.7	32.7	30.8	2.0	0.0	0.0	0.0	0.0	0.0	325	325	301	24	0	364	2.41	2.26
2009-05-27	0	0	2	83	85	69	1	108	28.8	28.8	26.9	1.9	0.0	0.0	0.0	0.0	0.0	311	311	286	25	0	366	2.57	2.40
2009-05-28	0	0	0	71	71	68	1	119	31.4	31.4	29.6	1.9	0.0	0.0	0.0	0.0	0.0	379	379	354	25	0	255	2.30	2.16
2009-05-29	0	0	0	78	78	69	0	131	30.0	30.0	28.6	1.4	0.0	0.0	0.0	0.0	0.0	352	352	331	21	0	354	2.41	2.30
2009-05-30						0	54																		
2009-05-31						0	33																		
<b>Grand Totals :</b>	<b>0</b>	<b>0</b>	<b>9</b>	<b>1716</b>	<b>1725</b>	<b>1503</b>	<b>16</b>	<b>3708</b>	<b>623.0</b>	<b>623.0</b>	<b>583.6</b>	<b>39.4</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>6999</b>	<b>6999</b>	<b>6323</b>	<b>675</b>	<b>0</b>	<b>7203</b>	<b>2.58</b>	<b>2.41</b>

# Route Productivity Report

For Date : 2009-05-01 To 2009-05-31

Print Date: Jun 04, 2009  
Print Time: 12:31:57PM

Date	Count Passengers			Count Of Trips							Hours							Distance ( Miles )						
	CLI	PCA	ESC Others	Trips	NS	Cancell	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blk.	Pass.	Trip/RH/Trip/ST			
Grand Totals :	0	0	9	1503	16	3708	623.0	623.0	583.6	39.4	0.0	0.0	0.0	0.0	6999	6999	6323	675	0	7203	2.58	2.41		
Average :	0	0	0	19	0	33	7.8	7.8	7.3	0.5	0.0	0.0	0.0	0.0	87.5	87.5	79.0	8.4	0.0	90.0				

Passenger Information	Requested Trip Information			Hours Allocation			Miles Allocation		
	Total Requested	No Show	16	Total	Hours	Total	Miles		
Clients	0.00	%		622.95	6998.5				
Companions	0.52	%		100.00	100.00				
Attendants	0.00	%		93.68	90.35				
Others	99.48	%		6.32	9.65				
Pass. Per Trip	1.14			0.00	0.00				
Average Length	20.30	Minutes		Brk, Lnch, or Out					
Average Distance	3.67	Miles							
Transferred Passenger	0								

Deadhead (DH) is calculated from pullout to first pickup plus from last dropoff to pullin  
 Service = Total - DH  
 Live = Service - all breaks

Ride Date:	2009-05-01 -- 2009-05-31	Exclude Lunches - Service:	N	Service - Exclude Depo to 1st Pick:	N
Route:	650 - 699	Exclude Breaks - Service:	N	Service - Exclude Last Drop to Depo:	N
Sort Time:	Actual/Depart/Time	Exclude Out of Service - Service:	N		
Calculate Miles:	Partial Odometers	Exclude Refuel - Service:	N		

# Route Productivity Report

For Date : 2009-05-01 To 2009-05-31

Print Date: Jun 04, 2009  
Print Time: 12:31:57PM

Date	Count Passengers				Count Of Trips			Hours										Distance ( Miles )							
	CLI	PCA	ESC	Others	Total	Trips	NS	Cance	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/ST		
																								0	1
2009-05-01	0	0	1	112	113	99	3	146	36.3	36.3	33.8	2.5	0.0	0.0	0.0	0.0	0.0	417	417	380	37	0	520	2.93	2.73
2009-05-02						0	51																		
2009-05-03						0	70																		
2009-05-04	0	0	0	97	97	81	0	134	33.3	33.3	30.9	2.3	0.0	0.0	0.0	0.0	0.0	370	370	326	44	0	371	2.62	2.43
2009-05-05	0	0	0	88	88	71	0	116	28.6	28.6	26.9	1.8	0.0	0.0	0.0	0.0	0.0	279	279	247	32	0	404	2.64	2.48
2009-05-06	0	0	0	98	98	87	0	135	33.5	33.5	31.6	1.9	0.0	0.0	0.0	0.0	0.0	420	420	397	23	0	602	2.75	2.60
2009-05-07	0	0	2	102	104	90	1	152	30.8	30.8	28.8	2.0	0.0	0.0	0.0	0.0	0.0	356	356	307	49	0	353	3.13	2.92
2009-05-08	0	0	0	76	76	70	0	154	30.8	30.8	28.8	1.9	0.0	0.0	0.0	0.0	0.0	329	329	294	35	0	312	2.43	2.28
2009-05-09						0	48																		
2009-05-10						0	34																		
2009-05-11	0	0	0	74	74	65	1	245	31.4	31.4	29.6	1.9	0.0	0.0	0.0	0.0	0.0	277	277	255	22	0	244	2.20	2.07
2009-05-12	0	0	0	83	83	71	0	113	31.9	31.9	29.5	2.4	0.0	0.0	0.0	0.0	0.0	361	361	335	26	0	356	2.41	2.23
2009-05-13	0	0	2	81	83	72	2	180	29.8	29.8	27.5	2.3	0.0	0.0	0.0	0.0	0.0	322	322	300	22	0	359	2.62	2.42
2009-05-14	0	0	0	108	108	92	0	158	33.0	33.0	31.5	1.6	0.0	0.0	0.0	0.0	0.0	415	415	386	29	0	415	2.92	2.78
2009-05-15	0	0	2	77	79	67	1	173	32.2	32.2	29.9	2.2	0.0	0.0	0.0	0.0	0.0	397	397	362	35	0	349	2.24	2.08
2009-05-16						0	43																		
2009-05-17						0	49																		
2009-05-18	0	0	0	83	83	65	2	120	29.5	29.5	28.2	1.3	0.0	0.0	0.0	0.0	0.0	282	282	259	23	0	299	2.31	2.20
2009-05-19	0	0	0	79	79	73	1	106	29.8	29.8	27.6	2.2	0.0	0.0	0.0	0.0	0.0	293	293	263	30	0	343	2.65	2.45
2009-05-20	0	0	0	85	85	73	0	141	29.5	29.5	27.5	2.1	0.0	0.0	0.0	0.0	0.0	341	341	316	25	0	387	2.66	2.47
2009-05-21	0	0	0	79	79	76	1	127	29.1	29.1	27.2	1.9	0.0	0.0	0.0	0.0	0.0	434	434	310	124	0	272	2.80	2.61
2009-05-22	0	0	0	81	81	71	1	118	30.7	30.7	28.6	2.1	0.0	0.0	0.0	0.0	0.0	338	338	314	24	0	277	2.49	2.32
2009-05-23						0	51																		
2009-05-24						0	62																		
2009-05-25						0	430																		

\* Bad Data in Odometer

# Route Productivity Report

For Date : 2009-05-01 To 2009-05-31

Print Date: Jun 04, 2009  
Print Time: 12:31:57PM

Date	Count Passengers				Count Of Trips				Hours							Distance ( Miles )									
	CLJ	PCA	ESC	Others	Total	Trips	NS	Cancel	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH	rip/SI	
2009-05-26	0	0	0	81	81	74	1	107	32.7	32.7	30.8	2.0	0.0	0.0	0.0	0.0	32.5	325	301	24	0	0	364	2.41	2.26
2009-05-27	0	0	2	83	85	69	1	108	28.8	28.8	26.9	1.9	0.0	0.0	0.0	0.0	311	311	286	25	0	0	366	2.57	2.40
2009-05-28	0	0	0	71	71	68	1	119	31.4	31.4	29.6	1.9	0.0	0.0	0.0	0.0	379	379	354	25	0	0	255	2.30	2.10
2009-05-29	0	0	0	78	78	69	0	131	30.0	30.0	28.6	1.4	0.0	0.0	0.0	0.0	352	352	331	21	0	0	354	2.41	2.30
2009-05-30						0	54																		
2009-05-31						0	33																		
<b>Grand Totals :</b>	<b>0</b>	<b>0</b>	<b>9</b>	<b>1716</b>	<b>1725</b>	<b>1503</b>	<b>16</b>	<b>3708</b>	<b>623.0</b>	<b>623.0</b>	<b>583.6</b>	<b>39.4</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>6999</b>	<b>6999</b>	<b>6323</b>	<b>675</b>	<b>0</b>	<b>0</b>	<b>7203</b>	<b>2.58</b>	<b>2.41</b>

# Route Productivity Report

For Date : 2009-05-01 To 2009-05-31

Print Date: Jun 04, 2009  
Print Time: 12:31:57PM

Date	Count Passengers				Count Of Trips				Hours							Distance ( Miles )							
	CLJ	PCA	ESC	Others	Trips	NS	Cance	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/Sl	
Grand Totals :	0	0	9	1716	1503	16	3708	623.0	623.0	583.6	39.4	0.0	0.0	0.0	0.0	6999	6999	6323	675	0	7203	2.58	2.4
Average :	0	0	0	21	19	0	33	7.8	7.8	7.3	0.5	0.0	0.0	0.0	0.0	87.5	87.5	79.0	8.4	0.0	90.0		

## Passenger Information

Clients	0.00	%	Total Requested	5835	No Show	16	Total	622.95	Hours	Total	6998.5	Miles	
Companions	0.52	%	Unscheduled	608	Cancels	CD	0	Service	100.00	%	Service	100.00	%
Attendants	0.00	%	Unscheduled	10.42%	No Shows	0.27	%	Live	93.68	%	Live	90.35	%
Others	99.48	%	Cancel Adv.	1367				Deathhead	6.32	%	Deathhead	9.65	%
Pass. Per Trip	1.14		Late Cancels	5				Brk, Lnch, or Out	0.00	%	Brk, Lnch, or Out	0.00	%

## Hours Allocation

## Miles Allocation

## Requested Trip Information

Average Length	20.30	Minutes	Same Day	1679								
Average Distance	3.67	Miles	Site Closure	567	Missed	0						
Transferred Passenger	0		User Error	90	Missed	0						
			Cancels	63.55%	Missed	0.00	%					
			Transferred Trips	0								

Deadhead (DH) is calculated from pullout to first pickup plus from last dropoff to pullin  
Service = Total - DH  
Live = Service - all breaks

Ride Date:	2009-05-01 -- 2009-05-31	Exclude Lunches - Service:	N	Service - Exclude Depo to 1st Pick:	N
Route:	650 - 699	Exclude Breaks - Service:	N	Service - Exclude Last Drop to Depo:	N
Sort Time:	Actual/Depart Time	Exclude Out of Service - Service:	N		
Calculate Miles:	Partial Odometers	Exclude Refuel - Service:	N		

# Route Productivity Report

For Date : 2009-05-01 To 2009-05-31

Print Date: Jun 04, 2009  
Print Time: 12:32:51PM

Date	Count Passengers				Count Of Trips				Hours							Distance ( Miles )								
	CLI	PCA	ESC	Others	Total	Trips	NS	Cance	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/S	
2009-05-01	0	0	0	19	19	19	0	146	8.5	8.5	7.8	0.7	0.0	0.0	0.0	0.0	109	109	107	2	0	137	2.45	2.2
2009-05-02							0	51																
2009-05-03							0	70																
2009-05-04	0	0	0	14	14	13	2	134	7.3	7.3	7.0	0.3	0.0	0.0	0.0	0.0	151	151	150	1	0	117	1.85	1.5
2009-05-05	0	0	0	17	17	15	1	116	7.3	7.3	7.0	0.3	0.0	0.0	0.0	0.0	118	118	116	2	0	97	2.13	2.0
2009-05-06	0	0	0	18	18	16	2	135	8.1	8.1	7.8	0.3	0.0	0.0	0.0	0.0	135	135	129	6	0	114	2.06	1.5
2009-05-07	0	0	0	16	16	15	0	152	7.7	7.7	7.4	0.3	0.0	0.0	0.0	0.0	118	118	114	4	0	138	2.04	1.5
2009-05-08	0	0	1	15	16	14	0	154	11.1	11.1	10.7	0.5	0.0	0.0	0.0	0.0	155	155	148	7	0	120	1.31	1.2
2009-05-09							0	48																
2009-05-10							0	34																
2009-05-11	0	0	0	5	5	5	0	245	2.8	2.8	2.3	0.5	0.0	0.0	0.0	0.0	41	41	37	4	0	26	2.15	1.8
2009-05-12	0	0	0	14	14	14	0	113	7.4	7.4	7.1	0.2	0.0	0.0	0.0	0.0	148	148	145	3	0	100	1.97	1.9
2009-05-13	0	0	0	20	20	19	0	180	7.1	7.1	6.6	0.5	0.0	0.0	0.0	0.0	113	113	109	4	0	178	2.89	2.6
2009-05-14	0	0	0	17	17	14	1	158	8.4	8.4	6.9	1.5	0.0	0.0	0.0	0.0	115	115	112	3	0	177	2.04	1.6
2009-05-15	0	0	0	21	21	17	0	173	7.7	7.7	7.4	0.3	0.0	0.0	0.0	0.0	119	119	118	1	0	153	2.30	2.2
2009-05-16							0	43																
2009-05-17							0	49																
2009-05-18	0	0	2	17	19	16	0	120	7.3	7.3	6.9	0.4	0.0	0.0	0.0	0.0	107	107	103	4	0	133	2.32	2.1
2009-05-19	0	0	0	16	16	14	2	106	7.0	7.0	6.6	0.4	0.0	0.0	0.0	0.0	107	107	97	10	0	116	2.13	2.0
2009-05-20	0	0	0	9	9	9	0	141	3.6	3.6	3.3	0.3	0.0	0.0	0.0	0.0	72	72	68	4	0	63	2.74	2.4
2009-05-21	0	0	0	16	16	14	1	127	6.6	6.6	6.3	0.3	0.0	0.0	0.0	0.0	136	136	133	3	0	92	2.22	2.1
2009-05-22	0	0	0	17	17	17	0	118	6.8	6.8	6.5	0.3	0.0	0.0	0.0	0.0	129	129	126	3	0	128	2.62	2.4
2009-05-23							0	51																
2009-05-24							0	62																
2009-05-25	0	0	0	12	12	12	0	430	7.3	7.3	7.0	0.3	0.0	0.0	0.0	0.0	116	116	115	1	0	70	1.72	1.6

\* Bad Data in Odometer

# Route Productivity Report

For Date : 2009-05-01 To 2009-05-31

Print Date: Jun 04, 2009  
Print Time: 12:32:51PM

Date	Count Passengers				Count Of Trips			Hours							Distance ( Miles )									
	CLJ	PCA	ESC	Others	Total	Trips	NS	Cancel	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/Rif/Trip/SI	
2009-05-26	0	0	0	10	10	9	0	107	4.7	4.7	3.8	0.9	0.0	0.0	0.0	0.0	61	61	57	4	0	0	52	2.39
2009-05-27	0	0	0	20	20	16	0	108	7.1	7.1	6.7	0.5	0.0	0.0	0.0	0.0	127	127	124	3	0	0	173	2.40
2009-05-28	0	0	0	18	18	18	0	119	7.2	7.2	6.9	0.3	0.0	0.0	0.0	0.0	116	116	112	4	0	0	146	2.60
2009-05-29	0	0	0	16	16	15	0	131	7.2	7.2	6.9	0.3	0.0	0.0	0.0	0.0	129	129	125	4	0	0	158	2.18
2009-05-30						0	54																	
2009-05-31						0	33																	
<b>Grand Totals :</b>	0	0	3	327	330	301	9	3708	148.1	148.1	138.7	9.4	0.0	0.0	0.0	0.0	2422	2422	2345	77	0	0	2490	2.17

