



REGIONAL TRANSPORTATION COMMISSION
Public Transportation • Streets and Highways • Planning

To: Prospective Bidders
From: Brad T. McKeachnie, Procurement/ Compliance Analyst
Subject: ADDENDUM Number #1 to IFB #RTC10-5

Date: 2/17/2010

This constitutes Addendum Number 1 to the **Invitation For Bid** for the Nortel telephony equipment, issued by the Regional Transportation Commission of Washoe County (RTC) on 2/2/2010. This Addendum becomes part of the original IFB package and shall become part of the contract with the successful Proposer.

This Addendum is hereby issued to answer questions as listed and, to completely replace the previous equipment price sheet with the new one attached.

Bidders are required to sign and return this page acknowledging receipt of Addendum Number 1 in the sealed envelope with the Bid, prior to 2:00 P.M. on 2/23/2010. Failure to sign and include this Addendum with the Bid will be grounds for rejection of the entire Bid.

Sincerely,

Brad T. McKeachnie, Procurement/Compliance Analyst

Company Name

Signature

Printed Name

Title

Date

Questions with Answers **in bold** to RTC10-5 for telephony equipment

1. The quantity for the Contact Center License upgrade on the RFP is 30. According to the Nortel Software history, we should only be upgrading 25 licenses from Release 4 to 7.

Answer: Equipment Pricing Sheet REVISED and attached to reflect a Qty of 25

2. The IFB calls for a Dell Signaling Server and 2 co-res signaling servers. From a cost perspective, RTC could purchase 3 co-res signaling servers to reduce costs. The Co-res Signaling servers can easily handle the environment at RTC.

Answer: Thank you for your suggestion. Please quote the servers as requested for our consideration.

3. The RFP calls for one switch to network via SIP. The other two PBX's are networked via H323. Switches cannot network via different IP networking protocols. It has to either be all SIP or all H323. We recommend SIP because most technologies are going towards a SIP environment. SIP future proofs RTC ability to network with other SIP applications in the future if desired.

Answer: Equipment Pricing Sheet REVISED to reflect the request for SIP

4. The IFB asks to quote 48 SIP access ports. This is not required because we have the ability to convert ITG trunks to SIP trunks at zero cost.

Answer: Conversion of ITG trunks to SIP at zero cost is planned. Part is listed to assist in identifying upgrade strategy.

5. Item #3 and #4 above have the same part number. The part number provided is to add SIP Access Ports.

Answer: Conversion of ITG trunks to SIP at zero cost is planned. Part is listed to assist in identifying upgrade strategy.

6. Some of the cables on the Equipment Pricing Sheet can be removed upon final configuration.

Answer: Please note in your response any items that you feel are not required.

7. The line items below will not be required when purchasing PASS with the upgrade.

200	NTE957LL	SW Upgrade Existing to R6 (up to 1199 users per system)
128	NTE957LL	SW Upgrade Existing to R6 (up to 1199 users per system)
128	NTE957LL	SW Upgrade Existing to R6 (up to 1199 users per system)

Answer: Please note in your response any items that you feel are not required.

8. The Dell Server that you are requesting is not a Nortel part number or a part number from Dell.

Answer: It was suggested that the Dell Server was preconfigured from Nortel with specific partitions as required for the Call Center. Please provide full documentation for any alternatives proposed as explained under "Equal or Better" pricing.