# Route Productivity Report

For Date : 2009-05-01 To 2009-05-31

Print Date: Jun 04, 2009  
Print Time: 12:32:51PM

Date	Count Passengers				Count Of Trips				Hours							Distance ( Miles )								
	CLJ	PCA	ESC	Others	Total	Trips	NS	Cancel	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/ST	
Grand Totals :	0	0	3	327	330	301	9	3708	148.1	148.1	138.7	9.4	0.0	0.0	0.0	0.0	2422	2422	2345	77	0	2490	2.17	2.0:
Average :	0	0	0	15	15	14	0	70	6.7	6.7	6.3	0.4	0.0	0.0	0.0	0.0	110.1	110.1	106.6	3.5	0.0	113.2		

## Passenger Information

## Requested Trip Information

## Hours Allocation

## Miles Allocation

<b>Clients</b>	0.00	%	<b>Total Requested</b>	4626	<b>No Show</b>	9	<b>Total</b>	148.05	<b>Hours</b>	<b>Total</b>	2422.1	<b>Miles</b>
<b>Companions</b>	0.91	%	<b>Unscheduled</b>	608	<b>Cancels CD</b>	0	<b>Service</b>	100.00	%	<b>Service</b>	100.00	%
<b>Attendants</b>	0.00	%	<b>Unscheduled</b>	13.14%	<b>No Shows</b>	0.19	<b>Live</b>	93.68	%	<b>Live</b>	96.82	%
<b>Others</b>	99.09	%	<b>Cancel Adv.</b>	1367			<b>Deadhead</b>	6.32	%	<b>Deadhead</b>	3.18	%
<b>Pass. Per Trip</b>	1.06		<b>Late Cancels</b>	5			<b>Brk, Lnch, or Out</b>	0.00	%	<b>Brk, Lnch, or Out</b>	0.00	%
<b>Average Length</b>	25.22	Minutes	<b>Same Day</b>	1679								
<b>Average Distance</b>	7.11	Miles	<b>Site Closure</b>	567	<b>Missed</b>	0						
<b>Transferred Passenger</b>	0		<b>User Error</b>	90	<b>MissedT</b>	0						
			<b>Cancels</b>	80.16%	<b>Missed</b>	0.00						
					<b>Transferred Trips</b>	0						

Deadhead (DH) is calculated from pulout to first pickup plus from last dropoff to pullin  
Service = Total - DH  
Live = Service - all breaks

Ride Date:	2009-05-01 -- 2009-05-31	Exclude Lunches - Service:	N	Service - Exclude Depo to 1st Pick:	N
Route:	640 - 649	Exclude Breaks - Service:	N	Service - Exclude Last Drop to Depo:	N
Sort Time:	Actual/DepartTime	Exclude OutofService-Service:	N		
Calculate Miles:	Partial Odometers	Exclude Refuel - Service:	N		



# Route Productivity Report

For Date : 2009-05-01 To 2009-05-31

Print Date: Aug 06, 2009  
Print Time: 10:19:59AM

Date	Count Passengers				Count Of Trips			Hours							Distance ( Miles )									
	CLI	PCA	FSC	Others	Total	Trips	NS	Cancel	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trips/HR/rip/SI	
Grand Totals :	16409	1473	137	0	18019	16409	489	3678	7674.8	7098.2	6983.0	576.6	5.6	109.3	0.3	0.0	110353	103538	102973	6815	566	124649	2.35	2.31
Average :	13	1	0	0	14	13	0	3	6.0	5.6	5.5	0.5	0.0	0.1	0.0	0.0	86.5	81.1	80.7	5.3	0.4	97.7		

## Passenger Information

Clients	91.06	%
Companions	0.76	%
Attendants	8.17	%
Others	0.00	%
Pass. Per Trip	1.07	
Average Length	23.25	Minutes
Average Distance	5.71	Miles
Transferred Passenger	0	

## Requested Trip Information

Total Requested	21184	No Show	489
Unscheduled	608	Cancel	CD 0
Unscheduled	2.87%	No Shows	2.31 %
Cancel Adv.	1346		
Late Cancels	5		
Same Day	1673		
Site Closure	566	Missed	0
User Error	88	Missed	0
Cancels	17.36%	Missed	0.00 %
Transferred Trips	0		

## Hours Allocation

Total	7674.79	Hours
Service	92.49	%
Live	90.99	%
Deadhead	7.51	%
Brk, Inch, or Out	1.50	%

## Miles Allocation

Total	110352.9	Miles
Service	93.82	%
Live	93.31	%
Deadhead	6.18	%
Brk, Inch, or Out	0.51	%

Deadhead (DH) is calculated from pullout to first pickup plus from last dropoff to pullin  
Service = Total - DH  
Live = Service - all breaks

Ride Date:	2009-05-01 - 2009-05-31	Exclude Lunches - Service:	N	Service - Exclude Depo to 1st Pick:	Y
Route:	100 - 699	Exclude Breaks - Service:	N	Service - Exclude Last Drop to Depo:	Y
Sort Time:	Actual/Depart/Time	Exclude/Out/Service-Service:	N		
Calculate Miles:	Partial Odometers	Exclude Refuel - Service:	N		

# Route Productivity Report

For Date : 2009-05-01 To 2009-05-31

Print Date: Aug 06, 2009  
Print Time: 10:19:59AM

Date	Count Passengers					Count Of Trips					Hours										Distance ( Miles )						
	CLI	PCA	ESC	Others	Total	Trips	NS	Cancel	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Bio.	Pass.	Trip/RR	Trip/SI			
2009-05-26	703	39	2	0	744	703	26	106	339.4	312.7	306.8	26.7	0.0	5.9	0.0	0.0	4628	4319	4302	309	17	5201	2.29	2.25			
2009-05-27	777	62	2	0	841	777	24	107	336.1	308.3	308.3	27.8	0.0	0.0	0.0	0.0	4911	4663	4638	248	25	6204	2.52	2.52			
2009-05-28	779	49	2	0	830	780	16	118	347.8	323.7	316.7	24.1	0.0	6.9	0.0	0.0	5186	4912	4895	274	17	6089	2.46	2.41			
2009-05-29	745	62	0	0	807	745	11	130	331.1	304.7	298.7	26.4	0.0	6.1	0.0	0.0	4774	4476	4435	297	41	5926	2.49	2.44			
2009-05-30	119	24	6	0	149	119	6	53	84.9	78.0	78.0	6.9	0.0	0.0	0.0	0.0	1245	1195	1195	50	0	717	1.53	1.53			
2009-05-31	125	30	7	0	162	125	5	33	74.5	73.3	73.3	1.2	0.0	0.0	0.0	0.0	1110	1075	1075	35	0	918	1.71	1.71			
<b>Grand Totals :</b>	<b>16409</b>	<b>1473</b>	<b>137</b>	<b>0</b>	<b>18019</b>	<b>16409</b>	<b>489</b>	<b>3678</b>	<b>7674.8</b>	<b>7098.2</b>	<b>6983.0</b>	<b>576.6</b>	<b>5.6</b>	<b>109.8</b>	<b>0.3</b>	<b>0.0</b>	<b>110353</b>	<b>103538</b>	<b>102978</b>	<b>681.9</b>	<b>566</b>	<b>124649</b>	<b>2.35</b>	<b>2.31</b>			

# Route Productivity Report

For Date : 2009-05-01 To 2009-05-31

Print Date: Aug 06, 2009  
Print Time: 10:19:59AM

Date	Count Passengers					Count Of Trips					Hours											Distance ( Miles )					
	CLI	PCA	ESC	Others	Total	Trips	NS	Cancel	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH	Trip/Sl			
2009-05-01	758	61	5	0	824	758	28	145	338.5	314.5	308.4	24.0	0.0	6.1	0.0	0.0	4922	4634	4608	288	26	5837	2.46	2.41			
2009-05-02	132	20	2	0	154	132	6	50	85.9	80.2	80.2	5.7	0.0	0.0	0.0	0.0	1204	1142	1126	62	16	789	1.65	1.65			
2009-05-03	122	24	3	0	149	122	10	70	84.6	77.5	77.5	7.1	0.0	0.0	0.0	0.0	1165	1094	1094	71	0	705	1.57	1.57			
2009-05-04	759	62	0	0	821	759	23	133	346.2	319.6	313.7	26.6	1.5	4.5	0.0	0.0	5023	4711	4682	312	29	6033	2.42	2.37			
2009-05-05	764	63	0	0	827	764	23	115	338.7	312.9	307.5	25.8	0.0	5.4	0.0	0.0	4685	4415	4395	270	20	5658	2.48	2.44			
2009-05-06	781	56	1	0	838	781	32	134	347.7	322.5	316.5	25.2	0.0	5.8	0.3	0.0	5079	4730	4718	349	12	6045	2.47	2.42			
2009-05-07	786	68	3	0	857	786	14	152	344.9	318.0	311.4	27.0	0.0	6.6	0.0	0.0	4831	4549	4526	281	23	5943	2.52	2.47			
2009-05-08	732	64	5	0	801	732	14	153	328.6	305.0	298.0	23.6	0.0	7.0	0.0	0.0	4594	4282	4227	312	55	5679	2.46	2.40			
2009-05-09	143	28	13	0	184	143	15	47	91.7	83.5	83.5	8.2	0.0	0.0	0.0	0.0	1318	1248	1246	70	3	979	1.71	1.71			
2009-05-10	131	34	15	0	180	131	6	34	78.2	72.8	72.8	5.4	0.0	0.0	0.0	0.0	1182	1121	1121	61	0	958	1.80	1.80			
2009-05-11	641	51	0	0	692	640	21	244	333.3	306.5	300.4	26.7	1.5	4.6	0.0	0.0	4608	4254	4218	354	36	4286	2.13	2.09			
2009-05-12	763	58	4	0	825	763	18	112	343.2	318.0	310.2	25.1	0.0	7.8	0.0	0.0	4958	4693	4681	265	12	5954	2.46	2.40			
2009-05-13	763	74	7	0	844	763	25	179	343.7	316.7	310.0	27.0	0.0	6.7	0.0	0.0	4961	4668	4651	293	17	5926	2.46	2.41			
2009-05-14	785	79	1	0	865	785	18	157	344.5	318.6	313.8	25.9	0.0	4.8	0.0	0.0	5116	4699	4669	417	30	6042	2.50	2.46			
2009-05-15	700	77	4	0	781	700	14	172	322.3	299.5	293.8	22.8	0.5	5.2	0.0	0.0	4674	4398	4373	276	25	5691	2.38	2.34			
2009-05-16	152	21	6	0	179	152	7	42	89.8	82.8	82.8	7.0	0.0	0.0	0.0	0.0	1443	1386	1382	57	4	1093	1.83	1.83			
2009-05-17	115	24	7	0	146	115	4	46	72.5	67.3	67.3	5.1	0.0	0.0	0.0	0.0	1019	956	956	63	0	788	1.71	1.71			
2009-05-18	725	48	8	0	781	725	16	119	336.9	312.1	304.4	24.8	2.2	5.5	0.0	0.0	4677	4354	4327	323	28	5713	2.38	2.32			
2009-05-19	762	62	0	0	824	762	23	105	329.1	302.8	299.6	26.3	0.0	3.3	0.0	0.0	4615	4334	4316	281	18	5642	2.54	2.52			
2009-05-20	790	66	5	0	861	790	23	140	351.8	323.1	317.4	28.7	0.0	5.8	0.0	0.0	5279	4924	4893	355	31	6281	2.49	2.44			
2009-05-21	746	54	2	0	802	746	28	125	335.9	311.4	304.4	24.5	0.0	7.0	0.0	0.0	4843	4464	4443	379	21	5546	2.45	2.40			
2009-05-22	733	48	4	0	805	733	17	116	326.2	303.0	298.7	23.2	0.0	4.3	0.0	0.0	4807	4543	4514	265	29	5819	2.52	2.45			
2009-05-23	134	25	8	0	167	134	4	50	86.4	81.2	81.2	5.2	0.0	0.0	0.0	0.0	1236	1162	1161	74	1	784	1.65	1.65			
2009-05-24	110	27	5	0	142	110	10	62	73.7	68.6	68.6	5.1	0.0	0.0	0.0	0.0	1037	982	982	55	0	672	1.60	1.60			
2009-05-25	114	13	10	0	137	114	2	429	86.6	79.1	79.1	7.4	0.0	0.0	0.0	0.0	1221	1153	1125	68	28	733	1.44	1.44			

\* Bad Data in Odometer

# ACCESS Monthly Summary

For The Month Ending

JUNE 30, 2009

# 41-001

## OVERALL RIDERSHIP

DESCRIPTION	Weekday	Shoppers	CitiCare/640	Saturday	Sunday	Holiday	TOTAL
AMBULATORY	11,340	1,340	246	315	327	0	13,568
WHEELCHAIRS	2,603	259	68	157	171		3,258
ATTENDANTS	824	265	32	74	129		1,324
COMPANIONS	69	22	3	11	13		118
<b>TOTAL</b>	<b>14,836</b>	<b>1,886</b>	<b>349</b>	<b>557</b>	<b>640</b>		<b>18,268</b>
AVERAGE	674.36	85.73	15.86	139.25	160.00	0.00	608.93
NUMBER OF DAYS	22	22	22	4	4		30

## PRODUCTIVITY

DESCRIPTION	Weekday	Shoppers	CitiCare/640	Saturday	Sunday	Holiday	
RVH ACCESS	5658.28	654.70		301.60	276.62		<b>6,891.20</b>
RVH CITICARE			143.20				<b>143.20</b>
<b>TOTAL RVH</b>							<b>7,034.40</b>
Average RVH	257.19	29.76	6.51	75.40	69.16	0.00	234.48
TOTAL PASS. /RVH	2.62	2.88	2.44	1.85	2.31	0.00	2.60
WEEKDAY PASS. /RVH	2.64			WEEKEND/HOL PASS /RVH		2.07	

## ACCESS PERFORMANCE SUMMARY

TOTAL MILES							111,107
REVENUE MILES							103,093
ON TIME PERFORMANCE							97.1%
TOTAL REQUESTED TRIPS							20,983
RTC/ ACCESS LATE TRIPS OVER 60 MINUTES							0
WCT LATE TRIPS OVER 60 MINUTES							0
MISSSED TRIPS							0
ADA CAPACITY TRIP DENIALS	0	0	PERCENT OF DENIALS TO TOTAL RIDERSHIP				0.00%
WCT PASSENGER NO-SHOWS	22						
PASSENGER NO-SHOWS	505		PERCENT OF NO-SHOWS TO TOTAL RIDERSHIP				2.76%
CANCELLATIONS	3,277		PERCENT OF CANCELLATIONS TO TOTAL RIDERSHIP				17.94%
WILL CALLS	287		PERCENT OF WILL CALLS TO TOTAL RIDERSHIP				1.57%
TELEPHONE HOLD TIME (MINS:SEC)							0:40
ROAD CALLS		Performed	8			FTA	0
VOMS (PEAK VEHICLE DEMAND)							41

## ACCIDENT SUMMARY

DESCRIPTION	Collisions	Passenger	
NONPREVENTABLE	2	0	2
PREVENTABLE	0	0	0
<b>ACCIDENT DAMAGE, FOR JUNE</b>			<b>\$4,203.80</b>

## MANPOWER SUMMARY

EMPLOYEES	F/T	P/T	TEMP.	Contract Requirements	
				Capacity Denials	
DRIVERS	43	8	0	Trips Per Hour	Weekday 2.70 Weekend/Hol 2.00
ADMIN/SUPPORT	12	2	0	On Time Performance	96.00%
MAINTENANCE	5	0	0	Revenue Hours	7500
<b>TOTAL</b>	<b>68</b>	<b>10</b>	<b>0</b>	Valid Complaints	1/1,000
FULL-TIME EQUIVALENT	76			<div style="border: 1px solid black; padding: 10px; display: inline-block;"> <p style="font-size: 1.2em; margin: 0;">RTC</p> <p style="margin: 0;">JUL 07 2009</p> <p style="margin: 0;">PLANNING DEPT.</p> </div>	
HIRED	0				
LEAVE OF ABSENCE	1				
OFF PAYROLL	2				

Month	Days					Total
	Weekdays	Limited	Saturdays	Sundays	Holidays	
July	22		4	4	1	31
August	21		5	5		31
September	21		4	4	1	30
October	22		4	4	1	31
November	18	1	5	5	1	30
December	21	1	4	4	1	31
January	20		4	5	2	31
February	19		4	4	1	28
March	22		4	5		31
April	22		4	4		30
May	20		5	5	1	31
June	22		4	4		30
Total	250	2	51	53	9	365

Month	Hours					Holidays	Total
	Weekdays	Limited	Special	Saturdays	Sundays		
July	6,820.7	-		380.0	340.0		80.0
August	6,510.6	-		475.0	425.0		-
September	6,510.6	-		380.0	340.0		80.0
October	6,820.7	-		380.0	340.0		80.0
November	5,580.5	200.0		475.0	425.0		80.0
December	6,510.6	200.0		380.0	340.0		80.0
January	6,200.6	-		380.0	425.0		160.0
February	5,890.6	-		380.0	340.0		80.0
March	6,820.7	-		380.0	425.0		-
April	6,820.7	-		380.0	340.0		-
May	6,200.6	-		475.0	425.0		80.0
June	6,820.7	-		380.0	340.0		-
Total	77,507.5	400.0	-	4,845.0	4,505.0	-	720.0

Grand Total  
87,977.5

Month	Bid	Budget	Actual	Special & CitiCare	Total Rev Hours	Diff.
July	7,620.7	7,620.66	7,193.0	150.3	7,458.6	(162.1)
August	7,410.6	7,410.63	7,166.4	136.3	7,302.7	(107.9)
September	7,310.6	7,310.63	7,276.9	138.5	7,415.4	104.8
October	7,620.7	7,620.66	7,530.4	149.6	7,680.0	59.3
November	6,760.5	6,760.54	6,329.9	111.3	6,441.2	(319.3)
December	7,510.6	7,510.63	7,118.6	140.2	7,258.8	(251.8)
January	7,165.6	7,165.60	7,025.7	147.4	7,173.1	7.5
February	6,690.6	6,690.57	6,421.7	125.6	6,547.3	(143.3)
March	7,625.7	7,625.66	7,444.3	141.6	7,585.9	(39.8)
April	7,540.7	7,540.66	7,375.5	136.3	7,511.8	(28.9)
May	7,180.6	7,180.60	6,844.3	138.7	6,983.0	(197.6)
June	7,540.7	7,540.66	6,891.2	143.2	7,034.4	(506.3)
Total	87,977.5	87,977.5	84,617.9	1,659.0	86,392.2	(1,585.3)

8/4/2008

open routes	282.40
shoppers	28.00
Will Calls	5.00
Weekday	310.03
Limited	200.00
Saturday	95.00
Sunday	85.00
Holiday	80.00

Unscheduled 1

1.020521

#REF!

# ACCESS BY APPLICATION HOLD-TIME

Name: RTC\_Symposium  
Name: mSkillsetStat

Report Interval: 00:00:00 01 June, 2009 - 00:00:00 30 June, 2009

Date	Skillset Answered	Skillset Answered After Thresh	% Ansd After Thresh	Answer Delay	Average Answer Delay	Maximum Answer Delay
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**GRAND TOTAL**

	9431	1360	14.42%	104:05:19	00:00:40	00:13:50
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**Application: Access\_Reservations**

Summary:	8078	1157	14.32%	92:29:41	00:00:41	00:13:50
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**Skillset: CITILIFT**

Summary:	8076	1156	14.31	92:26:50	00:00:41	00:13:50
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06 01/2009	8076	1156	14.31	92:26:50	00:00:41	00:13:50
Skillset	8076	1156	14.31	92:26:50	00:00:41	00:13:50

**Skillset: CITILIFT BACKUP**

Summary:	2	1	50.00	00:02:51	00:01:26	00:01:57
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06 01/2009	2	1	50.00	00:02:51	00:01:26	00:01:57
Skillset	2	1	50.00	00:02:51	00:01:26	00:01:57
Application	8078	1157	14.32	92:29:41	00:00:41	00:13:50

**Application: Access\_Status**

Summary:	1353	203	15.00%	11:35:38	00:00:31	00:10:26
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**Skillset: CITILIFT BACKUP**

Summary:	0	0	0.00	00:00:00	00:00:00	00:00:00
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06 01/2009	0	0	0.00	00:00:00	00:00:00	00:00:00
Skillset	0	0	0.00	00:00:00	00:00:00	00:00:00

**Skillset: CITILIFT Ride Status**

Summary:	1353	203	15.00	11:35:38	00:00:31	00:10:26
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06 01/2009	1353	203	15.00	11:35:38	00:00:31	00:10:26
Skillset	1353	203	15.00	11:35:38	00:00:31	00:10:26
Application	1353	203	15.00	11:35:38	00:00:31	00:10:26

**Application: Master\_Script**

Summary:	0	0	0.00%	00:00:00	00:00:00	00:00:00
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**Skillset: CITILIFT**

Summary:	0	0	0.00	00:00:00	00:00:00	00:00:00
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06 01/2009	0	0	0.00	00:00:00	00:00:00	00:00:00
Skillset	0	0	0.00	00:00:00	00:00:00	00:00:00
Application	0	0	0.00	00:00:00	00:00:00	00:00:00

# ACCESS BY APPLICATION HOLD-TIME

Report Interval: 00:00:00 01 June, 2009 - 00:00:00 30 June, 2009

Name: RTC\_Symposium

File Name: mSkillsetStat

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<u>Date</u>	<u>Skillset Answered</u>	<u>Skillset Answered After Thresh</u>	<u>% Ansd After Thresh</u>	<u>Answer Delay</u>	<u>Average Answer Delay</u>	<u>Maximum Answer Delay</u>
<hr/> <b>GRAND TOTAL</b> <hr/>						
	9431	1360	14.42%	104:05:19	00:00:40	00:13:50

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**ACCESS JUNE  
2009 LATE TRIPS**

Date	Dow	Total Late Access		Late Taxi	Late Access	Late Taxi
		OTP%	>30	>60	>60	>60
6/1/2009	mon	95.56%	<u>0</u>	0	0	0
6/2/2009	tue	96.83%	<u>1</u>	0	0	0
6/3/2009	wed	96.68%	<u>0</u>	0	0	0
6/4/2009	thu	96.84%	<u>0</u>	0	0	0
6/5/2009	fri	97.08%	<u>0</u>	0	0	0
6/6/2009	sat	100.00%	<u>0</u>	0	0	0
6/7/2009	sun	99.19%	<u>1</u>	0	0	0
6/8/2009	mon	98.43%	<u>0</u>	0	0	0
6/9/2009	tue	98.09%	<u>0</u>	0	0	0
6/10/2009	wed	97.76%	<u>0</u>	0	0	0
6/11/2009	thu	98.15%	<u>0</u>	0	0	0
6/12/2009	fri	96.77%	<u>0</u>	0	0	0
6/13/2009	sat	99.21%	<u>0</u>	0	0	0
6/14/2009	sun	98.32%	<u>1</u>	0	0	0
6/15/2009	mon	98.56%	<u>0</u>	0	0	0
6/16/2009	tue	98.12%	<u>0</u>	0	0	0
6/17/2009	wed	97.60%	<u>0</u>	0	0	0
6/18/2009	thu	96.31%	<u>0</u>	0	0	0
6/19/2009	fri	96.70%	<u>0</u>	0	0	0
6/20/2009	sat	97.16%	<u>0</u>	0	0	0
6/21/2009	sun	96.40%	<u>0</u>	0	0	0
6/22/2009	mon	96.68%	<u>0</u>	0	0	0
6/23/2009	tue	96.72%	<u>0</u>	0	0	0
6/24/2009	wed	96.84%	<u>0</u>	0	0	0
6/25/2009	thu	96.03%	<u>0</u>	0	0	0
6/26/2009	fri	98.15%	<u>0</u>	0	0	0
6/27/2009	sat	94.40%	<u>0</u>	0	0	0
6/28/2009	sun	95.42%	<u>0</u>	0	0	0
6/29/2009	mon	97.84%	<u>0</u>	0	0	0
6/30/2009	tue	94.15%	<u>0</u>	0	0	0
<b>Total:</b>		<b>97.10%</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>



**ACCESS NEXT DAY DENIALS  
FOR JUNE  
2009**

**Next Day Den Total Denials**

**Date                      Nextday    Denials**

6/1/2009	0	0	
6/2/2009	0	0	
6/3/2009	0	0	
6/4/2009	0	0	
6/5/2009	0	0	
6/6/2009	0	0	
6/7/2009	0	0	
6/8/2009	0	0	
6/9/2009	0	0	
6/10/2009	0	0	
6/11/2009	0	0	
6/12/2009	0	0	
6/13/2009	0	0	
6/14/2009	0	0	
6/15/2009	0	0	
6/16/2009	0	0	
6/17/2009	0	0	
6/18/2009	0	0	
6/19/2009	0	0	
6/20/2009	0	0	
6/21/2009	0	0	
6/22/2009	0	0	
6/23/2009	0	0	
6/24/2009	0	0	
6/25/2009	0	0	
6/26/2009	0	0	
6/27/2009	0	0	
6/28/2009	0	0	
6/29/2009	0	0	
6/30/2009	0	0	
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0.0% Percent of Nextday denials</b>

# ACCESS Denials Report

## Summary report

Print Date: 07/06/2009

Print Time: 02:03:30PM

From Date: 2009-06-01 To 2009-06-30

Provider Name	ADA Refusal	ADA Capacity	Non ADA Refusal	Non ADA Capacity
Provider: 0 No Provider - Date: 2009-06-01 - Casual	3	0	5	18
Provider: 0 No Provider - Date: 2009-06-02 - Casual	1	0	3	15
Provider: 0 No Provider - Date: 2009-06-03 - Casual	1	0	4	23
Provider: 0 No Provider - Date: 2009-06-04 - Casual	1	0	6	25
Provider: 0 No Provider - Date: 2009-06-05 - Casual	0	0	4	27
Provider: 0 No Provider - Date: 2009-06-07 - Casual	1	0	0	9
Provider: 0 No Provider - Date: 2009-06-08 - Casual	1	0	1	11
Provider: 0 No Provider - Date: 2009-06-09 - Casual	3	0	2	17
Provider: 0 No Provider - Date: 2009-06-10 - Casual	0	0	6	10
Provider: 0 No Provider - Date: 2009-06-11 - Casual	1	0	5	24
Provider: 0 No Provider - Date: 2009-06-12 - Casual	2	0	0	14
Provider: 0 No Provider - Date: 2009-06-13 - Casual	0	0	1	2
Provider: 0 No Provider - Date: 2009-06-14 - Casual	1	0	1	8
Provider: 0 No Provider - Date: 2009-06-15 - Casual	6	0	0	0
Provider: 0 No Provider - Date: 2009-06-16 - Casual	4	0	2	11
Provider: 0 No Provider - Date: 2009-06-17 - Casual	3	0	0	0
Provider: 0 No Provider - Date: 2009-06-18 - Casual	1	0	0	1
Provider: 0 No Provider - Date: 2009-06-19 - Casual	2	0	2	22

# ACCESS Denials Report

## Summary report

Print Date: 07/06/2009  
Print Time: 02:03:30PM

From Date: 2009-06-01 To 2009-06-30

Provider Name	ADA Refusal	ADA Capacity	Non ADA Refusal	Non ADA Capacity
Provider: 0 No Provider - Date: 2009-06-21 - Casual	3	0	0	0
Provider: 0 No Provider - Date: 2009-06-22 - Casual	3	0	0	0
Provider: 0 No Provider - Date: 2009-06-23 - Casual	2	0	0	0
Provider: 0 No Provider - Date: 2009-06-24 - Casual	8	0	0	0
Provider: 0 No Provider - Date: 2009-06-25 - Casual	2	0	0	0
Provider: 0 No Provider - Date: 2009-06-26 - Casual	2	0	0	0
Provider: 0 No Provider - Date: 2009-06-27 - Casual	0	0	1	1
Provider: 0 No Provider - Date: 2009-06-28 - Casual	1	0	0	11
Provider: 0 No Provider - Date: 2009-06-29 - Casual	5	0	2	20
Provider: 0 No Provider - Date: 2009-06-30 - Casual	7	0	0	0
<b>Grand Totals :</b>	<b>64</b>	<b>0</b>	<b>45</b>	<b>269</b>

# ACCESS Denials by Time

For: 2009-06-01 To 2009-06-30

Print Date : 07/06/2009

Print Time : 02:05PM

Time Range	ADA Refusal	ADA Capacity	Non ADA Refusal	Non ADA Capacity	Total
00:00-01:00	0	0	0	0	0
01:00-02:00	0	0	0	0	0
02:00-03:00	0	0	0	0	0
03:00-04:00	0	0	0	0	0
04:00-05:00	0	0	0	0	0
05:00-06:00	0	0	0	0	0
06:00-07:00	0	0	0	2	2
07:00-08:00	7	0	4	27	38
08:00-09:00	7	0	5	31	43
09:00-10:00	7	0	8	18	33
10:00-11:00	7	0	5	27	39
11:00-12:00	1	0	2	15	18
12:00-13:00	5	0	4	15	24
13:00-14:00	2	0	5	13	20
14:00-15:00	5	0	5	22	32
15:00-16:00	12	0	2	20	34
16:00-17:00	5	0	3	66	74
17:00-18:00	3	0	1	6	10
18:00-19:00	1	0	0	2	3
19:00-20:00	1	0	0	5	6
20:00-21:00	1	0	1	0	2
21:00-22:00	0	0	0	0	0
22:00-23:00	0	0	0	0	0
23:00-24:00	0	0	0	0	0
24:00-25:00	0	0	0	0	0
25:00-26:00	0	0	0	0	0
26:00-27:00	0	0	0	0	0
27:00-28:00	0	0	0	0	0
28:00-29:00	0	0	0	0	0
29:00-30:00	0	0	0	0	0
> 30:00	0	0	0	0	0
<b>Grand Totals:</b>	<b>64</b>	<b>0</b>	<b>45</b>	<b>269</b>	<b>378</b>