<u>Qty</u>	<u>Part</u>	<u>Description</u>	<u>Bid Price*</u>	<u>Extended Price</u>	<u>Equal or Better**</u>
1	CoResDELL-R3030V.7	Contact Center Co-Res Dell Server Standard Rack-Mount			
1	NTDW41AAE6	Dell R300 COTS Server for Enterprise			
1	NTHU65AC	CS 1000 Applications on COTS Server - R6			
1	N0134948	Full Application Site Move Summary Sheet			
1	N0134948	Full Application Site Move Summary Sheet			
1	NT9S34AA	CC License File on Media			
1	NT9S55AA	SCCS 5.0 Base Upg.to CCM 7.0			
25	NT9S55GA	SCCS 5.0 to CCM 7 Voice Agent Upgrade Increment 1-49			
1	NT9S80AC	Contact Center License Information Sheet			
1	NT9S89PA	Contact Center R7 Nodal Indicator			
1	NTAG81AAE6	Audio Cable (RoHS)			
1	NTAG81BAE6	CABLE 9PIN D-SUB MALE TO 9PIN			
1	NTAG81CAE6	Media Card Maint. Cable (3m)			
1	NTAG81DAE6	VLAN Maintenance Cable (RoHS)			
1	NTAK20ADE5	Stratum 3 Clock Contr.PCP Assy			
1	NTAK20ADE5	Stratum 3 Clock Contr.PCP Assy			
1	NTBK80BA	Ground Bar Assy Opt11			
1	NTDU0606E6	Cable Ethernet RJ45 M-M 25cm			
1	NTDU0606E6	Cable Ethernet RJ45 M-M 25cm			
1	NTDU0606E6	Cable Ethernet RJ45 M-M 25cm			
1	NTDU22JB	Media Gateway 1000E Cabinet (AC)			
1	NTDU22JB	Media Gateway 1000E Cabinet (AC)			
1	NTDU41GA	Media Card 32S (MC 32S)			
3	NTDW63BAE5	Kit Plastics Upgrade M1 Option 11C Cabinet			
2	NTDW63BAE5	Kit Plastics Upgrade M1 Option 11C Cabinet			
1	NTDW63BAE5	Kit Plastics Upgrade M1 Option 11C Cabinet			
1	NTE960UA	System Upgrade to Communication Server 1000E CPPM Standard Availability			
1	NTM496GA	SRG50 Rls3 to Rls5 SW Upgrade Kit for CS1000 (incl Auth code and BCM Upgrade kit and SRG50 Docs)			
1	NTE960UA	System Upgrade to CS 1000E CPPM CS/SS Co-Res			
1	NTE960UA	System Upgrade to CS 1000E CPPM CS/SS Co-Res			
48	NTE980JA	SIP Access Port License			
24	NTE980JA	SIP Access Port License			
24	NTE980JA	SIP Access Port License			
4	NTE980RA	RAN CON Licence			
1	NTM440EA	Compact Flash S/W Inst Kit Single Proc (CPPM) R6 with 512 MB Compact Flash, 128 MB CF backup, 1 GB CF, Doc DVD, dongle			
1	NTM440EA	Compact Flash S/W Inst Kit CS/SS Co-Res (CPPM) R6 with 2 GB Compact Flash, 128 MB CF backup, 1 CPPM SigServ Hard Drive Kit, 1 GB DRAM Memory, Doc DVD, dongle kit			
1	NTM440EA	Compact Flash S/W Inst Kit CS/SS Co-Res (CPPM) R6 with 2 GB Compact Flash, 128 MB CF backup, 1 CPPM SigServ Hard Drive Kit, 1 GB DRAM Memory, Doc DVD, dongle kit			

<u>Qty</u>	<u>Part</u>	<u>Description</u>	<u>Bid Price*</u>	<u>Extended Price</u>	<u>Equal or Better**</u>
1	NTRX26NPE6	DB9F TO DB9F SERIAL CABLE NULL MODEM			
1	NTTK14ABE6	PWR Cord 9.9ft 11CM 125VA			
1	NTTK14ABE6	PWR Cord 9.9ft 11CM 125VA			
1	NTTL43AD	SRS Upgrade Upgd TM 4.0			
1	NTWB17AB	System Upgrade Kit to CS 1000E CPPM - SA			
1	NTWB17AB	System Upgrade Kit to CS 1000E CPPM - SA			
1	NTWB17AB	System Upgrade Kit to CS 1000E CPPM - SA			
2	NTWB22AB	Conversion to MG 1000E			
1	NTWB22AB	Conversion to MG 1000E			
2	NTZE07EA	Callpilot 2 Voice Channel Package			
1	NTZE32KA	CallPilot 3.0/4.0 to 5.0 IPE Upgrade Package			
1	NTZE4002	CP Upgrade Code (NO Charge)			
1	NTZE4002	CallPilot Upgrade Order Specifier Code (No Charge)			
350	NTZE56FA	CallPilot R3.0 to R5.0 Software Upgrade Fee			
1	NTZE58AA	CallPilot 5.0 IPE 201i Disk Drive Upgrade Kit			
200	SVOM0068	SRS - SW Upg L/L to R6.0			
128	SVOM0068	SRS - SW Upg L/L to R6.0			
128	SVOM0068	SRS - SW Upg L/L to R6.0			
200	NTE957LL	SW Upgrade Existing to R6 (up to 1199 users per system)			
128	NTE957LL	SW Upgrade Existing to R6 (up to 1199 users per system)			
128	NTE957LL	SW Upgrade Existing to R6 (up to 1199 users per system)			
200	GU4300882	CS1000 Partner Assurance Software Support - Plus-SL882 - (Villanova)			
128	GU4300882	CS1000 Partner Assurance Software Support - Plus-SL882 - (Terminal)			
128	GU4300882	CS1000 Partner Assurance Software Support - Plus-SL882 (Sutro)			
350	GU4300883	CallPilot Partner Assurance Software Support - Plus - SL883			
25	GU4300AK1	Contact Center Manager - 1-499 Standard Voice Agents Partner Assurance Software Support PLUS Upgrades -SLAK1			
1	GU4300AJ1	Contact Center Manager - Nodal Base System PASS Plus upgrades - SLAJ1			

Total Freight Charges

Total Bid Price

* Please enter "No Bid" or "Equal or Better" if not pricing Exact item.

** Enter "Equal or Better" part number in column provided and submit documentation to substantiate that the proposed equipment is Equal or Better in all respects (referencing part #) on separate sheet.