# Trip Hours Productivity

Ride Date: 2009-06-01 - 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes <60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-06-01	Sub Totals:		333.1	714	0	783	0	0	306.3	300.4	26.7	2.56	2.61	2.35	2.33	2.38	2.14	610	0	0	85.87	28.59
2009-06-02	Sub Totals:		329.7	728	0	781	0	0	303.3	296.7	26.4	2.58	2.63	2.37	2.40	2.45	2.21	554	64	1	88.92	29.97
2009-06-03	Sub Totals:		351.3	757	0	818	0	0	324.9	318.6	26.5	2.52	2.57	2.33	2.33	2.38	2.15	405	0	0	91.07	28.58
2009-06-04	Sub Totals:		335.7	740	0	835	0	0	309.6	302.3	26.1	2.70	2.76	2.49	2.39	2.45	2.20	681	140	1	84.82	28.06
2009-06-05	Sub Totals:		311.8	671	0	744	0	0	288.8	281.9	23.0	2.58	2.64	2.39	2.32	2.38	2.15	437	0	0	79.72	28.28
2009-06-06	Sub Totals:		84.6	113	0	133	0	0	78.3	78.3	6.3	1.70	1.70	1.57	1.44	1.44	1.34	68	0	0	4.55	5.81
2009-06-07	Sub Totals:		69.2	119	0	148	0	0	63.4	63.4	5.8	2.34	2.34	2.14	1.88	1.88	1.72	116	67	1	7.80	12.31
2009-06-08	Sub Totals:		327.5	681	0	742	0	0	300.8	293.9	26.7	2.47	2.53	2.27	2.26	2.32	2.08	590	0	0	76.27	25.95
2009-06-09	Sub Totals:		323.0	721	0	783	0	0	297.7	292.8	25.3	2.63	2.67	2.42	2.42	2.46	2.23	281	0	0	89.18	30.46
2009-06-10	Sub Totals:		325.5	740	0	796	0	0	299.0	292.8	26.5	2.66	2.72	2.45	2.48	2.53	2.27	521	81	1	92.12	31.46
2009-06-11	Sub Totals:		340.2	736	0	806	0	0	314.6	307.8	25.7	2.56	2.62	2.37	2.34	2.39	2.16	403	0	0	85.00	27.61
2009-06-12	Sub Totals:		318.1	664	0	736	0	0	292.6	285.8	25.5	2.52	2.58	2.31	2.27	2.32	2.09	456	0	0	79.22	27.72
2009-06-13	Sub Totals:																					

Ride date:	2009-06-01 - 2009-06-30	Service Exclude Lunch:	N	Service Exclude First Pl:	Y
Route:	100 - 699	Service Exclude Breaks:	N	Service Exclude Last Pl:	Y
Sort Time:	Actual/Depart Time	Exclude Auto Breaks:	N	Exclude Driver Refuel:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Refuel:	N
		Service Exclude Refuel:	N	Exclude Driver Refuel:	N

# Trip Hours Productivity

Ride Date: 2009-06-01 -- 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No.	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes /60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
2009-06-14	Sub Totals:		87.9	120	0	142	0	0	80.5	80.5	7.4	1.76	1.76	1.62	1.49	1.49	1.37	155	0	0	5.75	7.14
2009-06-15	Sub Totals:		76.2	111	0	142	0	0	70.2	70.2	6.0	2.02	2.02	1.86	1.58	1.58	1.46	91	0	0	5.45	7.77
2009-06-16	Sub Totals:		345.2	736	0	816	0	0	319.4	315.2	25.7	2.55	2.59	2.36	2.33	2.33	2.13	771	206	3	92.88	29.46
2009-06-17	Sub Totals:		319.6	719	0	778	0	0	295.6	288.9	24.0	2.63	2.69	2.43	2.49	2.49	2.25	539	0	0	90.42	31.30
2009-06-18	Sub Totals:		330.4	728	0	792	0	0	303.2	296.0	27.2	2.61	2.68	2.40	2.46	2.46	2.20	586	0	0	96.15	32.48
2009-06-19	Sub Totals:		319.9	713	0	799	0	0	294.3	286.9	25.6	2.71	2.79	2.50	2.49	2.49	2.23	379	0	0	86.60	30.19
2009-06-20	Sub Totals:		291.4	584	0	642	0	0	269.8	263.9	21.6	2.38	2.43	2.20	2.21	2.21	2.00	535	0	0	67.03	25.40
2009-06-21	Sub Totals:		82.5	134	0	157	0	0	74.1	74.1	8.4	2.12	2.12	1.90	1.81	1.81	1.62	158	64	1	8.63	11.65
2009-06-22	Sub Totals:		76.2	136	0	186	0	0	70.2	70.2	6.0	2.65	2.65	2.44	1.94	1.94	1.78	96	0	0	13.13	18.70
2009-06-23	Sub Totals:		320.2	673	0	726	0	0	293.8	288.3	26.4	2.47	2.52	2.27	2.33	2.33	2.10	713	89	1	78.92	27.37
2009-06-24	Sub Totals:		325.9	736	0	810	0	0	300.6	293.7	25.3	2.69	2.76	2.49	2.45	2.51	2.26	529	0	0	88.28	30.05
2009-06-25	Sub Totals:		335.2	734	0	801	0	0	307.3	301.8	27.9	2.61	2.65	2.39	2.43	2.43	2.19	729	143	2	89.67	29.71
2009-06-25	Sub Totals:		318.7	713	0	773	0	0	294.2	287.1	24.5	2.63	2.69	2.43	2.48	2.48	2.29	447	0	0	87.02	30.31

Ride date	2009-06-01 -- 2009-06-30	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	600 - 609	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time	Actual Depart Time	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-06-01 - 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass. No.	Service Hours	Live Hours	DH Hours	Passengers Per		Trips Per		Total Slack Minutes	Slack Minutes <60	Large Slack Count	Share Hours	Share percent	
												Srv Hours	Live Hours	Srv Hours	Live Hours						
2009-06-26			310.8	678	0	733	0	0	284.9	278.5	25.9	2.57	2.63	2.36	2.38	2.43	476	0	0	78.65	28.24
2009-06-27			75.6	123	0	145	0	0	68.7	68.7	6.8	2.11	2.11	1.92	1.79	1.79	123	0	0	9.70	14.11
2009-06-28			82.5	128	0	164	0	0	73.0	73.0	9.5	2.25	2.25	1.99	1.75	1.75	81	0	0	8.52	11.67
2009-06-29			321.9	673	0	718	0	0	292.4	285.4	29.5	2.46	2.52	2.23	2.30	2.36	496	0	0	81.97	28.72
2009-06-30			329.7	754	0	839	0	0	304.3	297.3	25.4	2.76	2.82	2.54	2.48	2.54	580	0	0	90.30	30.37
			7799.2	16577	0	18268	0	0	7175.5	7034.4	623.6	2.55	2.60	2.34	2.31	2.36	12606	854	11	1943.58	27.63

Ride date	2009-06-01 - 2009-06-30	Service Exclude Lunch	Service Exclude First PU	Y
Route	160 - 699	Service Exclude Breaks	Service Exclude Last PU	Y
Sort Time	Actual/Depart Time	Exclude Auto Breaks	Exclude Driver Relief	N
		Exclude User Defined Breaks	Exclude Driver Assist	N
		Service Exclude OutOfService	Exclude Driver Return	N
		Service Exclude Relief		N

# Trip Hours Productivity

Ride Date: 2009-06-01 - 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass. No.	Service Hours	Live Hours	DH Hours	Passengers Per Live Hours	Passengers Per Total Hours	Trips Per Live Hours	Trips Per Total Hours	Total Slack Minutes	Slack Minutes <60	Large Slack Count	Share Hours	Share percent
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To see Advance and Late Cancel counts for selected date range, run the Cancel-Missed-NoShow and More report.

### Trip Count By Selected Runs: 100 - 699

Total Cancels at Door: 0  
 Total No Shows: 505  
 Total Other Cancels: 0

### Trip Count By Booking Type

Total Activated: 7337  
 Total Casuals: 9240  
 Total Flex Trips: 0

### Trip Count By Schedule Status

Total Unscheduled: 404  
 Total NoShows: 527  
 Total Cancels at Door: 0  
 Total Missed Trips: 0  
 Total Missed but Transported Trips: 0  
 Total Advance Cancels: 1606  
 Total Late Cancels: 2  
 Total Same Day Canceled Trips: 1416  
 Total Site Closure Cancel Trips: 253  
 Total User Error Cancel Trips: 82  
 Total Cancels (Other): 0  
 Total NoShows (Other): 0

When all exclusions are set to N (no), the Service Hours, Live Hours, and Total Hours subtotal and total columns should be equal

If lunch breaks, out-of-service, or refunds are excluded, the Total Hours will be greater than the Service Hours, and Live Hours, if there are any lunches, breaks, out-of-service, or refunds

If the Live hours from the depo to the first pickup are excluded, Total Hours will be greater than the Service Hours, and Live Hours

If the Live hours from the last dropoff to the depo are excluded, Total Hours will be greater than the Service Hours, and Live Hours

Assuming PCA, COM, GUE, VIS, GST, and CU consume arbitrary settings, the combined total should be equal to the Total Passengers

The Minutes Over/Under column indicates the number of minutes the vehicle was either late or early returning to the depo. If over the scheduled return time, the minutes appear in red, and if under, the number will be negative.

Deadhead hours are calculated from pullout to first pickup plus from last dropoff to pullin

Live Hours excludes pullout, pullin, and all break time

Total Hours is depo to depo

Service = Total - excluded breaks

When all exclusions are set to N (unchecked), the Service Hours and Total Hours subtotal and total columns should be equal

If any exclusions that exist on a selected run are checked, the Total Hours will be greater than the Service Hours

Service Exclude First PU:	Y
Service Exclude Last DO:	Y
Service Exclude Lunch:	N
Service Exclude Breaks:	N
Exclude Auto Breaks:	N
Exclude Per Defined Breaks:	N
Service Exclude Out(0) Service:	N
Service Exclude Refuel:	N
Exclude Driver Relief:	N
Exclude Driver Assist:	N
Exclude Driver Return:	N



# Trip Hours Productivity

Ride Date: 2009-06-01 -- 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass.No	Service Hours	Live Hours	DH Hours	Passengers Per Srv Hours	Passengers Per Loc Hours	Total Hours	Srv Hours	Trips Per Live Hours	Total Hours	Total Slack Minutes	SBK Minutes	Large Slack Count	Share Hours	Share percent
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Trip Count By Booking SubType

DEM	DEMAND TRIP	9018
OAR	OUT OF AREA REF	1
SBY	STAND BY	125
SUB	SUBSC TRIP	7341
WCL	WILL CALL	92

Passenger Count By Pass Type

ATT	ATTEND	1533
CLI	CLIENT	16577
COM	COMPANION	158

Generated: July 6, 2009

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Ride date	2009-06-01 -- 2009-06-30	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route		Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time	Actual Depart Time	Exclude Auto Breaks:	N		
		Exclude User Defined Breaks:	N		
		Service Exclude Out Of Service:	N		
		Service Exclude Refuel:	N		
				Exclude Driver Relief:	N
				Exclude Driver Assist:	N
				Exclude Driver Return:	N

# Trip Hours Productivity

Ride Date: 2009-06-01 - 2009-06-30

Date	Route	Vehicle Number	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No.	Service Hours	Live Hours	DUI Hours	Passengers Per Live Hour		Trippss Per Live Hour		Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent	
											Srv Hours	Total Hours	Srv Hours	Total Hours						
2009-06-01	Sub Totals:		30.3	75	0	89	0	28.4	28.4	1.9	3.13	3.13	2.94	2.64	2.48	22	0	0	7.67	27.00
2009-06-02	Sub Totals:		30.3	72	0	78	0	28.6	28.6	1.7	2.72	2.72	2.58	2.51	2.38	34	0	0	4.22	14.73
2009-06-03	Sub Totals:		29.0	67	0	80	0	26.7	26.7	2.2	2.99	2.99	2.76	2.51	2.31	14	0	0	5.00	18.70
2009-06-04	Sub Totals:		32.7	89	0	108	0	30.6	30.6	2.1	3.53	3.53	3.30	2.91	2.72	77	0	0	7.03	23.00
2009-06-05	Sub Totals:		31.1	68	0	86	0	29.4	29.4	1.7	2.93	2.93	2.76	2.31	2.19	29	0	0	5.72	19.46
2009-06-08	Sub Totals:		30.2	70	0	81	0	27.9	27.9	2.4	2.91	2.91	2.68	2.51	2.32	18	0	0	5.85	21.00
2009-06-09	Sub Totals:		30.7	57	0	63	0	27.9	27.9	2.7	2.26	2.26	2.06	2.04	1.86	18	0	0	5.48	19.65
2009-06-10	Sub Totals:		31.9	81	0	94	0	29.9	29.9	2.0	3.14	3.14	2.94	2.71	2.54	25	0	0	7.58	25.34
2009-06-11	Sub Totals:		32.2	86	0	100	0	30.4	30.4	1.8	3.29	3.29	3.10	2.83	2.67	27	0	0	6.78	22.32
2009-06-12	Sub Totals:		31.0	68	0	78	0	28.9	28.9	2.1	2.70	2.70	2.52	2.36	2.20	23	0	0	5.62	19.47
2009-06-15	Sub Totals:		32.0	65	0	77	0	30.1	30.1	1.9	2.56	2.56	2.41	2.16	2.03	17	0	0	3.72	12.34
2009-06-16	Sub Totals:		34.7	76	0	84	0	32.3	32.3	2.3	2.60	2.60	2.42	2.35	2.19	25	0	0	6.45	19.94
2009-06-17	Sub Totals:																			

Ride date:	2009-06-01 - 2009-06-30	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	650 - 699	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	Actual/Depart Time	Exclude Auto Breaks:	N		
		Exclude User Defined Breaks:	N	Exclude Driver Relief:	N
		Service Exclude OutOfService:	N	Exclude Driver Assist:	N
		Service Exclude Relief:	N	Exclude Driver Return:	N

# Trip Hours Productivity

Ride Date: 2009-06-01 - 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No.	Service Hours	Live Hours	DHI Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes %0	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					
Sub Totals:			32.4	74	0	84	0	0	30.5	30.5	1.9	2.75	2.75	2.59	2.43	2.43	2.28	39	0	0	6.10	19.99
2009-06-18	Sub Totals:			33.9	80	0	94	0	31.7	31.7	2.1	2.96	2.96	2.77	2.52	2.52	2.36	62	0	0	7.70	24.26
2009-06-19	Sub Totals:			31.0	63	0	73	0	28.8	28.8	2.2	2.54	2.54	2.35	2.19	2.19	2.03	20	0	0	4.85	16.85
2009-06-22	Sub Totals:			31.0	65	0	79	0	28.8	28.8	2.2	2.74	2.74	2.55	2.26	2.26	2.10	17	0	0	4.43	15.40
2009-06-23	Sub Totals:			31.6	73	0	94	0	29.9	29.9	1.7	3.14	3.14	2.97	2.44	2.44	2.31	38	0	0	5.77	19.27
2009-06-24	Sub Totals:			31.7	62	0	76	0	29.8	29.8	1.9	2.55	2.55	2.40	2.08	2.08	1.95	55	0	0	5.03	16.89
2009-06-25	Sub Totals:			32.4	75	0	85	0	30.8	30.8	1.6	2.76	2.76	2.63	2.44	2.44	2.32	28	0	0	7.28	23.66
2009-06-26	Sub Totals:			33.7	70	0	85	0	31.7	31.7	2.0	2.68	2.68	2.52	2.21	2.21	2.08	35	0	0	5.08	16.03
2009-06-29	Sub Totals:			30.3	70	0	77	0	28.2	28.2	2.1	2.73	2.73	2.54	2.48	2.48	2.31	22	0	0	8.18	29.02
2009-06-30	Sub Totals:			35.1	92	0	121	0	33.4	33.4	1.8	3.63	3.63	3.44	2.76	2.76	2.62	35	0	0	8.52	25.52
Grand Totals:			699.2	1598	0	1886	0	0	654.7	654.7	44.4	2.88	2.88	2.70	2.44	2.44	2.29	680	0	0	134.07	20.48

Ride date: 2009-06-01 - 2009-06-30  
 Route: 650 - 609  
 Sort Time: Actual Depart Time

Generated: July 6, 2009  
 Service Exclude Lunch: N  
 Service Exclude Breaks: N  
 Exclude Anno Breaks: N  
 Exclude User Defined Breaks: N  
 Service Exclude OutOfService: N  
 Service Exclude Refuel: N  
 Service Exclude First PU: Y  
 Service Exclude Last DO: Y  
 Exclude Driver Relief: N  
 Exclude Driver Assist: N  
 Exclude Driver Return: N

# Trip Hours Productivity

Ride Date: 2009-06-01 - 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transformed Trips	Transferred Pass.No	Service Hours	Live Hours	PMI Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes -60	Large Slack Count	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours				

To see Advance and Late Cancel counts for selected date range, run the Cancel-Missed-NoShow and More report.

**Trip Count By Selected Runs: 650 - 699**

Total Cancels at Door:	0
Total No Shows:	14
Total Other Cancels:	0

**Trip Count By Booking Type**

Total Activated:	524
Total Casuals:	1074
Total Flex Trips:	0

**Trip Count By Schedule Status**

Total Unscheduled:	404
Total NoShows:	527
Total Cancels at Door:	0
Total Missed Trips:	0
Total Missed but Transported Trips:	0
Total Advance Cancels:	1606
Total Late Cancels:	2
Total Same Day Canceled Trips:	1416
Total Site Closure Cancel Trips:	253
Total User Error Cancel Trips:	82
Total Cancels (Other):	0
Total NoShows (Other):	0

When all exclusions are set to N (no), the Service Hours, Live Hours, and Total Hours subtotal and total columns should be equal. If lunch, breaks, out-of-service, or refunds are excluded, the Total Hours will be greater than the Service Hours, and Live Hours. If there are any lunches, breaks, out-of-service, or refunds. If the Live Hours from the depo to the first pickup are excluded, Total Hours will be greater than the Service Hours, and Live Hours. If the Live Hours from the last dropoff to the depo are excluded, Total Hours will be greater than the Service Hours, and Live Hours. Assuming PCA, COM, GUE, VIS, GST, and CU assume arbitrarily setting, the combined total should be equal to the Total Passengers.

The Minutes Over/Under column indicates the number of minutes the vehicle was either late or early returning to the depo. If over: the scheduled return time, the minutes appear in red, and if under, the number will be negative. Deadhead hours are calculated from pullout to first pickup plus from last dropoff to pullin. Live Hours excludes pullout, pullin, and all break time. Total Hours is depo to depo. Service = Total - excluded breaks. When all exclusions are set to N (unchecked), the Service Hours and Total Hours subtotal and total columns should be equal. If any exclusions that exist on a selected run are checked, the Total Hours will be greater than the Service Hours.

Ride Date:	2009-06-01 - 2009-06-30
Route:	650 - 699
Set Time:	Actual/Depart Time
Service Exclude Lunch	Y
Service Exclude First PU	Y
Service Exclude Last PU	Y
Service Exclude Breaks	N
Exclude Auto Breaks	N
Exclude User Defined Breaks	N
Exclude Driver Relief	N
Service Exclude OutOfService	N
Exclude Driver Assist	N
Service Exclude Refuel	N
Exclude Driver Return	N

# Trip Hours Productivity

Ride Date: 2009-06-01 -- 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DI Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes <40	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					

Trip Count By Booking SubType

DEM	1046
SBY	14
SUB	525
WCL	13

Passenger Count By Pass Type

ATT	266
CLI	1598
COM	22

Ride date:	2009-06-01 -- 2009-06-30	Service Exclude First PU:	Y
Route:	650 - 699	Service Exclude Last DO:	Y
Sort Time	Actual/DepartTime	Service Exclude Driver Relief:	N
		Service Exclude Driver Assist:	N
		Service Exclude Driver Return:	N
		Service Exclude Lunch:	N
		Service Exclude Breaks:	N
		Service Exclude Auto Breaks:	N
		Service Exclude Defined Breaks:	N
		Service Exclude OutOfService:	N
		Service Exclude Refuel:	N

# Trip Hours Productivity

Ride Date: 2009-06-01 - 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No.	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Sick Minutes	Large Slack Count	Share Hours	Share percent	
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours						
2009-06-01	Sub Totals:		6.3	11	0	11	0	0	5.9	5.9	0.4	1.87	1.87	1.76	1.76	1.87	1.87	1.76	20	0	0	0.73	12.44
2009-06-02	Sub Totals:		7.0	17	0	19	0	0	6.5	6.5	0.4	2.91	2.91	2.44	2.44	2.60	2.60	2.44	8	0	0	1.40	21.44
2009-06-03	Sub Totals:		6.4	15	0	16	0	0	6.0	6.0	0.4	2.66	2.66	2.34	2.34	2.49	2.49	2.34	2	0	0	1.55	25.77
2009-06-04	Sub Totals:		6.6	14	0	14	0	0	6.1	6.1	0.5	2.30	2.30	2.14	2.14	2.30	2.30	2.14	0	0	0	1.02	16.73
2009-06-05	Sub Totals:		7.2	16	0	20	0	0	6.7	6.7	0.5	2.98	2.98	2.22	2.22	2.38	2.38	2.22	7	0	0	1.18	17.63
2009-06-08	Sub Totals:		7.3	11	0	12	0	0	7.0	7.0	0.3	1.72	1.72	1.50	1.50	1.58	1.58	1.50	7	0	0	1.28	18.39
2009-06-09	Sub Totals:		7.1	16	0	17	0	0	6.8	6.8	0.3	2.50	2.50	2.24	2.24	2.35	2.35	2.24	3	0	0	1.37	20.10
2009-06-10	Sub Totals:		7.1	19	0	22	0	0	6.7	6.7	0.4	3.29	3.29	2.67	2.67	2.85	2.85	2.67	10	0	0	4.50	67.38
2009-06-11	Sub Totals:		7.2	12	0	13	0	0	6.7	6.7	0.5	1.95	1.95	1.67	1.67	1.80	1.80	1.67	0	0	0	1.45	21.75
2009-06-12	Sub Totals:		6.6	13	0	15	0	0	6.3	6.3	0.4	2.39	2.39	1.96	1.96	2.07	2.07	1.96	7	0	0	1.78	28.42
2009-06-15	Sub Totals:		7.3	17	0	18	0	0	6.9	6.9	0.4	2.63	2.63	2.33	2.33	2.48	2.48	2.33	0	0	0	1.63	23.82
2009-06-16	Sub Totals:		7.3	13	0	15	0	0	7.0	7.0	0.4	2.16	2.16	1.77	1.77	1.87	1.87	1.77	5	0	0	0.93	13.42
2009-06-17	Sub Totals:																						

Generated: July 6, 2009

Ride date:	2009-06-01 - 2009-06-30	Service Exclude Lunch	N	Service Exclude First PU:	Y
Route:	640 - 649	Service Exclude Breaks	N	Service Exclude Last DO	Y
Sort Time:	Actual/Depart Time	Exclude Auto Breaks	N		
		Exclude Use Delayed Breaks	N	Exclude Driver Relief	N
		Service Exclude Out Of Service	N	Exclude Driver Assist	N
		Service Exclude Retard	N	Exclude Driver Return	N

# Trip Hours Productivity

Ride Date: 2009-06-01 - 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DI Hours	Passengers Per Live Hours	Trips Per Live Hours	Total Hours	Total Minutes	Slack Minutes	Large Slack Count	Share Hours	Share Percent
2009-06-18	Sub Totals:		7.4	13	0	15	0	0	7.0	7.0	0.4	2.15	1.86	1.76	0	0	0	1.23	17.65
2009-06-19	Sub Totals:		7.7	16	0	21	0	0	7.4	7.4	0.3	2.83	2.16	2.07	6	0	0	1.68	22.69
2009-06-22	Sub Totals:		7.3	14	0	15	0	0	7.0	7.0	0.3	2.15	2.01	1.91	3	0	0	2.37	33.95
2009-06-23	Sub Totals:		7.3	16	0	18	0	0	7.0	7.0	0.4	2.58	2.30	2.18	4	0	0	1.58	22.73
2009-06-24	Sub Totals:		7.1	15	0	17	0	0	6.8	6.8	0.3	2.50	2.20	2.11	4	0	0	1.97	28.91
2009-06-25	Sub Totals:		8.1	17	0	19	0	0	7.6	7.6	0.5	2.51	2.25	2.11	5	0	0	1.60	21.17
2009-06-26	Sub Totals:		6.9	14	0	14	0	0	6.7	6.7	0.3	2.10	2.10	2.02	0	0	0	1.45	21.75
2009-06-29	Sub Totals:		3.8	8	0	9	0	0	3.2	3.2	0.6	2.81	2.50	2.12	0	0	0	0.88	27.55
2009-06-30	Sub Totals:		6.0	12	0	12	0	0	5.5	5.5	0.5	2.19	2.19	2.01	0	0	0	1.68	30.67
	Sub Totals:		7.2	15	0	17	0	0	6.7	6.7	0.5	2.53	2.23	2.08	19	0	0	1.40	20.83
	<b>Grand Totals:</b>		<b>152.2</b>	<b>314</b>	<b>0</b>	<b>349</b>	<b>0</b>	<b>0</b>	<b>143.2</b>	<b>143.2</b>	<b>9.0</b>	<b>2.44</b>	<b>2.19</b>	<b>2.06</b>	<b>110</b>	<b>0</b>	<b>0</b>	<b>34.68</b>	<b>24.22</b>

Ride date:	2009-06-01 - 2009-06-30	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	640 - 649	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time	Actual Depart Time	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude Self Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-06-01 - 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No.	Service Hours	Live Hours	DHI Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					

To see Advance and Late Cancel counts for selected date range, run the Cancel-Missed-NoShows and More report.

### Trip Count By Selected Runs: 640 - 649

Total Cancels at Door: 0  
 Total No Shows: 10  
 Total Other Cancels: 0

### Trip Count By Booking Type

Total Activated: 59  
 Total Casuals: 255  
 Total Flex Trips: 0

### Trip Count By Schedule Status

Total Unscheduled: 404  
 Total NoShows: 527  
 Total Cancels at Door: 0  
 Total Missed Trips: 0  
 Total Missed but Transported Trips: 0  
 Total Advance Cancels: 1606  
 Total Late Cancels: 2  
 Total Same Day Canceled Trips: 1416  
 Total Site Closure Cancel Trips: 253  
 Total User Error Cancel Trips: 82  
 Total Cancels (Other): 0  
 Total NoShows (Other): 0

When all exclusions are set to N (no), the Service Hours, Live Hours, and Total Hours subtotal and total columns should be equal.

If lunch, break, out-of-service, or refunds are excluded, the Total Hours will be greater than the Service Hours, and Live Hours, if there are any lunches, breaks, out-of-service, or refunds.

If the Live Hours from the depo to the first pickup are excluded, Total Hours will be greater than the Service Hours, and Live Hours.

If the Live Hours from the last dropoff to the depo are excluded, Total Hours will be greater than the Service Hours, and Live Hours.

Assuming PCA, COM, GUE, VIS, GST, and CU consume ambulatory seating, the combined total should be equal to the Total Passengers.

The Minutes Over/Under column indicates the number of minutes the vehicle was either late or early returning to the depo. If over the scheduled return time, the minutes appear in red, and if under, the number will be negative.

Deadhead hours are calculated from pullout to first pickup plus from last dropoff to pullin.

Live Hours excludes pullout, pullin, and all break time.

Total Hours is depo to depo.

Service = Total - excluded breaks.

When all exclusions are set to N (unchecked), the Service Hours and Total Hours subtotal and total columns should be equal.

If any exclusions that exist on a selected run are checked, the Total Hours will be greater than the Service Hours.

Ride date:	2009-06-01 - 2009-06-30	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	640 - 649	Service Exclude Breaks:	N	Service Exclude Last PU:	Y
Sort Time:	Actual Depart Time	Exclude Auto Breaks:	N	Exclude Depot Refuel:	N
		Exclude User Defined Breaks:	N	Exclude Depot Assist:	N
		Service Exclude OutOfService:	N	Exclude Depot Return:	N
		Service Exclude Refuel:	N		



# Trip Hours Productivity

Ride Date: 2009-06-01 - 2009-06-30

Date	Route	Vehicle Number	Total Hours	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	D/I Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes /40	Large Slack Count	Share Hours	Share percent
											Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours					

Trip Count By Booking SubType

DEM	DEMAND TRIP	252
SBY	STAND BY	2
SUB	SUBSC TRIP	59
WCL	WILL CALL	1

Passenger Count By Pass Type

ATT	ATTEND	32
CLI	CLIENT	314
COM	COMPANION	3

Date	Route	Service	Exclude Lunch	Exclude Breaks	Exclude Auto Breaks	Exclude User Defined Breaks	Exclude OutOfService	Exclude Reliefs	Exclude First PUJ	Exclude Last DO	Exclude Driver Relief	Exclude Driver Assist	Exclude Driver Return
2009-06-01 -- 2009-06-30	640 - 649	Actual/Depart Time	Y	Y	Y	Y	Y	Y	Y	Y	N	N	N

# Daily Operations

For: 2009-06-01 To 2009-06-30

Print Date: 07/06/2009

Print Time: 02:11PM

Time Range	Riders	Revenue Hours	Riders per Revenue Hour	Service Hours	Riders per Service Hour	Sub	%	Casual	%	Other	%	Total Trips	Share Hours	Share percent	Maximum Active Vehicles/day
00:00-01:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
01:00-02:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
02:00-03:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
03:00-04:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
04:00-05:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
05:00-06:00	3	0.1	2.500	0.1	2.500	0	0.00	3	100.00	0	0.00	3	0.00	0.00	2
06:00-07:00	392	106.5	3.68	106.5	3.68	240	63.32	139	36.68	0	0.00	379	8.57	8.05	20
07:00-08:00	2,667	534.9	4.99	534.9	4.99	2,060	78.78	555	21.22	0	0.00	2,615	198.63	37.13	34
08:00-09:00	1,996	787.9	2.53	787.9	2.53	909	48.98	947	51.02	0	0.00	1,856	375.08	47.60	37
09:00-10:00	1,812	785.0	2.31	785.0	2.31	432	27.34	1,148	72.66	0	0.00	1,580	217.48	27.70	38
10:00-11:00	1,425	634.6	2.25	643.8	2.21	159	12.87	1,076	87.13	0	0.00	1,235	109.73	17.29	39
11:00-12:00	1,202	592.6	2.03	640.9	1.88	62	6.16	944	93.84	0	0.00	1,006	63.30	10.68	31
12:00-13:00	1,255	610.3	2.06	688.3	1.82	136	12.96	913	87.04	0	0.00	1,049	64.72	10.60	32
13:00-14:00	1,468	712.9	2.06	750.7	1.96	224	17.62	1,047	82.38	0	0.00	1,271	62.13	8.71	41
14:00-15:00	3,144	763.9	4.12	766.4	4.10	2,043	68.95	920	31.05	0	0.00	2,963	241.82	31.65	41
15:00-16:00	1,537	680.0	2.26	680.1	2.26	712	50.60	695	49.40	0	0.00	1,407	362.33	53.28	35

# Daily Operations

Time Range	Riders	Revenue Hours	Riders per Revenue Hour	Service Hours	Riders per Service Hour	Sub	%	Casual	%	Other	%	Total Trips	Share Hours	Share percent	Maximum Active Vehicles/day
16:00-17:00	882	487.0	1.81	487.0	1.81	302	37.70	499	62.30	0	0.00	801	157.93	32.43	30
17:00-18:00	295	197.5	1.49	197.5	1.49	34	13.71	214	86.29	0	0.00	248	56.20	28.45	21
18:00-19:00	152	80.8	1.88	80.8	1.88	24	18.46	106	81.54	0	0.00	130	12.07	14.94	10
19:00-20:00	38	24.0	1.58	24.0	1.58	0	0.00	34	100.00	0	0.00	34	6.13	25.50	3
20:00-21:00	0	0.2	0.00	0.2	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	1
21:00-22:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
22:00-23:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
23:00-24:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
24:00-25:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
25:00-26:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
26:00-27:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
27:00-28:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
28:00-29:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
29:00-30:00	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
30:00 +	0	0.0	0.00	0.0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.00	0
<b>Grand Totals:</b>	<b>18268</b>	<b>6998.3</b>	<b>2.61</b>	<b>7174.1</b>	<b>2.55</b>	<b>7337</b>	<b>44.26</b>	<b>9240</b>	<b>55.74</b>	<b>0</b>	<b>0.00</b>	<b>16577</b>	<b>1,936.12</b>	<b>27.67</b>	

# Trip Hours Productivity

Ride Date: 2009-06-01 - 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No.	Transferred Trips	Transferred Pass No.	Service Hours	Live Hours	DII Hours	Passengers Per		Trips Per		Total Slack Minutes	Miss Minutes <60	Large Slack Count	Share Hours	Share Percent	
												Srv Hours	Total Hours	Srv Hours	Total Hours						
2009-06-01	Sub Totals:		34.6	31	0	37	0	0	34.6	34.6	0.0	1.07	1.07	1.07	0.90	0.90	5	0	0	0.00	0.00
2009-06-02	Sub Totals:		27.7	30	0	32	0	0	27.7	27.7	0.0	1.16	1.16	1.16	1.08	1.08	5	0	0	0.00	0.00
2009-06-03	Sub Totals:		45.4	36	0	42	0	0	45.4	45.4	0.0	0.92	0.92	0.92	0.79	0.79	5	0	0	0.00	0.00
2009-06-04	Sub Totals:		32.4	34	0	35	0	0	32.4	32.4	0.0	1.08	1.08	1.08	1.05	1.05	5	0	0	0.00	0.00
2009-06-05	Sub Totals:		52.3	45	0	51	0	0	52.3	52.3	0.0	0.98	0.98	0.98	0.86	0.86	5	0	0	0.00	0.00
2009-06-06	Sub Totals:		13.9	21	0	23	0	0	13.9	13.9	0.0	1.65	1.65	1.65	1.51	1.51	0	0	0	0.00	0.00
2009-06-07	Sub Totals:		10.6	20	0	25	0	0	10.6	10.6	0.0	2.35	2.35	2.35	1.88	1.88	0	0	0	0.00	0.00
2009-06-08	Sub Totals:		22.3	30	0	31	0	0	22.3	22.3	0.0	1.39	1.39	1.39	1.35	1.35	5	0	0	0.00	0.00
2009-06-09	Sub Totals:		45.4	28	0	29	0	0	45.4	45.4	0.0	0.64	0.64	0.64	0.62	0.62	5	0	0	0.00	0.00
2009-06-10	Sub Totals:		47.5	47	0	54	0	0	47.5	47.5	0.0	1.14	1.14	1.14	0.99	0.99	5	0	0	0.00	0.00
2009-06-11	Sub Totals:		38.2	32	0	37	0	0	38.2	38.2	0.0	0.97	0.97	0.97	0.84	0.84	5	0	0	0.00	0.00
2009-06-12	Sub Totals:		38.0	35	0	39	0	0	38.0	38.0	0.0	1.03	1.03	1.03	0.92	0.92	5	0	0	0.00	0.00
2009-06-13	Sub Totals:																				

Generated: July 6, 2009

Ride date:	2009-06-01 -- 2009-06-30	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	850 - 853	Service Exclude Breaks:	N	Service Exclude Last DO:	Y
Sort Time:	Actual Depart Time	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude User Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-06-01 - 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DIF Hours	Passengers Per		Trips Per		Total Slack Minutes	Slack Minutes >60	Large Slack Count	Share Hours	Share percent
												Srv Hours	Total Hours	Srv Hours	Total Hours					
2009-06-14	Sub Totals:		17.4	21	0	26	0	0	17.4	17.4	0.0	1.49	1.49	1.21	1.21	0	0	0	0.00	0.00
2009-06-15	Sub Totals:		6.5	14	0	17	0	0	6.5	6.5	0.0	2.62	2.62	2.15	2.15	0	0	0	0.00	0.00
2009-06-16	Sub Totals:		34.0	37	0	40	0	0	34.0	34.0	0.0	1.18	1.18	1.09	1.09	5	0	0	0.00	0.00
2009-06-17	Sub Totals:		33.6	31	0	32	0	0	33.6	33.6	0.0	0.95	0.95	0.92	0.92	5	0	0	0.00	0.00
2009-06-18	Sub Totals:		70.6	49	0	58	0	0	70.6	70.6	0.0	0.82	0.82	0.69	0.69	5	0	0	0.00	0.00
2009-06-19	Sub Totals:		37.6	33	0	35	0	0	37.6	37.6	0.0	0.93	0.93	0.88	0.88	5	0	0	0.00	0.00
2009-06-20	Sub Totals:		48.5	38	0	43	0	0	48.5	48.5	0.0	0.89	0.89	0.78	0.78	11	0	0	0.00	0.00
2009-06-21	Sub Totals:		5.0	19	0	20	0	0	5.0	5.0	0.0	4.01	4.01	3.81	3.81	0	0	0	0.00	0.00
2009-06-22	Sub Totals:		11.8	20	0	26	0	0	11.8	11.8	0.0	2.21	2.21	1.70	1.70	0	0	0	0.00	0.00
2009-06-23	Sub Totals:		32.6	33	0	36	0	0	32.6	32.6	0.0	1.11	1.11	1.01	1.01	5	0	0	0.00	0.00
2009-06-24	Sub Totals:		33.3	29	0	34	0	0	33.3	33.3	0.0	1.02	1.02	0.87	0.87	0	0	0	0.00	0.00
2009-06-25	Sub Totals:		44.2	43	0	46	0	0	44.2	44.2	0.0	1.04	1.04	0.97	0.97	5	0	0	0.00	0.00
	Sub Totals:		46.3	40	0	42	0	0	46.3	46.3	0.0	0.91	0.91	0.86	0.86	5	0	0	0.00	0.00

Generated: July 6, 2009

Ride date	2009-06-01 - 2009-06-30	Service Exclude Lunch	N	Service Exclude First PU	Y
Route	850 - 853	Service Exclude Breaks	N	Service Exclude Last DO	Y
Set Time	Actual/Depart Time	Exclude Auto Breaks	N	Exclude Driver Relief	N
		Exclude User Defined Breaks	N	Exclude Driver Assist	N
		Service Exclude Out Of Service	N	Exclude Driver Return	N
		Service Exclude Relief	N		

# Trip Hours Productivity

Ride Date: 2009-06-01 - 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DH Hours	Passengers Per			Trips Per			Total Slack Minutes	Slack Minutes <60	Large Slack Count	Share Hours	Share percent	
												Srv Hours	Live Hours	Total Hours	Srv Hours	Live Hours	Total Hours						
2009-06-26			29.1	38	0	40	0	0	29.1	29.1	0.0	1.38	1.38	1.38	1.31	1.31	1.31	5	0	0	0.00	0.00	
Sub Totals:																							
2009-06-27			17.7	24	0	28	0	0	17.7	17.7	0.0	1.58	1.58	1.58	1.36	1.36	1.36	0	0	0	0.00	0.00	
Sub Totals:																							
2009-06-28			11.4	20	0	26	0	0	11.4	11.4	0.0	2.29	2.29	2.29	1.76	1.76	1.76	3	0	0	0.00	0.00	
Sub Totals:																							
2009-06-29			34.2	36	0	39	0	0	34.2	34.2	0.0	1.14	1.14	1.14	1.05	1.05	1.05	5	0	0	0.00	0.00	
Sub Totals:																							
2009-06-30			32.6	28	0	31	0	0	32.6	32.6	0.0	0.95	0.95	0.95	0.86	0.86	0.86	5	0	0	0.00	0.00	
Sub Totals:																							
Grand Totals:			954.4	942	0	1054	0	0	954.4	954.4	0.0	1.10	1.10	1.10	0.99	0.99	0.99	114	0	0	0.00	0.00	

Generated: July 6, 2009

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Ride date:	2009-06-01 -- 2009-06-30	Service Exclude Lunch:	N	Service Exclude First PU:	Y
Route:	850 - 853	Service Exclude Breaks:	N	Service Exclude Last DO	Y
Sort Time	Actual/Depart Time	Exclude Auto Breaks:	N	Exclude Driver Relief:	N
		Exclude Defined Breaks:	N	Exclude Driver Assist:	N
		Service Exclude OutOfService:	N	Exclude Driver Return:	N
		Service Exclude Refuel:	N		

# Trip Hours Productivity

Ride Date: 2009-06-01 - 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DI Hours	Passengers Per Live Hours	Trips Per Live Hours	Total Hours	Total Slack Minutes	Slack Minutes	Large Slack Count	Share Hours	Share percent
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To see Advance and Late Cancel counts for selected date range, run the Cancel-Missed-NoShow and Mono report.

**Trip Count By Selected Runs: 850 - 853**

Total Cancels at Door:	0
Total No Shows:	22
Total Other Cancels:	0

**Trip Count By Booking Type**

Total Activated:	311
Total Casuals:	631
Total Flex Trips:	0

**Trip Count By Schedule Status**

Total Unscheduled:	624
Total NoShows:	527
Total Cancels at Door:	0
Total Missed Trips:	0
Total Missed but Transported Trips:	0
Total Advance Cancels:	1606
Total Late Cancels:	2
Total Same Day Canceled Trips:	1416
Total Site Closure Cancel Trips:	253
Total User Error Cancel Trips:	82
Total Cancels (Other):	0
Total NoShows (Other):	0

When all exclusions are set to N (no), the Service Hours, Live Hours, and Total Hours subtotal and total columns should be equal. If lunch, breaks, out-of-service, or refuels are excluded, the Total Hours will be greater than the Service Hours, and Live Hours. If there are any lunches, breaks, out-of-service, or refuels. If the Live hours from the depo to the first pickup are excluded, Total Hours will be greater than the Service Hours, and Live Hours. If the Live hours from the last dropoff in the depo are excluded, Total Hours will be greater than the Service Hours, and Live Hours. Assuming PCA, COM, GUE, VIS, GST, and CLU consists ambulatory seeing, the combined total should be equal to the Total Passengers. The Minutes Over/Under column indicates the number of minutes the vehicle was either late or early returning to the depo. If over the scheduled return time, the minutes appear in red, and if under, the number will be negative.

Deadhead hours are calculated from pullout to first pickup plus from last dropoff to pullin. Live Hours excludes pullout, pullin, and all break time. Total Hours is depo to depo. Service = Total - excluded breaks.

When all exclusions are set to N (unchecked), the Service Hours and Total Hours subtotal and total columns should be equal. If any exclusions that exist on a selected run are checked, the Total Hours will be greater than the Service Hours.

Ride date:	2009-06-01 - 2009-06-30
Route:	850 - 853
Sort Time:	Actual Depart Time

# Trip Hours Productivity

Ride Date: 2009-06-01 -- 2009-06-30

Date	Route	Vehicle Number	Total Hours	Total Trips	Flex Trips	Passenger No	Transferred Trips	Transferred Pass No	Service Hours	Live Hours	DH Hours	Passengers Per		Trips Per		Total Slack Minutes	Slack Minutes	Large Slack Count	Share Hours	Share Percent
												Srv Hours	Live Hours	Srv Hours	Live Hours					

Trip Count By Booking SubType

DEM	DEMAND TRIP	628
SBY	STAND BY	2
SUB	SUBSC TRIP	311
WCL	WILL CALL	1

Passenger Count By Pass Type

ATT	ATTEND	96
CLI	CLIENT	942
COM	COMPANION	16

Generated: July 6, 2009

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Ride date	2009-06-01 -- 2009-06-30	Service Exclude Lunch	N	Service Exclude First Pl	Y
Route	850 - 853	Service Exclude Breaks	N	Service Exclude Last DO	Y
Start Time	Actual/Depart Time	Exclude Auto Breaks	N	Exclude Driver Retief	N
		Exclude User Defined Breaks	N	Exclude Driver Assist	N
		Service Exclude Out Of Service	N	Exclude Driver Return	N
		Service Exclude Retief	N		



# Route Productivity Report

For Date : 2009-06-01 To 2009-06-30

Print Date: Jul 06, 2009  
Print Time: 02:34:42PM

Date	Count Passengers				Count Of Trips				Hours										Distance ( Miles )					
	CLI	PCA	ESC	Others	Total	Trips	NS	Canceled	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Frip/RH/Trip/Sl	
2009-06-01	714	63	6	0	783	714	30	76	333.1	333.1	300.4	26.7	1.5	4.5	0.0	0.0	4680	4680	4340	308	32	5918	2.38	2.14
2009-06-02	728	49	4	0	781	728	28	106	329.7	329.7	296.7	26.4	0.0	6.3	0.3	0.0	4456	4456	4061	376	19	5550	2.45	2.21
2009-06-03	757	55	6	0	818	757	26	121	351.3	351.3	318.6	26.5	0.0	6.2	0.0	0.0	4967	4967	4611	327	30	5674	2.38	2.15
2009-06-04	740	76	19	0	835	740	19	131	335.7	335.7	302.3	26.1	0.0	7.1	0.2	0.0	4712	4712	4299	392	21	5576	2.45	2.20
2009-06-05	671	72	1	0	744	671	13	202	311.8	311.8	281.9	23.0	0.0	6.9	0.0	0.0	4486	4486	4185	283	18	5123	2.38	2.15
2009-06-06	113	18	2	0	133	113	4	42	84.6	84.6	78.3	6.3	0.0	0.0	0.0	0.0	1083	1083	1021	58	4	585	1.44	1.34
2009-06-07	119	26	3	0	148	119	4	36	69.2	69.2	63.4	5.8	0.0	0.0	0.0	0.0	1044	1044	969	75	0	803	1.88	1.72
2009-06-08	681	54	7	0	742	681	19	91	327.5	327.5	293.9	26.7	1.5	5.5	0.0	0.0	4470	4470	4122	302	46	5067	2.32	2.08
2009-06-09	721	56	6	0	783	721	11	116	323.0	323.0	292.8	25.3	0.0	4.9	0.0	0.0	4507	4507	4221	274	12	5605	2.46	2.23
2009-06-10	740	56	0	0	796	740	20	140	325.5	325.5	292.8	26.5	0.0	6.2	0.0	0.0	4659	4659	4196	423	40	5574	2.53	2.27
2009-06-11	736	60	10	0	806	736	21	146	340.2	340.2	307.8	25.7	0.0	6.7	0.0	0.0	4871	4871	4530	318	23	5519	2.39	2.16
2009-06-12	664	65	7	0	736	664	17	229	318.1	318.1	285.8	25.5	0.0	6.8	0.0	0.0	4500	4500	4205	276	19	4879	2.32	2.09
2009-06-13	120	19	3	0	142	120	6	38	87.9	87.9	80.5	7.4	0.0	0.0	0.0	0.0	1188	1188	1128	56	4	670	1.49	1.37
2009-06-14	111	29	2	0	142	111	8	28	76.2	76.2	70.2	6.0	0.0	0.0	0.0	0.0	1077	1077	1026	51	0	657	1.58	1.46
2009-06-15	736	77	3	0	816	736	26	137	345.2	345.2	315.2	25.7	1.5	2.7	0.0	0.0	4925	4925	4570	329	25	5819	2.33	2.13
2009-06-16	719	56	3	0	778	719	25	93	319.6	319.6	288.9	24.0	0.0	6.7	0.0	0.0	4377	4377	4089	267	20	5626	2.49	2.25
2009-06-17	728	52	12	0	792	728	22	136	330.4	330.4	296.0	27.2	0.0	7.0	0.3	0.0	4897	4897	4523	340	33	6110	2.46	2.20
2009-06-18	713	76	10	0	799	713	19	136	319.9	319.9	286.9	25.6	0.0	7.4	0.0	0.0	4769	4769	4427	314	28	5576	2.49	2.23
2009-06-19	584	57	1	0	642	584	22	275	291.4	291.4	263.9	21.6	0.0	6.0	0.0	0.0	4311	4311	4008	276	28	4404	2.21	2.00
2009-06-20	134	23	0	0	157	134	7	41	82.5	82.5	74.1	8.4	0.0	0.0	0.0	0.0	1164	1164	1106	57	1	742	1.81	1.62
2009-06-21	136	46	4	0	186	136	3	36	76.2	76.2	70.2	6.0	0.0	0.0	0.0	0.0	1144	1144	1103	41	0	1176	1.94	1.78
2009-06-22	673	49	4	0	726	673	20	118	320.2	320.2	288.3	26.4	1.5	3.9	0.0	0.0	4399	4399	4090	280	29	5165	2.33	2.10
2009-06-23	736	66	8	0	810	736	26	110	325.9	325.9	293.7	25.3	0.0	6.9	0.0	0.0	4627	4627	4337	264	27	5409	2.51	2.26
2009-06-24	734	63	4	0	801	734	26	133	335.2	335.2	301.8	27.9	0.0	5.5	0.0	0.0	1851	1851	1851	4459	28	5796	2.43	2.19
2009-06-25	713	56	4	0	773	713	17	115	318.7	318.7	287.1	24.6	0.0	7.1	0.0	0.0	1536	1536	1536	4194	27	5425	2.48	2.24

# Route Productivity Report

For Date : 2009-06-01 To 2009-06-30

Print Date: Jul 06, 2009  
Print Time: 02:34:42PM

Date	Count Passengers				Count Of Trips			Hours							Distance ( Miles )									
	CLI	PCA	ESC	Others	Total	Trips	NS	Cancel	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/rip/SI	
2009-06-26	678	51	4	0	733	678	26	152	310.8	310.8	278.5	25.9	0.0	6.4	0.0	0.0	4437	4437	4128	292	17	5122	2.43	2.18
2009-06-27	123	15	7	0	145	123	2	40	75.6	75.6	68.7	6.8	0.0	0.0	0.0	0.0	1087	1087	1036	47	4	836	1.79	1.63
2009-06-28	128	28	8	0	164	128	3	42	82.5	82.5	73.0	9.5	0.0	0.0	0.0	0.0	1221	1221	1146	75	0	907	1.75	1.55
2009-06-29	673	43	2	0	718	673	20	133	321.9	321.9	285.4	29.5	1.5	5.5	0.0	0.0	4795	4795	4445	304	46	5008	2.36	2.09
2009-06-30	754	77	8	0	839	754	15	130	329.7	329.7	297.3	25.4	0.0	7.0	0.0	0.0	4865	4865	4519	314	32	5581	2.54	2.29
<b>Grand Totals :</b>	<b>16577</b>	<b>1533</b>	<b>158</b>	<b>0</b>	<b>18268</b>	<b>16577</b>	<b>505</b>	<b>3359</b>	<b>7799.2</b>	<b>7799.2</b>	<b>7034.4</b>	<b>623.6</b>	<b>7.5</b>	<b>133.0</b>	<b>0.7</b>	<b>0.0</b>	<b>111107</b>	<b>111107</b>	<b>103093</b>	<b>7400</b>	<b>614</b>	<b>125901</b>	<b>2.36</b>	<b>2.13</b>

# Route Productivity Report

For Date : 2009-06-01 To 2009-06-30

Print Date: Jul 06, 2009  
Print Time: 02:34:42PM

Date	Count Passengers			Count Of Trips			Hours							Distance ( Miles )								
	CLI	PCA	ESC :Others	Trips	NS	Cance	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RI/rip/Sl	
Grand Totals :	16577	1533	158	0	18268		7799.2	7799.2	7034.4	623.6	7.5	133.0	0.7	0.0	111107	111107	103093	7400	614	125901	2.36	2.13
Average :	13	1	0	0	14		5.9	5.9	5.3	0.5	0.0	0.1	0.0	0.0	84.4	84.4	78.3	5.6	0.5	95.7		

## Passenger Information

Clients	90.74	%	Total Requested	21065	No Show	505	Total	7799.16	Hours	Total	111106.9	Miles
Companions	0.86	%	Unscheduled	624	Cancels CD	0	Service	100.00	%	Service	100.00	%
Attendants	8.39	%	Unscheduled	2.96%	No Shows	2.40	Live	90.19	%	Live	92.79	%
Others	0.00	%	Cancel Adv.	1606			Deadhead	8.00	%	Deadhead	6.66	%
Pass. Per Trip	1.07		Late Cancels	2			Brk, Lnch, or Out	1.81	%	Brk, Lnch, or Out	0.55	%
Average Length	23.10	Minutes	Same Day	1416								
Average Distance	5.64	Miles	Site Closure	253	Missed	0						
Transferred Passenger	0		User Error	82	MissedIT	0						
			Cancels	15.95%	Missed	0.00						
			Transferred Trips	0								

Deadhead (DH) is calculated from pullout to first pickup plus from last dropoff to pullin  
Service = Total - DH  
Live = Service - all breaks

## Requested Trip Information

Exclude Lunches - Service:	N	Service - Exclude Depo to 1st Pick:	N
Exclude Breaks - Service:	N	Service - Exclude Last Drop to Depo:	N
Exclude Out of Service - Service:	N		
Exclude Refuel - Service:	N		

Ride Date: 2009-06-01 -- 2009-06-30  
Route: 100 - 699  
Sort Time: Actual Depart Time  
Calculate Miles: Partial Odometers

# Route Productivity Report

For Date : 2009-06-01 To 2009-06-30

Print Date: Jul 06, 2009  
Print Time: 02:35:40PM

Date	Count Passengers				Count Of Trips				Hours								Distance ( Miles )							
	CLI	PCA	ESC	Others	Total	Trips	NS	Cancel	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/Sl	
2009-06-01	75	14	0	0	89	75	0	76	30.3	30.3	28.4	1.9	0.0	0.0	0.0	0.0	322	322	293	29	0	404	2.64	2.4
2009-06-02	72	6	0	0	78	72	0	106	30.3	30.3	28.6	1.7	0.0	0.0	0.0	0.0	267	267	236	31	0	233	2.51	2.3
2009-06-03	67	11	2	0	80	67	0	121	29.0	29.0	26.7	2.2	0.0	0.0	0.0	0.0	326	326	303	23	0	352	2.51	2.3
2009-06-04	89	16	3	0	108	89	0	131	32.7	32.7	30.6	2.1	0.0	0.0	0.0	0.0	417	417	387	30	0	417	2.91	2.7
2009-06-05	68	18	0	0	86	68	2	202	31.1	31.1	29.4	1.7	0.0	0.0	0.0	0.0	285	285	246	39	0	283	2.31	2.1
2009-06-06								0	42															
2009-06-07								0	36															
2009-06-08	70	9	2	0	81	70	0	91	30.2	30.2	27.9	2.4	0.0	0.0	0.0	0.0	317	317	295	22	0	353	2.51	2.3
2009-06-09	57	6	0	0	63	57	1	116	30.7	30.7	27.9	2.7	0.0	0.0	0.0	0.0	333	333	293	40	0	332	2.04	1.8
2009-06-10	81	13	0	0	94	81	0	140	31.9	31.9	29.9	2.0	0.0	0.0	0.0	0.0	327	327	303	24	0	418	2.71	2.5
2009-06-11	86	11	3	0	100	86	0	146	32.2	32.2	30.4	1.8	0.0	0.0	0.0	0.0	366	366	336	30	0	383	2.83	2.6
2009-06-12	68	10	0	0	78	68	0	229	31.0	31.0	28.9	2.1	0.0	0.0	0.0	0.0	359	359	338	21	0	289	2.36	2.2
2009-06-13								0	38															
2009-06-14								0	28															
2009-06-15	65	12	0	0	77	65	1	137	32.0	32.0	30.1	1.9	0.0	0.0	0.0	0.0	304	304	272	32	0	247	2.16	2.0
2009-06-16	76	7	1	0	84	76	1	93	34.7	34.7	32.3	2.3	0.0	0.0	0.0	0.0	415	415	394	21	0	525	2.35	2.1
2009-06-17	74	9	1	0	84	74	1	136	32.4	32.4	30.5	1.9	0.0	0.0	0.0	0.0	406	406	384	22	0	407	2.43	2.2
2009-06-18	80	11	3	0	94	80	0	136	33.9	33.9	31.7	2.1	0.0	0.0	0.0	0.0	417	417	381	36	0	508	2.52	2.3
2009-06-19	63	10	0	0	73	63	0	275	31.0	31.0	28.8	2.2	0.0	0.0	0.0	0.0	343	343	320	23	0	230	2.19	2.0
2009-06-20								0	41															
2009-06-21								0	36															
2009-06-22	65	13	1	0	79	65	0	118	31.0	31.0	28.8	2.2	0.0	0.0	0.0	0.0	347	347	326	21	0	321	2.26	2.1
2009-06-23	73	21	0	0	94	73	1	110	31.6	31.6	29.9	1.7	0.0	0.0	0.0	0.0	332	332	313	19	0	387	2.44	2.31
2009-06-24	62	14	0	0	76	62	1	133	31.7	31.7	29.8	1.9	0.0	0.0	0.0	0.0	348	348	320	28	0	410	2.08	1.95
2009-06-25	75	10	0	0	85	75	1	145	32.4	32.4	30.8	1.6	0.0	0.0	0.0	0.0	358	358	333	25	0	411	2.44	2.32

\* Bad Data in Odometer

# Route Productivity Report

For Date : 2009-06-01 To 2009-06-30

Print Date: Jul 06, 2009  
Print Time: 02:35:40PM

Date	Count Passengers				Count Of Trips			Hours							Distance ( Miles )								
	CLJ	PCA	ESC	Others	Trips	NS	Cance	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/rip/SI	
2009-06-26	70	15	0	0	85	70	2	152	33.7	33.7	31.7	2.0	0.0	0.0	0.0	374	374	347	27	0	314	2.21	2.08
2009-06-27						0	40																
2009-06-28						0	42																
2009-06-29	70	7	0	0	77	70	2	133	30.3	30.3	28.2	2.1	0.0	0.0	0.0	340	340	318	22	0	381	2.48	2.31
2009-06-30	92	23	6	0	121	92	1	130	35.1	35.1	33.4	1.8	0.0	0.0	0.0	429	429	407	22	0	497	2.76	2.62
<b>Grand Totals :</b>	1598	266	22	0	1886	1598	14	3359	699.2	699.2	654.7	44.4	0.0	0.0	0.0	7732	7732	7146	586	0	8135	2.44	2.29

# Route Productivity Report

For Date : 2009-06-01 To 2009-06-30

Print Date: Jul 06, 2009  
Print Time: 02:35:40PM

Date	Count Passengers			Count Of Trips			Hours						Distance ( Miles )									
	CLI	PCA	ESC Others	Trips	NS	Canceled	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blk.	Pass.	Trip/RH/Trip/ST	
Grand Totals :	1598	266	22	0	1886	1598	14	3359	699.2	654.7	44.4	0.0	0.0	0.0	7732	7732	7146	586	0	8135	2.44	2.29
Average :	18	3	0	0	21	18	0	28	7.9	7.4	0.5	0.0	0.0	0.0	86.9	86.9	80.3	6.6	0.0	91.4		

## Requested Trip Information

## Hours Allocation

## Miles Allocation

Clients	Requested Trip Information			Hours Allocation			Miles Allocation		
	Total Requested	5595	No Show	Total	Hours	Total	Hours	Miles	
Companions	624	0	0	Service	100.00	Service	100.00	100.00	
Attendants	11.15%	No Shows	0.25	Live	93.64	Live	93.64	92.41	
Others	1606			Deadhead	6.36	Deadhead	6.36	7.59	
	2			Brk, Lnch, or Out	0.00	Brk, Lnch, or Out	0.00	0.00	
Pass. Per Trip	1416								
Average Length	253	Missed	0						
Average Distance	82	MissedT	0						
Transferred Passenger	60.04%	Missed	0.00						
	0	Transferred Trips	0						

Deadhead (DH) is calculated from pullout to first pickup plus from last dropoff to pullin  
Service = Total - DH  
Live = Service - all breaks

Ride Date:	2009-06-01 -- 2009-06-30	Exclude Lunches - Service:	N	Service - Exclude Depo to 1st Pick:	N
Route:	650 - 699	Exclude Breaks - Service:	N	Service - Exclude Last Drop to Depo:	N
Sort Time:	Actual/DepartTime	Exclude/OutofService-Service:	N		
Calculate Miles:	Partial Odometers	Exclude Refuel - Service:	N		

# Route Productivity Report

For Date: 2009-06-01 To 2009-06-30

Print Date: Jul 06, 2009

Print Time: 02:35:40PM

Date	Count Passengers				Count Of Trips				Hours										Distance ( Miles )				
	CLI	PCA	ESC	Others	Trips	NS	Cance	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Bl.	Pass.	Trip/RH/Trip/SL	
2009-06-01	75	14	0	0	89	75	0	76	30.3	30.3	28.4	1.9	0.0	0.0	0.0	322	322	293	29	0	404	2.64	2.48
2009-06-02	72	6	0	0	78	72	0	106	30.3	30.3	28.6	1.7	0.0	0.0	0.0	267	267	236	31	0	233	2.51	2.38
2009-06-03	67	11	2	0	80	67	0	121	29.0	29.0	26.7	2.2	0.0	0.0	0.0	326	326	303	23	0	352	2.51	2.31
2009-06-04	89	16	3	0	108	89	0	131	32.7	32.7	30.6	2.1	0.0	0.0	0.0	417	417	387	30	0	417	2.91	2.72
2009-06-05	68	18	0	0	86	68	2	202	31.1	31.1	29.4	1.7	0.0	0.0	0.0	285	285	246	39	0	283	2.31	2.19
2009-06-06						0	42																
2009-06-07						0	36																
2009-06-08	70	9	2	0	81	70	0	91	30.2	30.2	27.9	2.4	0.0	0.0	0.0	317	317	295	22	0	353	2.51	2.32
2009-06-09	57	6	0	0	63	57	1	116	30.7	30.7	27.9	2.7	0.0	0.0	0.0	333	333	293	40	0	332	2.04	1.80
2009-06-10	81	13	0	0	94	81	0	140	31.9	31.9	29.9	2.0	0.0	0.0	0.0	327	327	303	24	0	418	2.71	2.54
2009-06-11	86	11	3	0	100	86	0	146	32.2	32.2	30.4	1.8	0.0	0.0	0.0	366	366	336	30	0	383	2.83	2.67
2009-06-12	68	10	0	0	78	68	0	229	31.0	31.0	28.9	2.1	0.0	0.0	0.0	359	359	338	21	0	289	2.36	2.20
2009-06-13						0	38																
2009-06-14						0	28																
2009-06-15	65	12	0	0	77	65	1	137	32.0	32.0	30.1	1.9	0.0	0.0	0.0	304	304	272	32	0	247	2.16	2.03
2009-06-16	76	7	1	0	84	76	1	93	34.7	34.7	32.3	2.3	0.0	0.0	0.0	415	415	394	21	0	525	2.35	2.19
2009-06-17	74	9	1	0	84	74	1	136	32.4	32.4	30.5	1.9	0.0	0.0	0.0	406	406	384	22	0	407	2.43	2.28
2009-06-18	80	11	3	0	94	80	0	136	33.9	33.9	31.7	2.1	0.0	0.0	0.0	417	417	381	36	0	508	2.52	2.36
2009-06-19	63	10	0	0	73	63	0	275	31.0	31.0	28.8	2.2	0.0	0.0	0.0	343	343	320	23	0	230	2.19	2.03
2009-06-20						0	41																
2009-06-21						0	36																
2009-06-22	65	13	1	0	79	65	0	118	31.0	31.0	28.8	2.2	0.0	0.0	0.0	347	347	326	21	0	324	2.26	2.10
2009-06-23	73	21	0	0	94	73	1	110	31.6	31.6	29.9	1.7	0.0	0.0	0.0	332	332	313	19	0	387	2.44	2.31
2009-06-24	62	14	0	0	76	62	1	133	31.7	31.7	29.8	1.9	0.0	0.0	0.0	348	348	320	28	0	440	2.08	1.95
2009-06-25	75	10	0	0	85	75	1	145	32.1	32.1	30.8	1.6	0.0	0.0	0.0	358	358	333	25	0	414	2.44	2.32

# Route Productivity Report

For Date : 2009-06-01 To 2009-06-30

Print Date: Jul 06, 2009  
Print Time: 02:35:40PM

Date	Count Passengers				Count Of Trips			Hours							Distance ( Miles )								
	CLI	PCA	ESC	Others	Trips	NS	Cance	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/rip/SI	
2009-06-26	70	15	0	0	85	70	2	152	33.7	33.7	31.7	2.0	0.0	0.0	0.0	374	374	347	27	0	314	2.21	2.08
2009-06-27						0	40																
2009-06-28						0	42																
2009-06-29	70	7	0	0	77	70	2	133	30.3	30.3	28.2	2.1	0.0	0.0	0.0	340	340	318	22	0	381	2.48	2.31
2009-06-30	92	23	6	0	121	92	1	130	35.1	35.1	33.4	1.8	0.0	0.0	0.0	429	429	407	22	0	497	2.76	2.62
<b>Grand Totals :</b>	1598	266	22	0	1886	1598	14	3359	699.2	699.2	654.7	44.4	0.0	0.0	0.0	7732	7732	7146	586	0	8135	2.44	2.29



# Route Productivity Report

For Date : 2009-06-01 To 2009-06-30

Print Date: Jul 06, 2009  
Print Time: 02:35:40PM

Date	Count Passengers			Count Of Trips			Hours						Distance ( Miles )									
	CLI	PCA	ESC Others Total	Trips	NS	Cance	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/ST	
Grand Totals :	1598	266	22	0	1886	1598	14	3359	699.2	654.7	44.4	0.0	0.0	0.0	7732	7732	7146	586	0	8135	2.44	2.25
Average :	18	3	0	0	21	18	0	28	7.9	7.4	0.5	0.0	0.0	0.0	86.9	86.9	80.3	6.6	0.0	91.4		

## Passenger Information

## Requested Trip Information

## Hours Allocation

## Miles Allocation

<b>Clients</b>	84.73	%	<b>Total Requested</b>	5595	<b>No Show</b>	14	<b>Total</b>	699.17	<b>Hours</b>	7732.1	<b>Miles</b>	7732.1	<b>Miles</b>
<b>Companions</b>	1.17	%	<b>Unscheduled</b>	624	<b>Cancels CD</b>	0	<b>Service</b>	100.00	%	100.00	%	100.00	%
<b>Attendants</b>	14.10	%	<b>Unscheduled</b>	11.15%	<b>No Shows</b>	0.25	<b>Live</b>	93.64	%	93.64	%	92.41	%
<b>Others</b>	0.00	%	<b>Cancel Adv.</b>	1606	<b>Deadhead</b>		<b>Deadhead</b>	6.36	%	6.36	%	7.59	%
<b>Pass. Per Trip</b>	1.17		<b>Late Cancels</b>	2	<b>Brk, Lnch, or Out</b>		<b>Brk, Lnch, or Out</b>	0.00	%	0.00	%	0.00	%
<b>Average Length</b>	20.83	Minutes	<b>Same Day</b>	1416									
<b>Average Distance</b>	3.79	Miles	<b>Site Closure</b>	253	<b>Missed</b>	0							
<b>Transferred Passenger</b>	0		<b>User Error</b>	82	<b>MissedT</b>	0							
			<b>Cancels</b>	60.04%	<b>Missed</b>	0.00							
			<b>Transferred Trips</b>	0									

Deadhead (DH) is calculated from pullout to first pickup plus from last dropoff to pullin  
Service = Total - DH  
Live = Service - all breaks

Ride Date:	2009-06-01 - 2009-06-30	Exclude Lunches - Service:	N	Service - Exclude Depo to 1st Pick:	N
Route:	650 - 699	Exclude Breaks - Service:	N	Service - Exclude Last Drop to Depo:	N
Sort Time:	Actual Depart Time	Exclude Out of Service - Service:	N		
Calculate Miles:	Partial Odometers	Exclude Refuel - Service:	N		

# Route Productivity Report

For Date : 2009-06-01 To 2009-06-30

Print Date: Jul 06, 2009  
Print Time: 02:37:21PM

Date	Count Passengers				Count Of Trips				Hours										Distance ( Miles )						
	CLI	PCA	ESC	Others	Total	Trips	NS	Cancel	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/SH		
																								11	0
2009-06-01	11	0	0	0	11	11	0	76	6.3	6.3	5.9	0.4	0.0	0.0	0.0	0.0	0.0	134	134	120	8	6	94	1.87	1.76
2009-06-02	17	2	0	0	19	17	1	106	7.0	7.0	6.5	0.4	0.0	0.0	0.0	0.0	0.0	108	108	104	4	0	90	2.60	2.44
2009-06-03	15	0	1	0	16	15	0	121	6.4	6.4	6.0	0.4	0.0	0.0	0.0	0.0	0.0	125	125	119	6	0	124	2.49	2.34
2009-06-04	14	0	0	0	14	14	0	131	6.6	6.6	6.1	0.5	0.0	0.0	0.0	0.0	0.0	82	82	76	6	0	71	2.30	2.14
2009-06-05	16	4	0	0	20	16	0	202	7.2	7.2	6.7	0.5	0.0	0.0	0.0	0.0	0.0	144	144	139	5	0	126	2.38	2.22
2009-06-06						0	42																		
2009-06-07						0	36																		
2009-06-08	11	1	0	0	12	11	2	91	7.3	7.3	7.0	0.3	0.0	0.0	0.0	0.0	0.0	93	93	87	6	0	93	1.58	1.50
2009-06-09	16	1	0	0	17	16	1	116	7.1	7.1	6.8	0.3	0.0	0.0	0.0	0.0	0.0	130	130	126	4	0	110	2.35	2.24
2009-06-10	19	3	0	0	22	19	0	140	7.1	7.1	6.7	0.4	0.0	0.0	0.0	0.0	0.0	118	118	114	4	0	128	2.85	2.67
2009-06-11	12	1	0	0	13	12	0	146	7.2	7.2	6.7	0.5	0.0	0.0	0.0	0.0	0.0	115	115	111	4	0	115	1.80	1.67
2009-06-12	13	2	0	0	15	13	1	229	6.6	6.6	6.3	0.4	0.0	0.0	0.0	0.0	0.0	102	102	97	5	0	98	2.07	1.96
2009-06-13						0	38																		
2009-06-14						0	28																		
2009-06-15	17	0	1	0	18	17	0	137	7.3	7.3	6.9	0.4	0.0	0.0	0.0	0.0	0.0	123	123	115	8	0	150	2.48	2.33
2009-06-16	13	2	0	0	15	13	0	93	7.3	7.3	7.0	0.4	0.0	0.0	0.0	0.0	0.0	102	102	99	3	0	105	1.87	1.77
2009-06-17	13	2	0	0	15	13	0	136	7.4	7.4	7.0	0.4	0.0	0.0	0.0	0.0	0.0	140	140	136	4	0	97	1.86	1.76
2009-06-18	16	4	1	0	21	16	1	136	7.7	7.7	7.4	0.3	0.0	0.0	0.0	0.0	0.0	109	109	108	1	0	110	2.16	2.07
2009-06-19	14	1	0	0	15	14	1	275	7.3	7.3	7.0	0.3	0.0	0.0	0.0	0.0	0.0	124	124	119	5	0	138	2.01	1.91
2009-06-20						0	41																		
2009-06-21						0	36																		
2009-06-22	16	2	0	0	18	16	1	118	7.3	7.3	7.0	0.4	0.0	0.0	0.0	0.0	0.0	105	105	100	5	0	146	2.30	2.18
2009-06-23	15	2	0	0	17	15	1	110	7.1	7.1	6.8	0.3	0.0	0.0	0.0	0.0	0.0	115	115	113	2	0	153	2.20	2.11
2009-06-24	17	2	0	0	19	17	0	133	8.1	8.1	7.6	0.5	0.0	0.0	0.0	0.0	0.0	117	117	113	4	0	111	2.25	2.11
2009-06-25	14	0	0	0	14	14	0	115	6.9	6.9	6.7	0.3	0.0	0.0	0.0	0.0	0.0	104	104	103	1	0	108	2.10	2.02

\* Bad Data in Odometer

# Route Productivity Report

For Date : 2009-06-01 To 2009-06-30

Print Date: Jul 06, 2009  
Print Time: 02:37:21PM

Date	Count Passengers				Count Of Trips			Hours							Distance ( Miles )										
	CLI	PCA	ESC	Others	Total	Trips	NS	Cance	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/Sl		
2009-06-26	8	1	0	0	9	8	0	152	3.8	3.8	3.2	0.6	0.0	0.0	0.0	0.0	0.0	44	44	40	4	0	45	2.50	2.12
2009-06-27						0	40																		
2009-06-28						0	42																		
2009-06-29	12	0	0	0	12	12	0	133	6.0	6.0	5.5	0.5	0.0	0.0	0.0	0.0	0.0	94	94	91	3	0	88	2.19	2.01
2009-06-30	15	2	0	0	17	15	1	130	7.2	7.2	6.7	0.5	0.0	0.0	0.0	0.0	0.0	115	115	104	11	0	79	2.23	2.08
<b>Grand Totals :</b>	314	32	3	0	349	314	10	3359	152.2	152.2	143.2	9.0	0.0	0.0	0.0	0.0	0.0	2443	2443	2334	103	6	2380	2.19	2.00

\* Bad Data in Odometer

# Route Productivity Report

For Date : 2009-06-01 To 2009-06-30

Print Date: Jul 06, 2009  
Print Time: 02:37:21PM

Date	Count Passengers			Hours							Distance ( Miles )													
	CLJ	PCA	ESC Others	Total	Trips	NS	Cance	Total	Service	Live	DH	Break	Lunch	Refuel	Others	Total	Service	Live	DH	Blo.	Pass.	Trip/RH/Trip/SI		
Grand Totals :	314	32	3	0	349	314	10	3359	152.2	152.2	143.2	9.0	0.0	0.0	0.0	0.0	2443	2443	2334	103	6	2380	2.19	2.06
Average :	14	1	0	0	16	14	0	65	6.9	6.9	6.5	0.4	0.0	0.0	0.0	0.0	111.0	111.0	106.1	4.7	0.3	108.2		

## Requested Trip Information

Clients	89.97 %	Total Requested	4307	No Show	10	Hours Allocation			Miles Allocation			
						Total	Hours	Total	Hours	Total	Miles	
Companions	0.86 %	Unscheduled	624	Cancels	CD	0	100.00	%	100.00	%	100.00	%
Attendants	9.17 %	Unscheduled	14.49%	No Shows	0.23 %	94.08	%	94.08	%	95.54	%	
Others	0.00 %	Cancel Adv.	1606	Deadhead	5.92	%	5.92	%	5.92	%	4.20	%
		Late Cancels	2	Brk, Lnch, or Out	0.00	%	0.00	%	0.00	%	0.26	%
		Same Day	1416									
Pass. Per Trip	1.08	Site Closure	253	Missed	0							
Average Length	24.62 Minutes	User Error	82	MissedT	0							
Average Distance	6.69 Miles	Cancels	77.99%	Missed	0.00 %							
Transferred Passenger	0	Transferred Trips	0									

Deadhead (DH) is calculated from pullout to first pickup plus from last dropoff to pullin  
Service = Total - DH  
Live = Service - all breaks

Ride Date:	2009-06-01 -- 2009-06-30	Exclude Lunches - Service:	N	Service - Exclude Depo to 1st Pick:	N
Route:	640 - 649	Exclude Breaks - Service:	N	Service - Exclude Last Drop to Depo:	N
Sort time:	Actual/Depart Time	Exclude Other/Service-Service:	N		
Calculate Miles:	Partial Odometers	Exclude Refuel - Service:	N		